



भारतीय प्रबंध संस्थान इंदौर
INDIAN INSTITUTE OF MANAGEMENT INDORE

Prabandh Shikhar, Rau-Pithampur Road, Indore - 453556 (M.P.),
India

Ph. 0731-2439619/620, Email: estateelect@iimidr.ac.in

E-Tender Notice No.
IIMI/Estate/35/2019/35 File No.188
(Re-Tender)

TECHNO COMMERCIAL PROPOSAL

Name of Work

“Annual Maintenance Contract for High Voltage Electrical Sub-station equipments in Utility-I to IV at IIM Indore”

Certified that the NIT Document contains 37 pages serially numbered from 1 to 37

INDIAN INSTITUTE OF MANAGEMENT INDORE

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भारतीय प्रबंध संस्थान इन्दौर

प्रबंध शिखर, राऊ-पीथमपुर रोड, इन्दौर - 453 556 (म.प्र.), भारत

INDIAN INSTITUTE OF MANAGEMENT INDORE

Prabandh Shikhar, Rau-Pithampur Road, Indore - 453 556 (M.P.), India

Date September 26, 2019

NOTICE INVITING E-TENDER (Re-Tender)

Ref: E-Tender Notice No. IIMI/Estate/35/2019/35 File No.188

IIM Indore invites online item rate tender through e-procurement portal for the under mentioned work at IIM Indore from the bidders eligible as per the eligibility criteria mentioned in the tender document. The details are given below:

A. Schedule of Important Events / Activities

Information Related to Bid

| | | |
|-------|--|--|
| A.1.1 | NIT No. : IIMI/Estate/35/2019/35 File No.188 (Re-Tender) | |
| A.1.2 | Name of Work | “Annual Maintenance Contract for High Voltage Electrical Sub-station equipments in Utility-I to IV at IIM Indore.” |
| A.1.3 | Estimated Cost Put to Tender | Rs. 13,90,431/- (Excl. GST) |
| A.1.4 | Earnest Money Deposit (Rs.) | Rs. 27,809/- (Rs. Twenty seven Thousand Eight Hundred Nine Only) by e-payment through electronic mode |
| A.1.5 | Tender Processing Fee (Rs.) | Rs. 500/- by e-payment through electronic mode (Non-Refundable) |
| A.1.6 | Completion period | Twelve (12) Months |
| A.1.7 | Mode of submission of tender | On-Line mode only |

Key Events and Dates

| | | |
|-------|-----------------|---|
| A.2.1 | Publishing Date | September 26, 2019 |
| A.2.2 | Pre-Bid Meeting | 03:00 PM on September 30, 2019 at Conference Hall, Administration Block, IIM Indore. Those who are interested can attend. |

| | | |
|-------|--|-----------------------------------|
| A.2.3 | Last date and time of closing of uploading/online submission of tender including scanned copy of EMD and tender Processing Fee details/receipts and other documents as specified | Upto 03:00 PM on October 03, 2019 |
| A.2.4 | Date & Time of online opening of technical bid | 03:30 PM on October 04, 2019 |
| A.2.5 | Date and Time of opening of financial bid of qualified bidders | Will be notified at a later date |

Other Important Information Related to Bid

| | | |
|-------|--|---|
| A.3.1 | Performance Guarantee | 5 (FIVE) % of tendered value on acceptance of bid |
| A.3.2 | Mode of payment of Tender Processing Fee and EMD | <p>Bidders will have to deposit the Tender Processing Fee and EMD through NEFT or RTGS. Details for the same are as below: Name of beneficiary :Indian Institute of Management Indore Address :Rau-Pithampur Road,Indore-453556,M.P. Account No. :53018623445 Name of the Bank :State Bank of India Address of the bank :IIM Indore Campus IFSC Code :SBIN0030525</p> <p>Bidders will have to upload scanned copy of Payment details towards cost of tender processing fee & EMD during the submission of tender and the same will be accepted only on verification & confirmation by the Institute. Any delay in credit will not be entertained by the Institute.</p> |
| A.3.3 | Bid Validity | 90 Days from the date of opening of Technical Bid |

B. Guidelines for e-Tendering

- B.1 It is mandatory for all the applicants to have class II or III digital signature certification from licensed certifying agency like NIC, MTNL, e-mudra, TCS, safescrypt, GNFC etc.
- B.2 Detailed NIT can be viewed free of cost on IIM Indore website under the URL <http://www.iimidr.ac.in/tenders/> . Schedule of quantities (Financial bid form) can be downloaded only from <https://eprocure.gov.in/eprocure/app>. Uploading of tender will be possible only after making payment of Tender Processing Fee and EMD.
- B.3 The tender shall be submitted online in the prescribed format before the date and time as mentioned in NIT. No other mode of submission is acceptable.
- B.4 The applicant have to upload the details of e-payment of processing fee & EMD before the last date & time and download the tender documents form the e-tendering portal <https://eprocure.gov.in/eprocure/app>.
- B.5 Tenderer are advised to upload their documents well in time to avoid last minute rush on the server or complication in uploading. IIM Indore will not be responsible for any type of problem in uploading the documents. No hard copies for tender submission shall be entertained.
- B.6 Online bid documents submitted by intending bidders shall be opened only of those bidders, who has deposited e-Tender Processing Fee and Earnest Money Deposit and other documents scanned and uploaded are found in order.
- B.7 Information and Instructions for bidders posted on website shall form part of bid document.
- B.8 The bid document consisting of plans, specifications, the schedule of quantities of various types of items to be executed and the set of terms and conditions of the contract to be complied with and other necessary documents can be seen and downloaded from website <https://eprocure.gov.in/eprocure/app> free of cost.
- B.9 Those contractors / vendors not registered on the website mentioned above, are required to get registered beforehand. If needed the intending bidders may get acquainted with the process online from the www.eprocure.gov.in site itself.
- B.10 On opening date, the contractor can login and see the bid opening process. After opening of bids he will receive the competitor, bid sheets.
- B.11 Contractor can upload documents in the form of JPG format and PDF format.
- B.12 The price bid format is provided in a spread sheet file like BoQ_price bid.xls, the rates offered should be entered in the allotted space only and uploaded after filling the relevant columns. The Price Bid/BOQ template must not be modified/replaced by the bidder; else the bid submitted is liable to be rejected for this tender.

- B.13 Contractor must ensure to quote rate of each item. Therefore, if any cell is left blank and no rate is quoted by the bidder, rate of such item shall be treated as “0” (ZERO).
- B.14 The technical bid will be opened online first on due date and time as mentioned above. The time and date of opening of financial bid of contractors qualifying the technical bid shall be communicated to them at a later date.
- B.15 Completed Tenders containing technical bid and price bid will be received ONLINE only on CPP Portal website <https://eprocure.gov.in/eprocure/app> at the fixed time and date indicted in the NIT. The Tenderer will be at liberty to be present either in person or through an authorized representative at the time of opening of the Technical Bid with the Bid Acknowledgement Receipt or they can view the bid opening event online at their remote end.
- B.16 If there are any clarifications, this may be obtained online through the tender site, or thro’ the contact details. Bidder should take into account the corrigendum published before submitting the bids online.
- B.17 It is construed that the bidder has read all the terms and conditions before submitting their offer. Bidder should go through the tender schedules carefully and upload the documents as asked; otherwise, the bid will be rejected.
- B.18 The bidder has to digitally sign and upload the required bid documents one by one as indicated. Bidders to note that the very act of using DSC for downloading the bids and uploading their offers shall be deemed to be a confirmation that they have read all sections and pages of the bid document including General conditions of contract without any exception and have understood the entire document and are clear about the requirements of the tender requirements.
- B.19 The bidders are requested to submit the bids through online e-tendering system to the Tender Inviting Authority (TIA) well before the bid submission end date & time (as per Server System Clock). The TIA will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour. Tenderers are advised to upload their documents well in time to avoid last minute rush on the server.
- B.20 The time settings fixed in the server side & displayed at the top of the tender site, will be valid for all actions of requesting, bid submission, bid opening etc., in the e-tender system. The bidders should follow this time during bid submission.

C. Other information and terms & conditions

- C.1 The bid submitted shall become invalid and e-tender processing fee shall not be refunded if:
- If the bidder is found ineligible.
 - If the documents submitted by the successful bidder does not match with the originals before the award of work.
- C.2 However, certified copy of all the scanned and uploaded documents as specified in NIT shall have to be submitted by the lowest bidder only within a week physically in the office of the “ Chief Engineer, Indian Institute of Management Indore, Prabandh Shikhar, Rau - Pithampur Road, Indore 453556 (M.P.).
- C.3 Certificate of financial turn over: At the time of submission of bid, contractor may upload Undertaking / certificate from CA mentioning Financial Turnover of last 3 Year or for the period as specified in the bid document.
- C.4 IF ANY INFORMATION FURNISHED by the applicant is found to be incorrect at a later stage, they shall be liable to be debarred from tendering/ taking up works in IIM INDORE.
- C.5 The competent authority on behalf of the Director IIM Indore does not bind itself to accept the lowest or any other bid and reserves to itself the authority to reject any or all the bids received without the assignment of any reason. All bids in which any of the prescribed condition is not fulfilled or any condition including that of conditional rebate is put forth by the bidders shall be summarily rejected.
- C.6 Canvassing whether directly or indirectly, in connection with bidders is strictly prohibited and the bids submitted by the contractors who resort to canvassing will be liable for rejection.
- C.7 The competent authority on behalf of the Director, IIM Indore reserves to himself the right of accepting the whole or any part of the bid and the bidders shall be bound to perform the same at the rate quoted.
- C.8 *The bid for the works shall remain open for acceptance for a period of ninety (90) days from the date of opening of technical bid.* If any bidders withdraws his bid before the said period or issue of letter of acceptance, whichever is earlier, or makes any modifications in the terms and conditions of the bid which are not acceptable to the department, then the IIM Indore shall, without prejudice to any other right or remedy, be at liberty to forfeit 100% of the said earnest money as aforesaid. Further the bidders shall not be allowed to participate in the rebidding process of the work.

C.9 This notice inviting Bid shall form a part of the contract document. The successful bidders/contractor, on acceptance of his bid by the Accepting Authority shall within 15 days from the stipulated date of start of the work, sign the contract consisting of:-

- The Notice Inviting Bid, all the documents including additional conditions, specifications, General Conditions of Contract and drawings, if any, forming part of the bid as uploaded at the time of invitation of bid and the rates quoted online at the time of submission of bid and acceptance thereof together with any correspondence leading thereto.
- Any other Standard C.P.W.D. Form / other forms as applicable/mentioned.

C.10 Mode of payment of Tender Processing Fee and EMD: Bidders may deposit the Tender Processing Fee and EMD through NEFT or RTGS. Details for the same are as below:

Name of beneficiary : Indian Institute of Management Indore
Address : Rau-Pithampur Road, Indore -453556, M.P.
Account No. : 53018623445
Name of the Bank : State Bank of India
Address of the bank : IIM Indore Campus
IFSC Code : SBIN0030525

Bidders will have to upload scanned copy of Payment details towards cost of tender processing fee & EMD during the submission of tender and the same will be accepted only on verification & confirmation by the Institute. Any delay in credit will not be entertained by the Institute.

C.11 TAXES: -

- i) This is Annual Maintenance Contract. The taxes as applicable shall be deducted from each bill paid to the contractor.
- ii) Quoted rate should be without GST, GST shall be paid extra.
- iii) Income Tax as applicable shall be deducted from each bill paid to the contractor.
- iv) Contractor should be registered under EPF and as per law, shall pay EPF of contract workers to concerned Department from time to time.
- v) Any other taxes/cess as per Government directives shall be deducted from each bill paid to the contractor from time to time or as per rule in case of manufacturer.

C.12 For any queries regarding e-tendering process, the bidders are requested to contact as provided in the tender document. Parallely for any further queries, the bidders are asked to contact over phone: 0120-4200462, 0120-4001002, 91 8826246593 or 0731-2439619/ 07312439620 or send a mail over to cppnic@nic.in

C.13 The specifications, Terms & Conditions, other regulations which are not herein mentioned will be guided by relevant CPWD guidelines, manual, specifications / BIS / IS/ Other Central / State Govt. norms applicable for IIM Indore & as prescribed by the OEM and the decision in this regard will be guided by the

decision of the respective authority of IIM Indore which shall be final and binding to the contractor.

- C.14 Tender documents may be downloaded from Central Public Procurement Portal <https://eprocure.gov.in/eprocure/app>. Aspiring Bidders/ Suppliers who have not enrolled / registered in e-procurement should enroll /register before participating through the website <https://eprocure.gov.in/eprocure/app>. The portal enrolment is free of cost.
- C.15 Tenderers can access tender documents on the website, fill them with all relevant information and submit the completed tender document into electronic tender on the website <https://eprocure.gov.in/eprocure/app>.
- C.16 Tenders and supporting documents should be uploaded through e-Procurement. Hard copy of the tender documents will not be accepted.
- C.17 In the event of acceptance of a tender, the documents submitted by the successful bidder shall be verified with the originals before the award of work.
- C.18 The tenderer should not have been blacklisted or debarred by any Central/ State / Public Agency from carrying out similar business during last three financial years.
- C.19 The party whose tender has been accepted has to execute an agreement on non-judicial stamp paper immediately after work order is issued.
- C.20 Performance guarantee in the form BG or FDR or DD @ 5% of tendered amount has to be furnished within 7 days of issue of LOA.
- C.21 If called for, originals of the document submitted shall be produced.
- C.22 General condition of contract (GCC) of CPWD will be applicable to the extent relevant to the job.
- C.23 Deviation limit beyond which clauses 12.2 & 12.3 of GCC shall apply for the AMC services: 50 %.
- C.24 Any dispute is subject to the jurisdiction of Civil Court Indore.
- C.25 This work covers “Annual Maintenance Contract for High Voltage Electrical Sub-Station equipments in Utility-I to IV at IIM Indore”.
- C.26 The work shall be executed as per CPWD general specifications for Civil & electrical works with upto date amendments as per relevant IS and as per directions of Engineer-in-Charge. These additional specifications are to be read in conjunction with above. However, nothing extra shall be paid on account of these additional specifications & conditions as the same are to be read along with schedule of quantities for the work.
- C.27 Necessary clarification required by the IIM Indore shall have to be furnished by the Tenderer within the time given by the IIM Indore for the same. The Tenderer

will have to depute his representative to discuss with the officer(s) of the IIM Indore as and when so desired. In case, in the opinion of the IIM Indore a Tenderer is taking undue long time in furnishing the desired clarifications, his bid will be rejected without making any reference.

- C.28 A tenderer will also not be allowed to withdraw or modify any condition at a time after the technical bids have been accepted and the decision to open the price bid has been taken by the IIM Indore.
- C.29 The Tenderer should in his own interest visit the site and familiarize himself with the site conditions before tendering.
- C.30 No T&P shall be issued by the IIM Indore and nothing extra shall be paid on account of this.
- C.31 The Tenderer will have to fill up their rates only in the price bid in BoQ format inclusive of Taxes, packing & transportation charges or any other charges of the materials. Tenders in which the price bids are given in any other format are liable to be rejected.
- C.32 The IIM Indore reserves the right to reject any or all the price bids and call for fresh prices/ tenders as the case may be without assigning any reason.
- C.33 All materials, articles and workmanship shall be of respective best quality and kind for the class described in the schedule of quantities and specifications. All materials, so used in different items of work shall be subject to the approval of the Engineer-in-charge.
- C.34 No extension of time shall be granted to the contractor on account of rains or inclement weather conditions.
- C.35 Terms of Payment:

Payments shall be released as per General Conditions of contract and the following conditions.

- The payment will be made monthly only on receipt of your bills and supporting documents after satisfactory and successful completion.
 - If the work carried out by the contractor is not satisfactory, IIM Indore shall hold such bills till satisfactory services are provided.
 - Any amount due from the contractor to IIM Indore will be recovered from his monthly bill.
- C.36 Performance Guarantee:

The contractor whose bid is accepted will be required to furnish performance guarantee of 5% (Five Percent) of the bid amount within Seven days of issue of LOI. This guarantee may be in the form of Banker's cheque of any nationalized bank/Demand Draft of any nationalized bank/ Fixed Deposit Receipts or Guarantee Bonds of any nationalized Bank or the State Bank of India in accordance with the prescribed form in CPWD manual. In case the contractor fails to deposit the said performance guarantee within the period as indicated

above, including the extended period (Maximum allowable extension with another 07 days with late fee @ 0.1% per day of Performance Guarantee amount), the Earnest Money deposited by the contractor shall be forfeited automatically without any notice to the contractor. The earnest money deposited along with bid shall be returned after receiving the aforesaid performance guarantee.

Refund of performance guarantee: The performance guarantee shall be refunded to the contractor one month after the completion of the work.

- C.37 **COMPLIANCE WITH REGULATIONS AND INDIAN STANDARDS:** All works shall be carried out in accordance with relevant regulation, both statutory and those specified by the Indian Standards related to the works covered by these specifications.
- C.38 **INDEMNITY:** The successful tenderer/bidder shall at all times indemnify the IIM Indore, consequent on this works contract. The successful tenderer/bidder shall be liable, in accordance with the Indian Law and Regulations for any accident occurring due to any cause and the IIM Indore shall not be responsible for any accident or damage incurred or claims arising there from during the contract period under the supervision of the successful tenderer/bidder in so far as the latter is responsible.
- C.39 **Mobilization advance:** No mobilization advance shall be paid for this work.

D. Bidder Qualification Criteria

Contractors who fulfil the following requirements shall **ONLY** be qualified for financial bid opening:

1. **Performance / Work Experience:** The bidders having experience of successfully completed AMC services of substation during the last 7 years ending last day of the month previous to the one in which applications are invited. *The works completed up to previous day of last date of submission of tenders shall also be considered.*

One similar work of value not less than Rs. 11,12,345/-,

OR

Two similar works, each of value not less than Rs. 8,34,259/-,

OR

Three similar works, each of value not less than Rs. 5,56,172/-, all amounts rounded off to a convenient full figure.

Note: Similar work shall mean: Construction or Operation or Maintenance of Sub-Stations 33KV/11KV.

2. **Annual Financial Turnover:** Should have had average annual financial turnover at least 50% of the estimated cost put to tender during the last three years from the overall business ending March 31, 2019. (Provisional certificate from CA will also be considered for FY 18-19). (Scanned copy of certificate from chartered accountant to be uploaded)
3. **Certificates:** (scanned copy of original certificates to be uploaded)
 - 3.1 Copy of Certification of Incorporation/ Registration of firm
 - 3.2 PAN (Permanent Account Number)
 - 3.3 GST (Goods & Service Tax) Registration Certificate
 - 3.4 E-payment details towards cost of tender processing fee & EMD.

E. List of Documents to be scanned and uploaded

While submitting bid, the Scanned copies of the following original certificates are to be uploaded:

- i) Certificates of Work Experience: Work Orders along with Completion Certificates issued by any officer of the Department.
- i) Certification of Registration of firm / company
- ii) CA certificate for Annual Financial Turnover for FY 16-17, 17-18 and 18-19
- iv) Technical Staff: List of technical staff they possess and proposed to deploy for the work to be uploaded.
- v) IT returns for the AY 17-18, 18-19 and 19-20.
- vi) PAN (Permanent Account Number)
- vi) GST (Goods & Services Tax) Registration Certificate
- vii) Bank Account Detail.
- ix) EPF/ESI registration certificates
- x) E-payment details towards cost of tender processing fee & EMD
- xi) Aadhar card copy of the authorized officer of the company/firm who will be signing agreement etc.
- xi) Undertaking having gone through the documents as per the Annexure-1.
- xii) Any other document that bidder felt necessary in support of his candidature.
- xiii) Schedule of Price Bid in the form of BoQ_.xls

F. Safety Codes

Relevant safety codes of the CPWD to the extent applicable to the IIM Indore. Decision in this regard will be governed by the competent authority of IIM Indore which shall be final and binding to the contractor.

G. Fire Safety

This will be as per the Fire Safety codes of the CPWD to the extent applicable to the IIM Indore. Decision in this regard will be governed by the competent authority of IIM Indore which shall be final and binding to the contractor.

H. Form of Performance Security (Guarantee)

Form of Performance Security (Guarantee) Bank Guarantee Bond

In consideration of the Director, IIM Indore (hereinafter called "The IIM Indore") having offered to accept the terms and conditions of the proposed agreement between.....and (hereinafter called "the said Contractor(s)") for the work..... (hereinafter called "the said agreement") having agreed to production of an irrevocable Bank

Guarantee for Rs. (Rupees only) as a security/guarantee from the contractor(s) for compliance of his obligations in accordance with the terms and conditions in the said agreement.

1. We, (hereinafter referred to as "the Bank") hereby undertake to pay to the IIM Indore an amount not exceeding Rs. (Rupees..... Only) on demand by the IIM Indore.
2. We,(indicate the name of the Bank) do hereby undertake to pay the amounts due and payable under this guarantee without any demure, merely on a demand from the IIM Indore stating that the amount claimed as required to meet the recoveries due or likely to be due from the said contractor(s). Any such demand made on the bank shall be conclusive as regards the amount due and payable by the bank under this Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs..... (Rupeesonly)
3. We, the said bank further undertake to pay the IIM Indore any money so demanded notwithstanding any dispute or disputes raised by the contractor(s) in any suit or proceeding pending before any court or Tribunal relating thereto, our liability under this present being absolute and unequivocal. The payment so made by us under this bond shall be a valid discharge of our liability for payment thereunder and the Contractor(s) shall have no claim against us for making such payment.
4. We, (indicate the name of the Bank) further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till all the dues of the IIM Indore under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged or till Engineer-in- Charge on behalf of the IIM Indore certified that the terms and conditions of the said agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharges this guarantee.
5. We, (indicate the name of the Bank) further agree with the IIM Indore that the IIM Indore shall have the fullest liberty without our consent and without affecting in any manner our obligation hereunder to vary any of the terms and conditions of the said agreement or to extend time of performance by the said Contractor(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the IIM Indore against the said

contractor(s) and to forbear or enforce any of the terms and conditions relating to the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Contractor(s) or for any forbearance, act of omission on the part of the IIM Indore or any indulgence by the IIM Indore to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

6. This guarantee will not be discharged due to the change in the constitution of the Bank or the Contractor(s).
7. We, (indicate the name of the Bank) lastly undertake not to revoke this guarantee except with the previous consent of the IIM Indore in writing.
8. This guarantee shall be valid up tounless extended on demand by the IIM Indore. Notwithstanding anything mentioned above, our liability against this guarantee is restricted to Rs..... (Rupees) and unless a claim in writing is lodged with us within six months of the date of expiry or the extended date of expiry of this guarantee all our liabilities under this guarantee shall stand discharged. Dated theday offor..... (indicate the name of the Bank).

I. Integrity Pact

INTEGRITY PACT

To,

.....,
.....,
.....

Sub: NIT No. IIMI/Estate/35/2019/35 File No. 188 (Re-Tender) for the work of “Annual Maintenance Contract for High Voltage Electrical Sub-station equipments in Utility-I to IV at IIM Indore.”

Dear Sir,

It is here by declared that IIM Indore is committed to follow the principle of transparency, equity and competitiveness in public procurement. The subject Notice Inviting Tender (NIT) is an invitation to offer made on the condition that the Bidder will sign the integrity Agreement, which is an integral part of tender/bid documents, failing which the tenderer/bidder will stand disqualified from the tendering process and the bid of the bidder would be summarily rejected.

This declaration shall form part and parcel of the Integrity Agreement and signing of the same shall be deemed as acceptance and signing of the Integrity Agreement on behalf of the IIM Indore.

Yours faithfully

Chief Engineer

Letter of Transmittal

To,
The Chief Engineer,
IIM Indore (M.P.)

Sub: NIT No. IIMI/Estate/35/2019/35 File No. 188 (Re-Tender) for the work of “Annual Maintenance Contract for High Voltage Electrical Sub-station equipments in Utility-I to IV at IIM Indore.”

Dear Sir,

I/We acknowledge that IIM Indore is committed to follow the principles thereof as enumerated in the Integrity Agreement enclosed with the tender/bid document.

I/We agree that the Notice Inviting Tender (NIT) is an invitation to offer made on the condition that I/We will sign the enclosed integrity Agreement, which is an integral part of tender documents, failing which I/We will stand disqualified from the tendering process. I/We acknowledge that THE MAKING OF THE BID SHALL BE REGARDED AS AN UNCONDITIONAL AND ABSOLUTE ACCEPTANCE of this condition of the NIT.

I/We confirm acceptance and compliance with the Integrity Agreement in letter and spirit and further agree that execution of the said Integrity Agreement shall be separate and distinct from the main contract, which will come into existence when tender/bid is finally accepted by IIM Indore. I/We acknowledge and accept the duration of the Integrity Agreement, which shall be in the line with Article 1 of the enclosed Integrity Agreement.

I/We acknowledge that in the event of my/our failure to sign and accept the Integrity Agreement, while submitting the tender/bid, IIM Indore shall have unqualified, absolute and unfettered right to disqualify the tenderer/bidder and reject the tender/bid in accordance with terms and conditions of the tender/ bid.

Yours faithfully

(Duly authorized signatory of the Bidder)

INTEGRITY AGREEMENT

This Integrity Agreement is made at..... on thisday of.....
2019

BETWEEN

The Director, IIM Indore represented through Chief Engineer, IIM Indore, (Hereinafter referred as the IIM Indore, Prabandh Shikhar, Rau-Pithampur Road, Indore ‘Principal/Owner’, which expression shall unless repugnant to the meaning or context hereof include its successors and permitted assigns)

AND

.....
..... (Name and Address of the Individual/firm/Company)
through.....
(Hereinafter referred to as the (Details of duly authorized signatory) “Bidder/Contractor” and which expression shall unless repugnant to the meaning or context hereof include its successors and permitted assigns)

Preamble

WHEREAS the Principal / Owner has floated the Tender **NIT No. IIMI/Estate/35/2019/35 File No. 188 (Re-Tender)** (hereinafter referred to as “Tender/Bid”) and intends to award, under laid down organizational procedure, contract for “Annual Maintenance Contract for High Voltage Electrical Sub-station equipments in Utility-I to IV at IIM Indore.” hereinafter referred to as the “Contract”.

AND WHEREAS the Principal/Owner values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder(s) and Contractor(s).

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Agreement (hereinafter referred to as “Integrity Pact” or “Pact”), the terms and conditions of which shall also be read as integral part and parcel of the Tender/Bid documents and Contract between the parties.

NOW, THEREFORE, in consideration of mutual covenants contained in this Pact, the parties hereby agree as follows and this Pact witnesses as under:

Article 1: Commitment of the Principal/Owner

(1) The Principal/Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles:

(a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender, or the execution of the

Contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.

(b) The Principal/Owner will, during the Tender process, treat all Bidder(s) with equity and reason. The Principal/Owner will, in particular, before and during the Tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in relation to the Tender process or the Contract execution.

(c) The Principal/Owner shall endeavour to exclude from the Tender process any person, whose conduct in the past has been of biased nature.

(2) If the Principal/Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal code (IPC)/Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there be a substantive suspicion in this regard, the Principal/Owner will inform the Chief Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

Article 2: Commitment of the Bidder(s)/Contractor(s)

(1) It is required that each Bidder/Contractor (including their respective officers, employees and agents) adhere to the highest ethical standards, and report to the IIM Indore / Department all suspected acts of fraud or corruption or Coercion or Collusion of which it has knowledge or becomes aware, during the tendering process and throughout the negotiation or award of a contract.

(2) The Bidder(s)/Contractor(s) commits himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Tender process and during the Contract execution:

(a) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal/Owner's employees involved in the Tender process or execution of the Contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the Tender process or during the execution of the Contract.

(b) The Bidder(s)/Contractor(s) will not enter with other Bidder(s) into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to cartelize in the bidding process.

(c) The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act. Further the Bidder(s)/Contractor(s) will not use improperly, (for the purpose of competition or personal gain), or pass on to others, any information or documents provided by the Principal/Owner as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically. (d) The Bidder(s)/Contractor(s) of foreign origin shall disclose the names and addresses of agents/ representatives in India, if

any. Similarly Bidder(s)/Contractor(s) of Indian Nationality shall disclose names and addresses of foreign agents/representatives, if any. Either the Indian agent on behalf of the foreign principal or the foreign principal directly could bid in a tender but not both. Further, in cases where an agent participate in a tender on behalf of one manufacturer, he shall not be allowed to quote on behalf of another manufacturer along with the first manufacturer in a subsequent/parallel tender for the same item.

(d) The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the Contract.

(3) The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

(4) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm indulge in fraudulent practice means a willful misrepresentation or omission of facts or submission of fake/forged documents in order to induce public official to act in reliance thereof, with the purpose of obtaining unjust advantage by or causing damage to justified interest of others and/or to influence the procurement process to the detriment of the IIM Indore interests.

(5) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm use Coercive Practices (means the act of obtaining something, compelling an action or influencing a decision through intimidation, threat or the use of force directly or indirectly, where potential or actual injury may befall upon a person, his/her reputation or property to influence their participation in the tendering process).

Article 3: Consequences of Breach

Without prejudice to any rights that may be available to the Principal/Owner under law or the Contract or its established policies and laid down procedures, the Principal/Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder(s)/Contractor(s) and the Bidder/ Contractor accepts and undertakes to respect and uphold the Principal/Owner's absolute right:

(1) If the Bidder(s)/Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article 2 above or in any other form, such as to put his reliability or credibility in question, the Principal/Owner after giving 14 days notice to the contractor shall have powers to disqualify the Bidder(s)/Contractor(s) from the Tender process or terminate/determine the Contract, if already executed or exclude the Bidder/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by the Principal/Owner. Such exclusion may be forever or for a limited period as decided by the Principal/Owner.

(2) Forfeiture of EMD/Performance Guarantee/Security Deposit: If the Principal/Owner has disqualified the Bidder(s) from the Tender process prior to the award of the Contract or terminated/determined the Contract or has accrued the right to terminate/determine the Contract according to Article 3(1), the Principal/Owner apart from exercising any legal rights that may have accrued to the Principal/Owner, may in its considered opinion forfeit the entire amount of Earnest

Money Deposit, Performance Guarantee and Security Deposit of the Bidder/Contractor.

(3) Criminal Liability: If the Principal/Owner obtains knowledge of conduct of a Bidder or Contractor, or of an employee or a representative or an associate of a Bidder or Contractor which constitutes corruption within the meaning of IPC Act, or if the Principal/Owner has substantive suspicion in this regard, the Principal/Owner will inform the same to law enforcing agencies for further investigation.

Article 4: Previous Transgression

(1) The Bidder declares that no previous transgressions occurred in the last 5 years with any other Company in any country confirming to the anticorruption approach or with Central Government or State Government or any other Central/State Public Sector Enterprises in India that could justify his exclusion from the Tender process.

(2) If the Bidder makes incorrect statement on this subject, he can be disqualified from the Tender process or action can be taken for banning of business dealings/ holiday listing of the Bidder/Contractor as deemed fit by the Principal/ Owner.

(3) If the Bidder/Contractor can prove that he has resorted / recouped the damage caused by him and has installed a suitable corruption prevention system, the Principal/Owner may, at its own discretion, revoke the exclusion prematurely.

Article 5: Equal Treatment of all Bidders/Contractors/Subcontractors

(1) The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder/Contractor shall be responsible for any violation(s) of the principles laid down in this agreement/Pact by any of its Subcontractors/sub-vendors.

(2) The Principal/Owner will enter into Pacts on identical terms as this one with all Bidders and Contractors.

(3) The Principal/Owner will disqualify Bidders, who do not submit, the duly signed Pact between the Principal/ Owner and the bidder, along with the Tender or violate its provisions at any stage of the Tender process, from the Tenderprocess.

Article 6- Duration of the Pact

This Pact begins when both the parties have legally signed it. It expires for the Contractor/Vendor 12 months after the completion of work under the contract or till the continuation of defect liability period, whichever is more and for all other bidders, till the Contract has been awarded. If any claim is made/lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Pacts as specified above, unless it is discharged/determined by the Competent Authority, IIM Indore.

Article 7- Other Provisions

(1) This Pact is subject to Indian Law, place of performance and jurisdiction is the Headquarters of the Division of the Principal/Owner, who has floated the Tender.

(2) Changes and supplements need to be made in writing. Side agreements have not been made.

(3) If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners or by one or more partner holding power of attorney signed by all partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by board resolution.

(4) Should one or several provisions of this Pact turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intensions.

(5) It is agreed term and condition that any dispute or difference arising between the parties with regard to the terms of this Integrity Agreement / Pact, any action taken by the Owner/Principal in accordance with this Integrity Agreement/ Pact or interpretation thereof shall not be subject to arbitration.

Article 8- LEGAL AND PRIOR RIGHTS

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Integrity Pact will have precedence over the Tender/Contact documents with regard any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact at the place and date first above mentioned in the presence of following witnesses:

.....
(For and on behalf of Principal/Owner)

.....
(For and on behalf of Bidder/Contractor)

WITNESSES:

1.....
(Signature, name and address)

2.....
(Signature, name and address)

Place:
Dated:

J. Agreement

Format for Agreement

THIS AGREEMENT made at Indore on the _____ day of _____ 2019 between Indian Institute of Management Indore Rau- Pithampur Road, Indore (hereinafter called "The IIM INDORE" which expression shall, unless repugnant to the context or meaning thereof, include its administrators, successors and assigns) of the one part AND

(Here in after called "The Contractor" which expression shall, unless repugnant to the context or meaning thereof, include its successors and permitted assigns) of the other part.

WHEREAS

The IIM INDORE is desirous of carrying out the work of **“Annual Maintenance Contract for High Voltage Electrical Sub-station equipments in Utility-I to IV at IIM Indore.”**

The Works are to be executed as per the schedules mentioned in tender document drawings and specifications describing the works to be done.

The Contractor has agreed to execute the said works subject to the provisions hereinafter contained and subject also to General Conditions of Contract, Special conditions of contract, Safety Code, Model Rules for the protection of health and Sanitary arrangements for workers, Specifications, Preambles and Schedule of Quantities and installation schedule (all of which are hereinafter collectively referred to as the ‘said tender conditions’) and strictly in accordance with the Scope of work & technical specifications annexed hereto at or for the respective rates set out in the Schedule of Quantities amounting to the sum as there under arrived at or such other sums as shall become payable there under (hereinafter referred to as the said tendered amount).

NOW IT IS HEREBY AGREED AS FOLLOWS: -

1. In consideration of the said tendered amount to be paid by The IIM INDORE to the Contractor at the time and in the manner set forth in the said tender conditions and in accordance with the Schedule of Payments to execute and complete the work shown strictly in accordance with the specifications, scope of work and Schedule of Quantities.
2. The said tender conditions, scope of work and the annexures hereto shall be read and considered as forming part of this contract and the parties hereto shall respectfully abide by to the said conditions and perform the agreement on their part respectively contained in the said conditions.

3. The approved drawings if any, notice inviting tenders technical specification etc. shall also form the basis of this contract.
4. This contract is an Annual Maintenance and to be paid for executed quantity, according to the Schedule of Payments at the rates contained in the Schedule of Quantities.
5. The contract herein contained shall comprise not only the works mentioned above but all subsidiary works connected therewith within the same site as may be ordered to be done from time to time by the said Engineer In charge for the time being, even if such work may not be shown on the said Drawings or described in the said Specifications and Schedule of Quantities.
6. The IIM INDORE reserves to themselves the right of altering the specifications and the nature of the work by adding to or omitting from the scope of work any item of work or portions of the same without prejudice to this contract.
7. Time shall be considered as the essence of this contract and the Contractor hereby agrees to commence the work within 07 days from the date of work order or from the date of handing over of the site, as provided for in the said terms and conditions, whichever is later, and shall complete the entire work within the specified period, subject nevertheless the provisions for extension of time as may be agreed to by the IIM INDORE and as contained in the said conditions.
8. All payments by the IIM INDORE under this contract shall be made only at Indore.
9. All disputes arising out of or in any way connected with this contract shall be deemed to have arisen at Indore and courts in Indore only shall have jurisdiction to determine the same.
10. That the contract and several parts of this contract have been read by the contractor and fully understood by him. The contractor shall not be entitled for payment beyond tendered quantities & scope of work as specified unless ordered specifically by written instructions of competent authority of IIM INDORE.
11. This contract shall be signed in duplicate, the original whereof shall be kept in the custody of the IIM INDORE, and the duplicate with the Contractor.

IN WITNESS WHEREOF the IIM INDORE has set his hands hereunto and two duplicates here of through his duly authorized official and the Contractor has caused these presents and two duplicates hereof under his common seal by his duly authorized representative at the place and on the date month and year first herein above written.

SIGNED, SEALED AND DELIVERED by IIM INDORE, by the hand of

Signature:
Name:
Designation:

IN THE PRESENCE OF

(1) Signature:
Name:
Address:

(2) Signature:
Name:
Address:

SIGNED, SEALED AND DELIVERED BY the Contractor M/s. _____
_____.

Signature:
Name:
Designation:

IN THE PRESENCE OF

(1) Signature:
Name:
Address:

(2) Signature:
Name:
Address:

K. Terms & Conditions

1.0 Terms & conditions:-

General:

1. The contract is initially for a period of one year. The contract will be reviewed yearly, and may be extended for a period of maximum of three years. The requirement of actual manpower may vary according to the need and may be reviewed/ reduced/enhanced as and when required.
2. The contract may be terminated before the expiry of the contract period owing to deficiency in service or substandard quality of the service provided by the selected Company / Firm /Agency. Further, IIMI reserves the right to terminate contract at any time by giving one month (30 days) notice to the successful bidder.
3. The bidder shall not be allowed to transfer, assign, pledge or sub-contract its rights and liabilities under this contract to any other agency without the prior written consent of IIMI.
4. The bidder will be bound by the details furnished by him / her to IIMI, while submitting the bid. In case, any of such documents furnished by the firm is found to be false at any stage, it would be deemed to be a breach of terms of contract making the firm liable for legal action besides termination of contract.
5. The successful bidder shall furnish the following documents in respect of the individual manpower who will be deployed to IIMI, before the commencement of work:
 - (i) List of Manpower short listed by agency for deployment at IIMI, containing full details i.e. Name, date of birth, Aadhar Card, address proof etc.
 - (ii) Certificate of verification of antecedents of persons by local police authority.
 - (iii) Education/professional certificates.
6. In case, the person employed by the successful bidder commits any act of omission / commission that amounts to misconduct /indiscipline/ incompetence / security risks, the successful bidder will be liable to take appropriate disciplinary action against such persons, including, making good the financial loss, their removal from work, immediately after being brought to notice, failing which it would be assumed as breach of contract which may lead to cancellation of contract.
7. The selected agency shall provide identity cards to the personnel deployed in this office carrying the photograph of the personnel and personal information such as name, date of birth, age, Aadhar card and identification mark etc. attested by the Security officer of the institute.
8. The selected agency shall ensure that any details of office, operational process, technical know-how, security arrangements, and administrative/organizational

matters are not divulged or disclosed to any person by its personnel deployed in this office.

9. The selected agency shall ensure the proper conduct of his personnel in institute/office premises, and enforce the prohibition of consumption of alcoholic drinks/ smoking. Etc.,
10. The selected agency shall immediately provide replacement and ensure that as far as possible no designated post is left vacant in any shift. In case the agency fails to provide replacement within two working days. The pro-rata salary / wages to be recovered from monthly bills based on hour/day if absence.
11. IIMI is not liable at any stage to provide accommodation, transport, food, medical and any other requirement of their personnel deployed at the institute.
12. Payment shall be made only to the contractor and on a monthly basis as per actual services. The contractor has to submit invoices/bills Monthlyly for the services rendered during the preceding month along with ESI/PF Challans etc., pertaining to that month.
13. IIMI reserves the right to amend or withdraw any of the terms and conditions contained in the Tender Document or to reject any or all tenders without giving any notice or assigning any reason. The Director, IIMI is the final authority for settling any disputes and the decision of the Director in this regard shall be final and binding on all.
14. The duty hours should not exceed eight hours at a stretch. Continuous shifts by the same person should be avoided and no shift should remain unmanned. Odd duties/shifts may be required according to the exigencies, which are to be provided by the agency.
15. Items of Electrical equipments, headgears, torches, lathies, uniforms including rain coats, jerseys etc. for efficient conduct of duty by the agency personnel shall be provided by the agency and shall be in good working condition.
16. Absenteeism not acceptable as the system has to be run 24 x 7 basis. In case of absence, immediate replacement must be provided and any delay shall be dealt as in clause 10 above.
17. If the agency fails to provide services to the satisfaction of the institute, the same will be communicated to the agency in writing. If three such notices are issued to the agency, the contract will be terminated and the agency shall forfeit the performance Security.
18. The HT licensed Electrician deployed by the agency shall ensure that the institute properties are protected from damage. After necessary investigations, if proved that the agency/their personnel are responsible for the damage, the agency is liable and will be penalized to the extent of the value of the loss and additional charges for each incident as decided by the competent authority.

19. The agency shall not involve in any bribery or other unethical activities with anyone employed in the institute. The involvement in any such activity shall entail in the termination of the contract.
20. All major faults and problems shall be reported to the Engineer-In-charge immediately of occurrence. After inspection by Engineer-In-charge, procedures for rectification shall be got approved by the agency.
21. Any damage or loss due to failure to carry out prescheduled maintenance work shall be at the risk and cost of the agency.
22. Any other work covered under respective terms and conditions, if required or insisted by any regulatory body, including in-house tests and calibrations etc., shall be undertaken by the agency. In case any test/calibration required to be done outside, IIMI shall bear the cost for the same.
23. The necessary salary and other allowances due to the employees of the contractor shall be paid by him and shall strictly comply with all rules and regulations of statutory bodies and other labour laws. All employees engaged by the contractor shall be comprehensively insured for accidents and injuries.
24. The payments to the successful contractors are subject to all statutory deductions as are applicable at the time of payment.
25. All materials used, including oils, lubricants for replacement, topping, testing, etc., will be supplied by IIMI.
26. The annual service maintenance of the sub-station equipments shall be carried out as per the manufacturer's manuals applicable from time to time.
27. In the event of contractor showing lack of attendance / negligence to work or under-performance in the opinion of Engineer-In-charge. Then the contract may be terminated at any stage without prejudice to the right of action under any other relevant clauses of the contract.
28. The contractor shall follow all security rules framed by Security Department, IIMI. From time to time regarding the removal of material from the site, the issue of identity cards, control of entry of persons and other similar matters.
29. The contractor shall keep his work spot, site office and surroundings neat, clean and tidy. It should be free from dust, rubbish, scrap, surplus materials and unwanted tools and equipments. All scaffolding and temporary structure, including the tools and equipments shall be removed as soon as the job for which they are intended are completed. All equipment and material to be taken inside the sub-station / building shall be cleaned thoroughly before taking them inside. The Engineer-In-charge, has right to stop the work, if the contractor fails to improve upon the cleanliness after having been notified.

30. Engineer-In-charge will have the right to withdraw the work-permit for any of the workmen for reasons of misconduct, incompetence in work, violation of safety and fire rules, negligence on duty etc.,
31. Cost of damages caused due to bad workmanship shall be recovered from the contractor. Penalty if any, for the Utility for any reason shall be borne by the agency.
32. The knowledge/Information about reporting of manpower on a daily basis shall be responsible of contractor himself, the information regarding manpower absences shall be communicated to the IIMI.
33. The proof of remittance of statutory deductions of PF, ESI to the appropriate agency, for those employed at IIMI, must be provided by the selected agency to IIMI monthly with the claim bill, failing which the claim bill shall not be settled.
34. The contractor shall depute staff to ensure round-the-clock maintenance of services on all the days of the week as given below:

| Sl.No | Description | 1 st shift | 2 nd Shift | 3rd Shift | Reliever | General Shift | Total |
|-------|---|-----------------------|-----------------------|-----------|----------|--|-------|
| 1. | Licensed HT Electrician/ ITI Certificate Holder | 1 | 1 | 1 | 1 | There will be three days for relieving and three days for general shift. | 4 |

35. The contractor shall deploy persons as detailed below:-

Qualification of workman(HT Licensed electricians each shift) :-

- i. The HT electrician deputed by contractor should possess I.T.I Electrician/wireman trade with wiremen competency certificate (B) as per Indian Electricity Rule 1956 (HT/LT).

Liability for Labour LAW and Statutory Compliance: -

All labour and/or personnel employed by Contractor shall be engaged by him as his own employees/workmen in all respect implied or expressed. The responsibilities whatsoever, incidental or direct, arising out of or for compliance with or enforcement of the provisions of various labour laws of the country shall be that of the tenderer. He shall specifically ensure completely with following Laws/Acts and their enactments/ amendments.

- (i) The payment of Wages Act, 1936.
- (ii) The Factory Act, 1948
- (iii) The Workmen's Compensation, 1923

- (iv) The Employees Provident Fund Act, 1952
- (v) The Contract Labour (Regulation and Abolition) Act, 1970
- (vi) The Payment of Bonus Act, 1965
- (vii) The Payment of Gratuity Act, 1972
- (viii) The Equal Remuneration Act., 1976
- (ix) The Employees State Insurance Act, 1948
- (x) The Industrial Disputes Act, 1947.
- (xi) The Employment of Children Act, 1938
- (xii) The Motor Equipment Act,

The contractor shall indemnify IIM Indore against all losses, damages, or liability arising out of or imposed in pursuance of any labour laws.

Any accident/injury/legal liability to their employees or damage to the properties of IIM Indore the responsibility will be of contractor.

The salaries are to be disbursed through Bank as per labour laws on or before due date (The present due date for disbursement of wages is 7th of next month)

The contractor has to submit the a copy of Aadhar Card, Elections Card,/ Ration Card along with 2 photographs of the staff deployed at IIM Indore for address proof and ID proof.

LEGAL:-

1. For all intents and purposes, the bidder shall be the “Employer” within the meaning of different Labour Legislations in respect of manpower so employed and deployed at the office of IIMI, for contractual services.
2. The selected agency shall be solely responsible for the Redressal of grievance / resolution of disputes relating to person deployed. IIMI, shall in no way, be responsible for settlement of such issues whatsoever. IIMI, shall not be responsible for any damages, losses, FINANCIAL or other injury claims to any person deployed by service providing agency in the course of their performing the functions/duties, or for payment towards any compensation.
3. The manpower deployed by the contractor shall not have any claims of Master and Servant relationship vis-à-vis IIMI, nor have any principal and agent relationship with or against the IIMI.
4. The manpower deployed by the contractor for the contract shall not be entitled for claim, pay, perks and other facilities which may be admissible to casual, ad-hoc regular / confirmed employees of IIMI, during the contract or after expiry of the contract. In case of termination of the contract also, the persons deployed by the contractor shall not be entitled to or and will have any claim for absorption or

relaxation for absorption in the regular / otherwise capacity in IIMI. The Contractor should communicate the above to all the manpower deployed in IIMI.

5. The agency shall alone be liable to pay compensation for any damage/death/injury sustained by the personnel or any other members of the agency as engaged by them in the course of the work/duty at the institute during the contract period.
6. In the event of theft, pilferage or damage to the institute's property, after necessary investigations, if proved that the agency/ their personnel are responsible, the agency shall be penalized for all the losses/damage.
7. The selected agency will be required to pay minimum wages as prescribed under the Minimum Wages Act of Central Government. The bidder will maintain proper record as required under the Law / Acts.
8. The selected agency will be responsible for compliance of all statutory provisions relating to the Provident Fund, and Employees State Insurance, etc. in respect of the persons deployed by it at IIMI.
9. The selected agency shall also be liable for depositing all taxes, levies, cess etc. on account of service rendered by it to IIMI & income tax to concerned tax collection authorities from time to time as per extant rules and regulations on the matter.
10. The selected agency shall maintain all statutory registers under the applicable Law. The agency shall produce the same on demand to the concerned authority of IIMI or any other authority under Law.
11. The selected agency will indemnify IIMI from all legal, FINANCIAL, statutory, taxation, and associated other liabilities.
12. On all matters pertaining to this tender, the decision of the Director of the Institute shall be final and binding.
13. The successful Agency/Contractor is required to execute an agreement on a prescribed format immediately on the award of the contract.

L. Scope of Work

The Successful contractor will be required to carry out maintenance (Daily, Weekly, monthly, quarterly, yearly, seasonal and all type of breakdown maintenance). Of HT and LT equipments installed all Sub-station 33kV, 11kV and 415 Volts, as per the respective manufacturers (OEM) standards and schedule given by IIM Indore (M.P.).

(A) Maintenance of Sub-stations of 33 kV and 11 kV Sub-station:-

- a) Switching ON and Switching OFF of 11kV and 33kV Circuit Breakers, Isolators, 33 kV and 11kV incoming and outgoing breakers, HT Panels, Yard Lights etc. as and when required according to load requirements and instructions from Engineer In charge, IIM, Indore.
- b) Maintaining records of all the operations and records of loads such as voltage, current, power factor, frequency, connected load, energy consumption on hourly/daily/weekly/fortnightly/monthly/quarterly/half yearly and yearly basis.
- c) Maintaining records of power failures with reasons.
- d) Observing the yard and control room continuously and reporting any problem or faults to the Engineer-In-charge, IIM Indore. Which require major / minor improvements/repairs.
- e) Maintaining system handing over and taking over charge sheets.
- f) Current and voltage settings of feeders right from 33kV and 11 kV I/C line till the user end (at least till 415 V 3Phase level)
- g) Maintaining records of maintenance.
- h) With prior intimation to Engineer-In-charge IIM Indore. Changing the taps of transformers as and when required.
- i) Attending the faults and restoration of the power supply without delay.
- j) Follow permit system (Line Clearance) and maintain a permit book to facilitate system maintenance without accident / mishaps.
- k) Routine Surveillance of 33kV and 11 kV Switch Yard, indoor / outdoor equipments like Control Relay Panels, Station Metering Panel, Switchyard Control Panel, AC& DC Distribution Boards.
- l) Routine Surveillance of 33kV and 11 kV overhead line.
- m) Recording all tripping of breakers and other events that occur in the order of sequence with the time of occurrence correctly and record them in Log Book.

- n) Observing all safety precautions and ensure safety to men and material and the equipment during the contract period.
- o) Attending to all emergencies which may arise during the contract period such as equipment failures, fire accidents, etc., shall get acquainted with the operations of all equipments covered under the contract.
- p) Attending to all Telephone calls and issue receipt message promptly.
- q) Assuming responsibility for the equipment & other materials kept at the Sub-station area.
- r) Assuming responsibility for any damages that occur due to mal-operation of equipment and shall make good the loss suffered by IIM Indore.
- s) Ensuring routine, preventive and breakdown maintenance works for the Maintenance of 33kV and 11kV Switchyard, 11 KV Indoor/Outdoor Sub Station, HT< Switch Gear & Distribution Systems.

M. Tools & Tackles:-

All tools and tackles required for the safe and satisfactory operation and maintenance including preventive and break down maintenance of the substation and related equipment will be provided by bidders. The careful maintenance and management of these tools will be the responsibility of the agency.

- (i) Megger - 1000 volts to 5000 volts.
- (ii) Crimping tools.
- (iii) Ratchet set.
- (iv) Tool kit (D- Spanner, Ring Spanner (5-40 Nos each).
- (v) Pliers, testers tackles.
- (vi) Pliers, testers test lamps.
- (vii) Earth tester.
- (viii) Tong tester.
- (ix) Multi meter.
- (x) Transformer oil test kit.
- (xi) High voltage discharge rod.
- (xii) High voltage safety gloves.
- (xiii) LED Torch, emergency light.
- (xiv) Electrical screw drives set.
- (xv) Drill Machine.
- (xvi) Hands gloves and Safety belt.
- (xvii) First aid kit.

N. Details of the Sub-station equipments**(A) Name Sub-station: Utility - I**

| Sr.No | Equipment details | Qty |
|-------|--|--------|
| 1 | 3.15 MVA HT Transformer (33KV/11KV) | 2 Nos. |
| 2 | 33 KV HT Breaker (VCB) | 1 No. |
| 3 | 630 KVA Transformer (11 KV/415 Volt) | 1 No. |
| 4 | 11 KV HT Breaker(VCB) | 4 Nos. |
| 5 | Four pole Structure (33 KV) | 1 No. |
| 6 | LT Breaker (ACB) | 5 Nos. |
| 7 | Battery Charger | 2 Nos. |
| 8 | Tap changer | 2 Nos. |
| 9 | Change Over panel (Incoming supply 3 nos.) | 2 Nos. |
| 10 | Capacitor Panel | 2 Nos. |

(B) Name Sub-Station: Utility - II

| Sr.No | Equipment details | Qty |
|-------|--|---------|
| 1 | 1600 KVA Transformer (11 KV / 415 Volt) | 1 No. |
| 2 | 11 KV HT Breaker (VCB) | 6 Nos. |
| 3 | LT Breaker (ACB) | 29 Nos. |
| 4 | Battery Charger | 2 Nos. |
| 5 | Change Over panel (Incoming supply 3 nos.) | 4 Nos. |
| 6 | Capacitor panel | 2 Nos. |

(C) Name Sub-Station: Utility - III

| Sr.No | Equipment details | Qty |
|-------|--|--------|
| 1 | 1000 KVA Transformer (11 KV / 415 Volt) | 1 No. |
| 2 | 11 KV HT Breaker (SF6) | 1 No. |
| 3 | LT Breaker (ACB) | 6 Nos. |
| 4 | Change Over panel (Incoming supply 3 nos.) | 2 Nos. |
| 5 | Capacitor panel | 1 No. |

(D) Name Sub-Station: Utility - IV

| Sr.No | Equipment details | Qty |
|-------|---|--------|
| 1 | 1000 KVA Transformer (11 KV / 415 Volt) | 1 No. |
| 2 | 11 KV HT Breaker (SF6) | 1 No. |
| 3 | LT Breaker (ACB) | 5 Nos. |
| 4 | Capacitor panel | 1 No. |

O. Formats for Different Forms/Certificates

Annexure-1

Undertaking having gone through the documents as per the Technical bid

Sub.: Tender for “Annual Maintenance Contract for High Voltage Electrical Sub-Station equipments in Utility-I to IV at IIM Indore.”

NIT No.:- IIMI/Estate/35/2019/35 File No.188 (Re-Tender)

Dated: /...../2019

To,
The Chief Engineer,
Indian Institute of Management, Indore
Prabandh Shikhar, Rau-Pithampur Road,
Rau, Indore-453556

Dear Sir,

We have carefully examined the specifications, design and schedule of quantities relating to the work specified in the memorandum hereinafter set out and have visited and examined the installation site of the works specified in the said memorandum and have acquired the requisite information relating thereto as affecting the tender. We hereby offer to execute the works specified in the said memorandum within the time specified in the said memorandum at the rates mentioned in the Schedule of Quantities and in accordance in all respects with specifications, designs and instructions in writing referred to in articles of agreement, general instructions to the tenderers and special conditions, General Conditions of Contract, conditions hereinbefore referred to, specifications, schedule of works, data sheet and schedule of quantities and with such materials as are provided for, by and in all other respects, in accordance with such conditions so far as they may be applicable.

Memorandum

| | | |
|-------|--|---|
| A.1.1 | NIT No. : IIMI/Estate/35/2019/35 File No.188 (Re-Tender) | |
| A.1.2 | Name of Work | “Annual Maintenance Contract for HV Electrical Sub-station equipment in I to IV at IIM Indore.” |
| A.1.3 | Estimated Cost Put to Tender | Rs. 13,90,431/- (Excl. GST) |
| A.1.4 | Earnest Money Deposit (Rs.) | Rs. 27,809/- (Rs. Twenty seven Thousand Eight Hundred Nine Only) by e-payment through electronic mode |

| | | |
|-------|------------------------------|---|
| A.1.5 | Tender Processing Fee (Rs.) | Rs. 500/- by e-payment through electronic mode (Non-Refundable) |
| A.1.6 | Completion period | Twelve (12) Months |
| A.1.7 | Mode of submission of tender | On-Line mode only |

2. We also agree that our tender will remain **valid for acceptance by the IIM Indore for 90 days** from the date of opening of technical bid of the tender and this period of validity can be extended for such period as may be mutually agreed between the IIM Indore and us in writing. We also agree to keep the **Bank Guarantee towards earnest money** valid during the entire period of validity of tender and the extended period, if any, as per enclosed proforma. Should this tender be accepted, we hereby agree to abide by and fulfil all the terms and conditions of the contract and in default thereof, to forfeit Earnest Money Deposit and pay to you or your successors, or assignees or nominees such sums of money as are stipulated in the said conditions.

3. Should this tender be accepted, we hereby agree to abide by and fulfil all the terms and conditions of the contract and in default thereof, to forfeit Earnest Money Deposit and pay to you or your successors, or assignees or nominees such sums of money as are stipulated in the said conditions.

4. We understand that you reserve the right to accept or reject any or all the tenders either in full or in part without assigning any reason therefor.

Dated this day of 2019.

For and on behalf of M/s _____

(Signature with seal) _____
Name _____

Designation _____
Place _____

FINANCIAL BID

Name of Work: “Annual Maintenance Contract for High Voltage Electrical Sub-Station equipments in Utility-I to IV at IIM Indore.”

NIT No. : IIMI/Estate/35/2019/35 File No.188
(Re-Tender)

The Financial Bid is available on the e- procurement website <https://eprocure.gov.in/eprocure/app>