# Harshal Lowalekar

(Updated on 14 July 2021)

#### **EMPLOYMENT HISTORY**

<b>Professor</b> Operations Management & Quantitative Techniques Area Indian Institute of Management Indore Indore, India	June 2021- Present
Associate Professor Operations Management & Quantitative Techniques Area Indian Institute of Management Indore Indore, India	Nov 2016- June 2021
Assistant Professor Operations Management & Quantitative Techniques Area Indian Institute of Management Indore Indore, India	May 2011- Nov 2016
<b>Visiting Assistant Professor</b> Operations Management & Quantitative Techniques Area Indian Institute of Management Indore Indore, India	May 2010-May 2011
EDUCATION	
<b>Fulbright-Nehru Postdoctoral Fellow</b> W.P. Carey School of Business Arizona State University, Tempe, AZ, USA	Aug 2013-Aug 2014
Project Title: Application of Information Systemsin Mitigating the Regional I Blood Products Advisors: Dr. Ajay Vinze and Dr. Raghu T. Santanam	Level Supply-Demand Gap of
<b>Fellow Programme in Management</b> (equivalent to Ph.D.) Concentration: Production and Quantitative Methods Indian Institute of Management Ahmedabad, India Dissertation Title: <i>Integrated Model for Blood Bank Operations</i> Advisors: Dr. N. Ravichandran, Dr. Devanath Tirupati and Dr. V. Ve	Jun 2004-Apr 2010 nkata Rao

## Bachelor of Engineering (B.E.)

Jul 2000-Apr 2004

Concentration: Mechanical Engineering Rajiv Gandhi Proudyogiki Vishwavidyalaya Bhopal, India

#### **TEACHING ACTIVITIES**

- Visiting Faculty, Indian Institute of Management Calcutta (2018 to Present)
- Visiting Faculty, Indian Institute of Management Sambalpur (2019 to Present)
- Visiting Faculty, Shiv Nadar University (2017)
- Visiting Faculty, MISB Bocconi (2015-2016)
- Visiting Faculty, Indian Institute of Management Udaipur (2013)

## **RESEARCH AND TEACHING INTERESTS**

- Theory of Constraints
- Systems Thinking
- Change Management
- Perishable Items Inventory Management
- Operations Management
- Simulation and Modeling
- Stochastic Processes

#### PEER REVIEWED PUBLICATIONS

- Banerjee, D., & Lowalekar, H. (2021), Communicating for change: a systems thinking approach, Journal of Organizational Change Management (Accepted on 30 April 2021) [ABDC classification: B]
- Lowalekar, H., & Ravichandran, N. (2019). Managing operating performance at an ophthalmology clinic. British Journal of Healthcare Management, 25(12), 1-13. [ABDC classification: C]
- Lowalekar, H., & Basu, S. (2019). Theory of constraints based mafia offer for supply chains of deteriorating products. International Journal of Production Research, 1-29 (Published online: 20 Aug 2019). [ABDC classification: A]
- 4. Modi, K., Lowalekar, H., & Bhatta, N. M. K. (2019). Revolutionizing supply chain management the theory of constraints way: a case study. **International Journal of Production Research**, 57(11), 3335-3361. [ABDC classification: A]

- Lowalekar, H., & Ravi, R. R. (2017). Revolutionizing blood bank inventory management using the TOC thinking process: An Indian case study. International Journal of Production Economics, 186, 89-122. [ABDC classification: A]
- Lowalekar, H., Nilakantan, R., & Ravichandran, N. (2016). Analysis of an Order-up-to-level Policy for Perishables with Random Issuing. Journal of the Operational Research Society, 67(3), 483-505. [ABDC classification: A]
- Lowalekar, H., & Ravichandran, N. (2015). A combined age-and-stock-based policy for ordering blood units in hospital blood banks. International Transactions in Operational Research. Published Online [ABDC classification: B]
- Lowalekar, H., & Ravichandran, N. (2014). Blood bank inventory management in India. Opsearch, 51(3), 376-399. [ABDC classification: C]
- 9. Lowalekar, H., & Ravichandran, N. (2011). A model for blood components processing. **Transfusion**, 51(7pt2), 1624-1634. [SCImago Rank: Q1, Impact Factor: 3.111]
- 10. Lowalekar, H., & Ravichandran, N. (2010). Model for blood collections management. **Transfusion**, 50(12pt2), 2778-2784. [SCImago Rank: Q1, Impact Factor: 3.111]

#### MANUSCRIPTS UNDER REVIEW

 Kuruvilla, S. J., & Lowalekar, H., Resolving Conflicting Paradigms in Vertically Integrated Textile Firms: A TOC Case Study, under review in **Production Planning** and Control (submitted on 12 July 2021)

## MANUSCRIPTS UNDER PREPARATION

- Suchdeo, M., Lowalekar, H., & Ravi, R.R. Application of theory of constraints (TOC) thinking processes in catering services: A case study. Targeted to International Journal of Production Research
- Lowalekar, H., Raghu, T.S. & Vinze, A. Effects of artificial agents based ordering on the supply chain performance of perishable items. Targeted to Manufacturing and Service Operations Management.
- 3. Lowalekar, H., & Basu, S. Markovian analysis of an order-up-to-level policy for perishables under stochastic supply. Targeted to International Journal of Production Economics.

#### **PUBLISHED CASES**

- Lowalekar, H., Raghu, T.S. & Vinze, A. (2016). Model Blood Bank, Indore: Supply Chain Management of Blood Products. Ivey Publishing [Registration Number 9B16D018].
- 2. Lowalekar, H., & Ravichandran, N. (2012). Managing the Outpatient Department Waiting Time at Rajas Eye Hospital, **Indore Management Journal**, 4(1), 36-46.

#### **PUBLISHED TECHINAL NOTES**

1. Lowalekar, H. (2012). Spreadsheet Model for Student Evaluation and Grading, **Indore Management Journal**, 3(4), 67-74.

#### SIMULATION GAMES

- Lowalekar, H., Raghu, T.S., & Vinze, A. (2014). Blood Bank Game, Arizona State University, 2014. (link: <u>bbgame.wpcarey.asu.edu</u>)
- 2. Lowalekar, H (2020). DDMRP Game MS-Excel Version (unregistered).
- 3. Lowalekar, H (2020). Bread Game MS-Excel Version (unregistered).

#### PAPERS PUBLISHED IN CONFERENCE PROCEEDINGS

- Lowalekar, H. (2014). Spreadsheet Modelling: A Technical Note, Proceedings of the Advanced Workshop and Tutorial on Operations Research, ORSI Ahmedabad, 116-122.
- Lowalekar, H., & Ravichandran, N. (2013). A Simulation Based Model for Optimal Alignment of New Product (Scheme) to Market Segment: The Case of Indian Mobile Telephony, Fourth National Conference on Management Science and Practice (MSP 2009), 23-34.
- 3. Lowalekar, H. (2013). Integrated Model for Blood Bank Operations, Fourth National Conference on Management Science and Practice (MSP 2009), 1-8.

#### **EDITED BOOKS**

 Nachiappan, S., Sambandam, N., & Lowalekar, H. (2012). Indore Management Journal: Special issue on Selected Reviewed Papers from ORSI (2010) and SOM (2010) Conferences, 3(2).

#### **BOOK CHAPTERS**

 Lowalekar, H., & Ravichandran, N. (2015). Inventory management in blood banks. Case Studies in Operations Research (pp. 431-464). Springer New York. (Editor: Katta G. Murty).

#### **CONFERENCE PRESENTATIONS**

- Lowalekar, H. (2019). Performance Measurement in Supply Chains, EURO 2019, Dublin, Ireland (23 - 26 June 2019)
- 2. Lowalekar, H. (2018). Theory Of Constraints Replenishment Solution For Managing Distribution Of Perishable Items, **INFORMS 2018**, Phoenix AZ, USA (4-7 Nov 2018)
- Lowalekar, H. (2017). Markovian analysis of an order-up-to-level policy for deteriorating inventory with stochastic review intervals, OR59 Conference, Loughborough University (12-14 Sep 2017).
- Lowalekar, H., Raghu, T.S., & Vinze, A. (2016). Effects Of Artificial Agents Based Ordering On The Supply Chain Of Perishables, **INFORMS 2016**, Nashville, Tennessee (12-16 Nov 2016).
- Lowalekar, H. (2016). A Markovian Model For Blood Components Production System, INFORMS 2016, Nashville, Tennessee (12-16 Nov 2016).
- 6. Lowalekar, H. (2016). Implementing Theory of Constraints (TOC) Replenishment Solution: A Case Study, **ORSI 2016**, BIMTECH, Noida (12-14 Dec 2016).
- Ravichandran, N. (presenter), & Lowalekar, H. (2016). Management of Patient response time in an Ophthalmology clinic. European Conference on Operational Research Conference 2016, Poznan (3-6 July 2016).
- Suchdeo, M., & Lowalekar, H. (2016). Application of TOC thinking processes in catering services: a case study, 7<sup>th</sup> International Conference on Excellence in Research and Education (CERE), IIM Indore (5-8 May 2016).

- Lowalekar, H. (2015). Markovian analysis of a replenishment policy for perishables under random supply environment, Society of Operations Management (SOM) 2015, IIM Calcutta (11-13 Dec 2015).
- 10. Lowalekar, H. (2015). Application of Theory of Constraints in Blood Banking, **INFORMS 2015**, Philadelphia (1-4 Nov 2015).
- Lowalekar, H., Raghu, T.S., & Vinze, A. (2014). Blood Distribution Game, INFORMS 2014, San Francisco (9-12 Nov 2014).
- Lowalekar, H. (2012). Reducing Waiting Time in the Outpatient Department at an Eye Hospital: A Case Study, 4<sup>th</sup> Conference on Research and Excellence, Indian Institute of Management Indore, Indore.
- Lowalekar, H. (2010). Integrated Model for Blood Bank Operations, 3<sup>rd</sup> Management Consultation on Healthcare in India (MCHCI), Indian Institute of Management Indore, Indore.
- Lowalekar, H. (2009). Integrated Model for Blood Bank Operations, 2<sup>nd</sup> IIMA Doctoral Colloquium, Indian Institute of Management Ahmedabad, Ahmedabad.
- Vasudha, T., & Lowalekar, H. (2008). Karnavati Electricity Company Ltd., 3<sup>rd</sup> National Conference on Management Science and Practice (MSP), Indian Institute of Management Ahmedabad, Ahmedabad.
- Lowalekar, H. & Ravichandran, N. (2007). A Spreadsheet based Simulation Model for Revenue Management in Mobile Telephony, 40<sup>th</sup> Annual Convention of Operational Research Society of India (ORSI), Indian National Science Academy, New Delhi.

#### WORKSHOPS AND SEMINARS

- Lowalekar, H. (2017). Theory of Constraints and Logical Thinking Process, CII National Level Competition on Six Sigma, Bangalore (25-26 Sep 2017).
- Iyengar, D. (presenter), & Lowalekar, H. (2017). How to Combine Theory of Constraints and Lean for the Best Operational Results, APICS- Puget Sound Pro. Dev. Dinner Meeting, Bellevue, WA (26 Jan, 2017).
- Lowalekar, H. (2015). Application of Theory of Constraints (TOC), CII One Day Master Class on Emerging Practices to Achieve Breakthrough Results, Bangalore (8 Oct 2015).

- Lowalekar, H. (2012). Spreadsheet Modeling, Advanced Workshop & Tutorial on Operations Research 2012, Indian Institute of Management Indore, Indore (22 - 25 Aug 2012).
- Lowalekar, H. (2012). Reducing Waiting Time in the Outpatient Department at an Eye Hospital: A Case Study, Advanced Workshop & Tutorial on Operations Research 2012, Indian Institute of Management Indore, Indore (22 -25 Aug 2012).
- Lowalekar, H. (2012), Spreadsheet Modeling and Simulation, Workshop for Operations Research Teachers, Durgadevi Saraf Institute of ManagementStudies, Indore (14-18 Mar 2012).
- Lowalekar, H. (2011). Modeling of Blood Bank Inventory Systems, Workshop on Reliability and Maintainability, Department of Mathematics, Holkar Science College, Indore (31 Oct- 4 Nov 2011).

#### **RESEARCH GRANTS**

1. Fulbright Postdoctoral Fellowship (2013-14), Area of Specialization: Public Health, Institution: W.P Carey School of Business, Arizona State University, USA.

## **TEACHING EXPERIENCE**

Doctoral level courses taught at Indian Institute of Management Indore

- Simulation Modeling and Analysis
- Theory of Constraints

Graduate level courses taught at Indian Institute of Management Indore

- Decision Analysis
- Quantitative Techniques
- Data Analysis for Decision Making
- Introduction to Spreadsheets
- Modeling and Analysis with Spreadsheets
- Business Research Methods
- Theory of Constraints
- Logical Thinking Processes
- Statistics
- Stochastic Processes
- Cause and Effect

Executive level courses taught at Indian Institute of Management Indore

- Introduction to Probability and Statistics
- Theory of Constraints
- Logical Thinking Processes
- Quality Management
- Problem Structuring
- Theory of Constraints
- Lean Manufacturing
- Computing Tools for Business Decisions

#### CONSULTING EXPERIENCE

- 1. Consultancy Project for selection for the post of Advisors, Atal Bihari Vajpayee Institute of Good Governance and Policy Analysis (2019)
- Recruitment of HR Managers, Senior Accounts Officer, Programmer (Regular and Contract) for Madhya Pradesh Poorva Kshetra Vidyut Vitaran Company Limited (2012).
- 3. Recruitment of Assistant Engineer, Junior Engineer, Accounts Officers for Madhya Pradesh Paschim Kshetra Vidyut Vitaran Company Limited (2012).

#### **PROFESSIONAL AND SERVICE ACTIVITIES**

Reviewer for the following journals:

- European Journal of Operational Research
- Transportation Research Part E: Logistics and Transportation Review
- International Journal of Production Economics
- Journal of the Operational Research Society
- International Journal of Procurement Management
- Opsearch
- Indore Management Journal
- Technology Operation Management

#### Administrative responsibilities at Indian Institute of Management Indore:

- Convener, Common Admissions Test (CAT) 2020.
- Chairperson, Admissions, 1 April 2019 31 March 2021
- Coordinator, Integrated Programme in Business Analytics, 1 April 2019- November 14, 2019

- Chair, IT facilities & ERP, 1 April 2018 31 March 2019
- Coordinator, Himalaya Outbound Programme, April 1 2017 31 March 2019
- Area Chairperson, Operations Management and Quantitative Techniques Area, April 1 2015- March 31 2017
- Member, Admissions Committee, September 2014 31 March 2019
- Coordinator, Preparatory Programme, April 1 2015 31 March 2019
- Coordinator, Certification Programme for Lean Six Sigma Facilitators, May-June 2015
- Coordinator of In-company Training programmes for SBI Life and NTPC Ltd.
- Coordinator of 4th edition of National Youth Conference, 2012

#### ACADEMIC ACHIEVEMENTS

- Best Teacher Award 2019, 2016 and 2012 at Indian Institute of Management Indore (2019, 2016, 2012).
- Best Thesis Proposal Award in the "Production and Quantitative Methods" track at Doctoral Colloquium, an international conference organized by Indian Institute of Management Ahmedabad (2009).
- Silver Medal for securing 2<sup>nd</sup> rank in Mechanical Engineering in Rajiv Gandhi Proudyogiki Vishwavidyalaya Bhopal (2004).

#### PERSONAL DATA

Name	:	Harshal Lowalekar
Gender	:	Male
Date of Birth	:	20 April, 1983
Place of Birth	:	Indore, India
Marital Status	:	Married
Office Address	:	Operations Management & Quantitative Techniques Area
		Indian Institute of Management Indore
		Prabandh Shikhar, Rau-Pithampur Road
		Indore-453556, Madhya Pradesh, India
		Phone: +91-731-2439578
Email	:	harshal@iimidr.ac.in
Languages Known	:	English, Hindi, Marathi, Spanish (introductory)

#### **REFERENCES**

Available on request