



सिद्धिमूलं प्रबन्धनम्  
भा. प्र. सं. इन्दौर  
IIM INDORE

## भारतीय प्रबंध संस्थान इन्दौर

प्रबंध शिखर, राऊ-पीथमपुर रोड, इन्दौर - 453 556 (म.प्र.), भारत

**INDIAN INSTITUTE OF MANAGEMENT INDORE**

Prabandh Shikhar, Rau-Pithampur Road, Indore - 453 556 (M.P.), India

By Registered Post with Acknowledgement Due

CAO/Gen/132/2014

22 September 2014

### **M/s Janta Tent House**

144, Jail Road, DA Marg,  
Indore

E-mail id: [jantatenthouse@gmail.com](mailto:jantatenthouse@gmail.com)

### **ORDER OF BLACKLISTING**

WHEREAS M/s Janta Tent House were awarded a contract for "Hiring of Tent House Services for Convocation 2014" by the Indian Institute of Management Indore for the Institute's 15<sup>th</sup> Convocation to be held on 29 March 2014;

AND WHEREAS in fulfillment of the contract M/s Janta Tent House were responsible for constructing a gallery capable of accommodating 450 persons standing on it for Convocation Group Photograph;

AND WHEREAS virtually due to failure to ensure soundness and safety of the erected structure, a mishap occurred on 29 March 2014 around 12.30 PM when during a rehearsal of the photo shoot, the said gallery collapsed resulting in injury to many students of the graduating PGP batch 2012-14;

AND WHEREAS a Committee of eminent persons having technical expertise was set up for investigation of the occurrence of the said event endangering human safety;

AND WHEREAS the Committee has submitted its Report wherein the following deficiencies / shortcomings amounting to glaring lapses on the part of the said M/s Janta Tent House have been identified:-

(a) **Lapse No 1.** The requirements specified (new material of standard quality) were not followed by the said M/s Janta Tent House.

(b) **Lapse No 2.** The photo gallery was constructed late, leaving inadequate time for inspection and testing.

(c) **Lapse No 3.** After the structure was constructed, IIM Indore staff (sub-committee members) were dissatisfied with the strength of the structure and advised the contractor to strengthen it. He made some minor modifications and declared it safe. These were merely cosmetic modifications which did not add to the strength of the structure.

AND WHEREAS on a careful consideration of the Summary of the Inquiry Report the undersigned provisionally came to the conclusion that the gravity of the lapses attributed to the said M/s Janta Tent House clearly indicated a breach of contract and faith, culpable failure to ensure soundness and safety, free from endangering human life which is valuable, warranting blacklisting of the said M/s Janta Tent House, recovery of expenditure incurred on the medical and allied charges for the treatment of the injured students and imposition of an appropriate penalty;

AND WHEREAS M/s Janta Tent House was called upon vide Indian Institute of Management Indore (IIM I) Show Cause Notice (SCN) CAO/Gen/59/2014 dated 17 May 2014 to show cause why the proposed action not be taken, without prejudice to legal right for taking other legal proceedings;

AND WHEREAS, M/s Janta Tent House vide reply dated 30 May 2014 to the above SCN have denied everything in general. Being unsatisfactory it was not acceptable. It was then considered essential to give them a personal hearing so as to pinpoint their responsibility for collapse of the photo gallery during the rehearsal of the photo shoot on 29 March 2014, before proceeding to give effect to the proposed course of action as contemplated in the SCN. The personal hearing was scheduled for 11.00 AM on Saturday, 23 August 2014 as intimated to M/s Janta Tent House vide IIM I letter number CAO/Gen/110/2014 dated 06 August 2014;

AND WHEREAS M/s Janta Tent House vide e-mail dated 22 August 2014 requested for rescheduling the personal hearing after two weeks in consideration whereof vide letter number CAO/Gen/120/2014 dated 22 August 2014 it was rescheduled for 11.00 AM on Saturday, 06 September 2014;

AND WHEREAS two representatives of M/s Janta Tent House, namely Mr Bhupendra Chopra and Mr Himanshu Chopra attended the personal hearing on 06 September 2014 during which five employees of this Institute

Mr SM Vaidya, Estate Officer,  
Mr KV Sathyanathan, Stores & Personnel Officer,  
Mr Rajesh Babu Khare, Senior Engineer (Civil),  
Mr Sandeep Kumar Das, Executive Assistant, and  
Mr Rameshwar Panchal, Carpenter



all members of the Tent / Stage Arrangements Sub-Committee reaffirmed that the deficiencies in the photo gallery were brought to the notice of Mr Kunal, the site representative of M/s Janta Tent House who was present during the construction of the said photo gallery. Copies of explanations, received from the members of the Tent / Stage Arrangements Sub-Committee containing details of instructions given to Mr Kunal to remove the deficiencies for improving the strength and soundness of the structure, the lack of adequate support from M/s Janta Tent House, without any real improvement, ultimately causing its collapse and injuries to many students, were made available to the representatives of M/s Janta Tent House at the time of the personal hearing affording opportunity for rebuttal of adverse averments which the representatives of M/s Janta Tent House could not do so in any justifiable manner;

AND WHEREAS M/s Janta Tent House were also provided a copy of the recording of the entire personal hearing proceedings vide IIM I letter number CAO/Gen/2014 dated 08 September 2014 to facilitate contradiction, if any, in the recorded version, by 13 September 2014, to which there is no response till date.

NOW, THEREFORE in the face of such a situation reflecting lack of faith and fair deal it has become essential, after taking into consideration the gravity of the matter that M/s Janta Tent House deserves to be blacklisted by IIM I for its lack of fairness and faith in dealing with a reputed institute like IIM I. Accordingly, M/s Janta Tent House is hereby blacklisted debarring them from submitting any tender to IIM I for the purpose of undertaking any construction work. IIM I will not entertain and / or consider such a tender for a period of 10 years.



(Colonel K Thammayya Udupa (Retired))  
Chief Administrative Officer

(कर्नल के तम्मय्या उदुपा (सेवानिवृत्त))  
(Colonel K Thammayya Udupa (Retired))  
मुख्य प्रशासनिक अधिकारी  
Chief Administrative Officer  
भारतीय प्रबंध संस्थान इन्दौर  
Indian Institute of Management Indore