

**भारतीय प्रबंध संस्थान इंदौर**  
**INDIAN INSTITUTE OF MANAGEMENT INDORE**  
 प्रबंध शिखर, राऊ-पीथमपुर रोड, इंदौर - 453 556  
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निविदा क्रमांक Tender No: IIMI/2018-19/23

दिनांक/ Date: October 18, 2018

आईआईएम इंदौर के कर्मचारियों और उनके परिवार के सदस्यों के लिए समूह स्वास्थ्य बीमा पॉलिसी के लिए  
 निविदा आमंत्रण सूचना

**NOTICE INVITING TENDER FOR GROUP HEALTH INSURANCE POLICY FOR IIM INDORE EMPLOYEES AND  
 THEIR FAMILY MEMBERS**

**(E-PROCUREMENT MODE ONLY)**

भारतीय प्रबंध संस्थान इंदौर (आईआईएम इंदौर) दो बोली प्रणालियों में निम्नलिखित मदों के लिए आईआरडीएआई (भारतीय बीमा विनियामक और विकास प्राधिकरण) से, बोली जमा करने की अंतिम तिथि तक वैध, पंजीकरण प्रमाणपत्र प्राप्त बीमा कंपनियों / कॉर्पोरेट एजेंटों से ऑनलाइन बोली (ई- टेंडर) आमंत्रित करता है :

Indian Institute of Management Indore (IIM Indore) invites online bids (e-tender) from Insurance Companies/ Corporate Agents, having Certificate of Registration issued by IRDAI (Insurance Regulatory and Development Authority of India), valid as on the last date of submission of bids, in two bid systems for the following:

निविदा का संक्षिप्त विवरण Brief Details of Tender:

कार्य का विवरण Work Description	निविदा फीस सभी टैक्स मिलाकर Tender Fee (inclusive of all taxes) (Rs.)	अग्रिम जमा EMD (Rs.)
Group Health Insurance Policy For IIM Indore Employees and their Family Members	500/-	5,000/-

निविदा दस्तावेज <http://eprocure.gov.in/eprocure/app> से डाउनलोड किया जा सकता है और केवल इसी पोर्टल के माध्यम से जमा किये जाने की अंतिम तिथि और समय तक प्रस्तुत किया जाना चाहिए |

The Tender Document can be downloaded from Central Public Procurement (CPP) Portal <http://eprocure.gov.in/eprocure/app> and bid is to be submitted **online** only through the same portal up to the last date and time of submission of tender.

निविदा की महत्वपूर्ण तिथियाँ Critical Dates of Tender:

क्रमांक S. No.	विवरण Particulars	दिनांक Date	समय Time
01	निविदा के ऑनलाइन प्रकाशन / डाउनलोड की तिथि एवं समय Date & Time of Online Publication/Download of Tender	18-10-2018	1200 Hrs.
02	बोली जमा करने की प्रारंभ तिथि एवं समय Bid Submission Start Date & Time	18-10-2018	1200 Hrs.
03	बोली जमा करने की अंतिम तिथि एवं समय Bid Submission Close Date & Time	12-11-2018	1000 Hrs.
04	अग्रिम जमा राशि और निविदा शुल्क जमा करने की अंतिम तिथि एवं समय Closing date & time for Submission of EMD & Tender Fee	12-11-2018	1000 Hrs.
05	तकनीकी बोलियों का खोला जाना Opening of Technical Bids	13-11-2018	1000 Hrs.

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## 1. ABOUT IIM INDORE

Indian Institute of Management Indore is an institution of national importance under the Indian Institutes of Management Act, 2017.

## 2. SCHEDULE OF REQUIREMENT

Technical details			
Group Name	Indian Institute of Management Indore.		
Location	Indore		
Tentative Commencement Date	28-12-2018	Period	One year
Claim Ratio as on 08-08-2018	73.56% (Claim Dump file is attached)		
Existing Policy Details	Attached		
Insured Group Details			
Employee Strength As on	10-10-2018		
No. of employees	211		
No. of Dependents	566		
TOTAL NOS. OF LIVES	Details of employees and their family members is attached <b>(Appendix -1)</b>		
Family Definition	<p>Employee, Spouse, parents, sisters, widowed sisters, widowed daughters, brothers, children, step children, divorced/separated daughter and step mother wholly dependent upon the employee and are normally residing with the employee.</p> <p>In case of son, the coverage will be till he starts earning or he attains the age of 25 years, whichever is earlier. In case of daughter, the coverage will be till she starts earning or gets married, whichever is earlier irrespective of the age limit. Dependency and other criteria to be decided as per Government of India Medical Attendance Rules.</p>		
Maximum Age	Not Applicable		
Floater/Individual	Floater		
Sum Insured	<b>Option-1</b> Rs. 5.00 Lakh per family (floater) <b>Option-2</b> Rs. 7.00 Lakh per family (floater)		
Coverage and Benefits Details			
Domiciliary Hospitalization	Covered		
Coverage of Pre Existing diseases from Day 1	Covered		
Cashless facility	As Applicable <b>(At least in 5 major hospitals in Indore from the attached list)</b>		
30 days waiting Period	Waived		
1st Year and 2 years exclusions	Waived		
30 Days Pre and 60 Days post hospitalization Expenses covered	Covered		
Maternity Benefit / New Born Baby from Day 1	Covered up to the amount of Sum Insured		
Corporate Buffer	Rs 40 Lakh (with additional benefit upto the amount of initial Sum Insured per family)		
Co-Payment (Claimed Amount)	Not applicable		

Sub Limits For Disease / Room Rent Capping / Ambulance Charges	<p>1. Room-Rent –Rs.7500 per day (Max.) per person  2. ICU Rent– Rs.15,000/- per day (Max.) per person  3. Ambulance Charges- Rs.5000/- (Max) per admission</p> <p>Package charges/Cappings including Room/ICU rent per person should be as specified in the <b>Appendix-2</b>.</p>
Other Conditions	<p>New Employees alongwith their dependents shall be included in policy from their date of joining the Institute; and resigned / terminated / separated employees alongwith their dependents shall be deleted from their date of relieving from the Institute. Accordingly, pro rata Premium to be charged/refunded in case of addition and deletion @ per family premium rate agreed upon. Institute would inform the Insurance company through e-mail about all such additions/separations twice in a month.</p> <p>Addition and deletion in the family of existing employees' would not have any financial implication for the institute.</p>
TPA	TPA Services Involved (if any) and Name and contact details to be submitted. List of Network of Authorized hospitals to be provided.
Any Service Charges on MedicalBills	Should not be deducted from the individual Claim.
Time Limit for Reimbursement Cases	45 days from the submission of required documents. Additional 10 days would be provided from the date of submission of additional documents in case of any query/additional requirement of documents.

### 3. TENDER FEE & EARNEST MONEY DEPOSIT DETAILS

- a) **Tender Fee of Rs. 500/- (Rupees Five Hundred only)** inclusive of all taxes in the form of Demand Draft/Banker's Cheque from Nationalized/scheduled bank in favour of Indian Institute of Management Indore, payable at Indore should be submitted.
- b) **EMD of Rs. 5,000/- (Rupees Five Thousand only)** in the form of Demand Draft/Banker's Cheque from Nationalized/scheduled bank in favour of Indian Institute of Management Indore, payable at Indore, should be submitted. The EMD should be valid for at least 90 days.
- c) Micro and Small Enterprises (MSEs) firms as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or the firms registered with the Central Purchase Organisation or the concerned Ministry or Department or Startups as recognized by Department of Industrial Policy & Promotion (DIPP) for **all these items only**, are exempted from Tender fee/EMD. However, they have to enclose valid self-attested registration certificate(s) alongwith the tender to this effect.
- d) **The bidders who seeks exemption from Tender fee/EMD as per clause no. 3 (c) above, if they withdraw or modify their bids during the period of validity, or if they are awarded the contract and they fail to sign the contract,, they will be suspended for the period of three years or as decided by the competent authority from being eligible to submit bids for contracts with the entity that invited the bids.**

- e) EMD of all unsuccessful bidders (if any) will be returned after finalization of the tender. EMD of the successful bidder will be returned only after successful completion of the order.
- f) The amount of EMD (if any) is liable to be forfeited, if the tenderer withdraws from the offer after submission of the tender or after the acceptance of the offer and fails to complete the order.
- g) No interest will be paid on the EMD (if any) deposited / remitted.
- h) The details pertaining to Tender fee/EMD (if any) are to be filled as per Annexure-I.

#### **4. ELIGIBILITY CRITERIA**

##### **4.1 OID (Other Important Documents):**

OID viz. Firm Incorporation Certificate, PAN details, TIN/CST/ST etc. details are to be provided.

##### **4.2 Statutory Documents:**

- a) The Bidder should give self-declaration certificate for acceptance of all terms & conditions of tender documents. A duly completed certificate to this effect is to be submitted as per the Annexure-I.
- b) The firm should be neither blacklisted by any Government Dept., nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India. A duly completed certificate to this effect is to be submitted as per Annexure-II.
- c) The firm should have valid registration certificate issued by IRDA on the last date of submission of the tender. A duly sealed & signed valid certificate submitted to this effect.
- d) Bidders should have experience in providing Group Health Insurance continuously for last two years from the last date of submission of the tender. The details of the same along with supporting document/copy of insurance policy are to be submitted. The details of the same along with supporting document are to be submitted as per the Annexure-III.

##### **4.3 Technical Criteria**

Bidders required to fully comply the Technical bid and sealed & signed of each page of technical bid and submit as per Annexure-V. Unsigned technical bid or the bids not in prescribed format will be rejected without assigning any reason.

#### **5. FINANCIAL BID DETAILS**

Financial bid given with tender to be submitted after filling all relevant information. The priced bid should be submitted strictly as per the Annexure-VII failing which the offer is liable for rejection.

## 6. TIME SCHEDULE

क्रमांक S. No.	विवरण Particulars	दिनांक Date	समय Time
01	निविदा के ऑनलाइन प्रकाशन / डाउनलोड की तिथि एवं समय Date & Time of Online Publication/Download of Tender	18-10-2018	1200 Hrs.
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03	बोली जमा करने की अंतिम तिथि एवं समय Bid Submission Close Date & Time	12-11-2018	1000 Hrs.
04	अग्रिम जमा राशि और निविदा शुल्क जमा करने की अंतिम तिथि एवं समय Closing date & time for Submission of EMD & Tender Fee	12-11-2018	1000 Hrs.
05	तकनीकी बोलियों का खोला जाना Opening of Technical Bids	13-11-2018	1000 Hrs.

## 7. AVAILABILITY OF TENDER

The tender document can be downloaded from <http://eprocure.gov.in/eprocure/app> and Institute website <https://www.iimidr.ac.in/tenders/> and be submitted only through <http://eprocure.gov.in/eprocure/app>.

## 8. BID VALIDITY PERIOD

The bid will remain valid for 90 days from the date of opening as prescribed by IIM Indore. A bid valid for a shorter period shall be rejected, being non-responsive.

## 9. BID SUBMISSION

### 9.1 Instruction to Bidder

Bidders are required to enrol on the e-Procurement module of the **Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>)** by clicking on the link "Online Bidder Enrolment" on the CPP Portal. **The registration is completely free of charge.**

Possession of a valid Class II/III DSC in the form of smart card / e-token is a prerequisite for registration and participating in the bid submission activities. DSCs can be obtained from the authorised certifying agencies recognized by CCA India (e.g. Sify/TCS/nCode/eMudhra etc).

Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.

The Bidders are required to log in to the site through the secured log-in by entering their respective user ID / password and the password of the DSC.

The CPP portal also has user manuals with detailed guidelines on enrollment and participation in the online bidding process. The user manuals can be downloaded for reference.

Any queries related to process of online bid submission or queries related to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The Toll Free contact numbers for the helpdesk are 1800 3070 2232, 7878007972 and 7878007973.

## 9.2 Online Bid Submission Procedure

**OID:** The file should be saved in a PDF version and should comprise of the following items:

1. Packet-1: Duly Completed Scanned PDF of PAN Card.
2. Packet-2: Duly Completed Scanned PDF of Registration Certificate Details.
3. Packet-3: Duly Completed Scanned PDF of GST.

**Cover-1:** The file should be saved in a PDF version and should comprise of the following items:

1. Packet-1: Duly Completed Scanned PDF copy of Annexure-I with transactions details for Tender Fee & EMD.
2. Packet-2: Duly Completed Scanned PDF copy of Annexure-II.
3. Packet-3: Duly Completed copy of IRDA registration certificate.
4. Packet-4: Duly Completed Scanned PDF copy of Annexure-III with supporting Documents.
5. Packet-5: The details of at least 5 major Hospitals located in Indore for Cashless Treatment as per Annexure-IV
6. Packet-6: The details of the TPA along with contact details of TPA, if any.
7. Packet-7: Duly completed sealed & signed Technical Bid as per Annexure-V.
8. Packet-8: Duly Completed Copy of Company Profile as per Annexure-VI.

**Cover-2:** The BOQ should be downloaded from the website and should comprise of the following items.

1. Packet-1: Financial Bid in PDF version Filled with all relevant information as per Annexure-VII (A) and Annexure-VII (B).

### **9.3 Online Submission of Tender Fee & Earnest Money Deposit (EMD)**

It is also required to submit Tender Fee & EMD through NEFT or RTGS at the following account before 12-11-2018 at 1000 hrs.

**Name of beneficiary: Indian Institute of Management Indore**

**Address: Rau-Pithampur Road, Indore-453556, M.P.**

**Account No.: 53018623445**

**Name of the Bank: State Bank of India**

**Branch Address: IIM Indore Campus**

**IFSC Code: SBIN0030525**

### **10. BID OPENING**

- a) Technical Bids will be opened on 13-11-2018 at 1000 Hrs.
- b) Financial Bids of the eligible bidders will be opened on a later date. The date and time for opening of Financial Bids will be announced later.
- c) Bids should be summarily rejected, if tender is submitted other than through online or original EMD & Tender Fee are not submitted online within stipulated date / time.

### **11. BID EVALUATION**

Based on results of the Technical evaluation IIM Indore evaluates the Commercial Bid of those Bidders who qualify in the Technical evaluation. The Commercial Bid with the lowest price for the premium for the finally selected sum insured from Rs.5.00 Lakh or Rs.7.00 Lakh (as decided by the Institute after opening of the financial bids), will be the highest evaluated bid.

### **12. PAYMENT TERMS**

Payment to be made to the successful bidder along with the order.

### **13. LIQUIDATED DAMAGES**

In case of any unsatisfactory service, suitable penalties as decided by the Competent Authority shall be levied after issuing notice.

### **14. CONTRACT PERIOD**

- a) The contract will be initially for a period of one year starting from 28-12-2018 (00:00 hrs). Based on satisfactory performance, the contract may be extended maximum up to another two years on mutually agreed terms and conditions.
- b) IIM Indore can terminate the contract with one-month notice in case the services are not found satisfactory. In such a case, IIM Indore will settle the premium amount of service rendered on prorata basis and the remaining amount will be recovered from the bidder, after levying appropriate penalty, if any.



## 15. DELIVERY SCHEDULE

The successful bidder has to commence the service w.e.f. 28-12-2018 (00:00 hrs).

## 16. TERMS AND CONDITIONS

### 16.1 Termination for Insolvency:

- a) The IIM Indore may at any time terminate the Contract by giving a written notice to the awarding firm, without compensation to the firm, if the firm becomes bankrupt or otherwise insolvent as declared by the competent Court, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the department.
- b) The courts of Indore alone will have the jurisdiction to try any matter, dispute or reference between the parties arising out of this purchase. It is specifically agreed that no court outside and other than Indore Court shall have jurisdiction in the matter

### 16.2 Force Majeure:

- a) Should any force majeure circumstances arise, each of the contracting parties be excused for the non-fulfillment or for the delayed fulfillment of any of its contractual obligations, if the affected party within 15 days of its occurrence informs in a written form the other party.
- b) Force Majeure shall mean fire, flood, natural disaster or other acts such as war, turmoil, sabotage, explosions, epidemics, quarantine restriction, strikes, and lockouts i.e. beyond the control of either party.

### 16.3. Arbitration & Jurisdiction:

- a) That in case of any dispute between party of first part and the party of other part arising out of or in relation to the agreement, the dispute shall be referred to arbitration of a sole arbitration to be appointed by the Director, IIM Indore. The award of the said arbitrator shall be binding on both parties.
- b) Canvassing in connection with the tenders is strictly prohibited and tenders submitted by the tenderers who resort to canvassing will be liable to rejection. Any bribe, commission or advantage offered or promised by or on behalf of the tenderer to any officer or staff of IIM Indore shall block his/ her tender from being considered. Canvassing on the part or on behalf of the tenderer will also make his tender liable to rejection.
- c) The courts at Indore, Madhya Pradesh shall have the exclusive jurisdiction to try all disputes, if any, arising out of this agreement between the parties.

### 16.4. Other Conditions:

- a) **The bidder has to upload the relevant & readable files only as indicated in the tender documents. In case of any irrelevant or non-readable files, the bid may be rejected.**
- b) IIM Indore reserves the right to accept or reject any or all the tenders in part or in full or may cancel the tender, without assigning any reason thereof.

- c) IIM Indore reserves the right to relax / amend / withdraw any of the terms and conditions contained in the Tender Document without assigning any reason thereof. Any inquiry after submission of the quotation will not be entertained.
- d) IIM Indore reserves the right to modify/change/delete/add any further terms and conditions prior to issue of purchase order.
- e) In case the bidders/successful bidder(s) are found in breach of any condition(s) at any stage of the tender, Earnest Money/Performance Security shall be forfeited.
- f) Conditional tenders will not be considered in any case.
- g) In case of doubt in material / service, the expenditure on testing of equipment / service will be borne by the tenderer.
- h) IIM Indore shall not be responsible for any transaction delay i.e. non-receipt of the EMD & Tender Fee amount.
- i) Tender fees will not be refunded if the bidder does not submit the online bid on CPP portal by due date and time.
- j) IIM Indore may issue amendment/corrigendum to tender documents before due date of submission of bid. Any amendment/corrigendum to the tender document if any, issued by IIM Indore will be posted on CPP Portal. For the bidders, submitting bids on downloaded tender document, it is 'bidders' responsibility to check for any amendment/corrigendum on the website of IIM Indore or check for the same CPP Portal before submitting their duly completed bids.**

## ANNEXURE – I

### Undertaking

To  
**Officer (Stores and Purchase)**  
Indian Institute of Management Indore  
Prabandh Shikhar,  
Rau – Pithampur Road  
Indore

Tender No. IIMI/2018-19/23 dated 18-10-2018  
(Notice Inviting Tender for Group Health Insurance Policy for IIM Indore Employees and their Family Members)

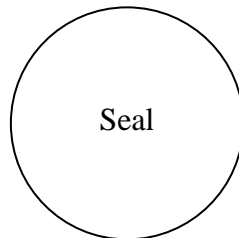
Sir,

1. I /we hereby submit our *Notice Inviting Tender for Group Health Insurance Policy for IIM Indore Employee and their Family Members*, along with other required documents.
2. I/ We enclosed herewith the following in favour of Indian Institute of Management Indore towards EMD & Tender Fee.

Particular	Amount (Rs.)	Payment Details (UTR No.)	Payment Date	Supporting documents are to be attached along with the Annexure-I
Tender Fee (Including Tax)	500/-			
EMD	5,000/-			

3. I / We hereby reconfirm and declare that I / We have carefully read, understood & complying the above referred tender document including instructions, terms & conditions, scope of work, schedule of quantities and all the contents stated therein. I / We also confirm that the rates quoted by me / us are inclusive of all taxes, duties etc., applicable as on date.
4. I /we have gone through all terms and conditions of the tender document before submitting the same.

**Date:**



**Authorized Signatory**

**Name:**

**Place:**

**Designation:**

**Contact No.:**

## **ANNEXURE – II**

### **CERTIFICATE (to be provided on letter head of the firm)**

I hereby certify that the above firm neither blacklisted by any Central/State Government/Public Undertaking/Institute and Hospitals in Indore nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India.

I also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

**Date:**

**Authorized Signatory**

**Name:**

**Place:**

**Designation:**

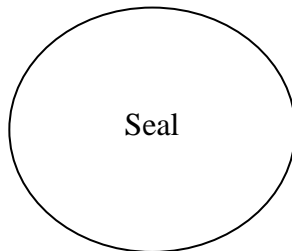
**Contact No.:**

**ANNEXURE – III**

**Work Order Details:**

Evaluation Criteria	Year	Name of the Client	Policy details	Amount	Remark
<p><b>List of Purchase Order / Work Order/Policy where the similar type of Work executed by you during the last 2 years as on last date of bid submission</b></p>	<p><b>2016</b></p>				<p><b>Supporting Documents are to be attached along with the Annexure-III</b></p>
	<p><b>2017</b></p>				
	<p><b>2018</b></p>				

Date:



Place:

Authorized Signatory

Name:

Designation:

Contact No.:

**ANNEXURE-IV**

<b>S. No.</b>	<b>List of Hospitals in Indore from which Cashless hospitalization arrangement/tie-up is compulsory in at least five hospitals at the time of submission of bids.</b>	<b>Complied (Yes / No)</b>
1.	Apollo Hospital Indore Scheme No. 74 C, Sector D, Vijay Nagar, Indore	
2.	Bombay Hospital Eastern Ring Rd, Ring Rd, IDA Scheme No.94/95, Tulsi Nagar, Vijay Nagar, Indore	
3.	Unique Hospital Opp Dussehra Maidan, Annapurna Road, Indore	
4.	Choithram Hospital Manikbagh Road, Indore	
5.	CHL Hospital A B road, Near LIG Square, Indore	
6.	Shalby Hospital Part 5 & 6, R S Bhandari Marg, Janjeerwala Square, Indore	
7.	Medanta Hospital Plot No:8, PU 4, Scheme no 54, Vijaynagar Square, AB Road, Indore	
8.	Bhandari Hospital and Research Centre 21-23 GF, Scheme No.54, Opp. Meghdoot Garden, Indore	
9.	Sri Aurobindo Institute of Medical Sciences Indore-Ujjain State highway, Near MR 10 Crossing, Indore	
10.	Synergy Hospital Scheme No.74, Vijay Nagar, Indore	
11.	Gokuldas Hospital 11, Sarju Prasad Marg, Indore	

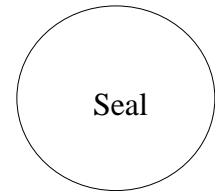
**Date:****Authorized Signatory****Name:****Place:****Designation:****Contact No.:**

## TECHNICAL BID

Technical details			
Group Name	Indian Institute of Management Indore.		
Location	Indore		
Tentative Commencement Date	28-12-2018	Period	One year
Claim Ratio as on 08-08-2018	73.56% (Claim Dump file is attached)		
Existing Policy Details	Attached		
Insured Group Details			
Employee Strength As on	10-10-2018		
No. of employees	211		
No. of Dependents	566		
TOTAL NOS. OF LIVES	Details of employees and their family members is attached <b>(Appendix -1)</b>		
Family Definition	<p>Employee, Spouse, parents, sisters, widowed sisters, widowed daughters, brothers, children, step children, divorced/separated daughter and step mother wholly dependent upon the employee and are normally residing with the employee.</p> <p>In case of son, the coverage will be till he starts earning or he attains the age of 25 years, whichever is earlier. In case of daughter, the coverage will be till she starts earning or gets married, whichever is earlier irrespective of the age limit. Dependency and other criteria to be decided as per Government of India Medical Attendance Rules.</p>		
Maximum Age	Not Applicable		
Floater/Individual	Floater		
Sum Insured	<b>Option-1</b> Rs. 5.00 Lakh per family (floater) <b>Option-2</b> Rs. 7.00 Lakh per family (floater)		
Coverage and Benefits Details			
Domiciliary Hospitalization	Covered		
Coverage of Pre Existing diseases from Day 1	Covered		
Cashless facility	As Applicable (At least in 5 major hospitals in Indore from the attached list)		
30 days waiting Period	Waived		
1st Year and 2 years exclusions	Waived		
30 Days Pre and 60 Days post hospitalization Expenses covered	Covered		
Maternity Benefit / New Born Baby from Day 1	Covered up to the amount of Sum Insured		
Corporate Buffer	Rs 40 Lakh (with additional benefit upto the amount of initial Sum Insured per family)		
Co-Payment (Claimed Amount)	Not applicable		
Sub Limits For Disease / Room Rent Capping / Ambulance Charges	4. Room-Rent –Rs.7500 per day (Max.) per person 5. ICU Rent– Rs.15,000/- per day (Max.) per person 6. Ambulance Charges- Rs.5000/- (Max) per admission  Package charges/Cappings including Room/ICU rent per person		

	should be as specified in the <b>Appendix-2.</b>
Other Conditions	<p>New Employees alongwith their dependents shall be included in policy from their date of joining the Institute; and resigned / terminated / separated employees alongwith their dependents shall be deleted from their date of relieving from the Institute. Accordingly, pro rata Premium to be charged/refunded in case of addition and deletion @ per family premium rate agreed upon. Institute would inform the Insurance company through e-mail about all such additions/separations twice in a month.</p> <p>Addition and deletion in the family of existing employees' would not have any financial implication for the institute.</p>
TPA	TPA Services Involved (if any) and Name and contact details to be submitted. List of Network of Authorized hospitals to be provided.
Any Service Charges on MedicalBills	Should not be deducted from the individual Claim.
Time Limit for Reimbursement Cases	45 days from the submission of required documents. Additional 10 days would be provided from the date of submission of additional documents in case of any query/additional requirement of documents.

**Name and Signature of Authorized Person**





# INDIAN INSTITUTE OF MANAGEMENT INDORE

Appendix-1

Employee strength as on **10-10-2018**  
No. of Employees **211**  
No. of Dependents **566**  
Total No. of Lives **777**

Primay member (Self) + Age Band	No. of Members
0-25	0
26-30	15
31-35	50
36-40	47
41-45	39
46-50	29
51-55	20
56-60	6
61-65	5
<b>Total</b>	<b>211</b>
Dependents Age Band	
0-25	216
26-30	25
31-35	42
36-40	52
41-45	24
46-50	21
51-55	33
56-60	30
61-65	35
>65	88
<b>Total</b>	<b>566</b>

Name and Signature of Authorized Person

seal

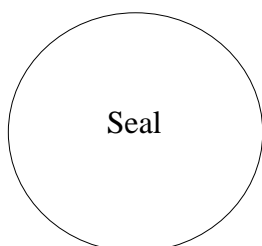
# INDIAN INSTITUTE OF MANAGEMENT INDORE

Appendix-2

## Package Charges/Cappings including Room/ICU rent per person

Sr. No.	Procedures / Surgeries	Metro Locations	Non-metro Locations
1	Appendectomy	1,00,000/-	70,000/-
2	Eye related	1,00,000/-	70,000/-
3	Cholecystectomy	1,00,000/-	70,000/-
4	Hernia	1,00,000/-	70,000/-
5	Hydrocele repair	1,00,000/-	70,000/-
6	Hysterectomy	1,00,000/-	70,000/-
7	Piles related	1,00,000/-	70,000/-
8	Kidney stone removal (including DJ stent removal for the same stone)	1,50,000/-	1,20,000/-
9	Joint Replacement (Unilateral)	2,80,000/-	2,10,000/-
10	Coronary Artery Bypass Grafting (CABG)	3,50,000/-	2,70,000/-

Name and Signature of Authorised Person



**ANNEXURE –VI**

**Company Profile**

<b>Name of the Party</b>		
<b>Date of Incorporation / Establishment</b>		
<b>PAN Number</b>		
<b>GST Registration Number</b>		
<b>Bank Details</b>	<b>Account Number</b>	
	<b>IFS Code</b>	
	<b>Bank Name</b>	
	<b>Branch Name</b>	
<b>Office Address for Postal Communication</b>		
<b>Authorized Signatory Details</b>	<b>Name</b>	
	<b>Designation</b>	
	<b>Email</b>	
	<b>Phone</b>	
<b>Details of Contact other than Authorized Signatory</b>	<b>Name</b>	
	<b>Designation</b>	
	<b>Email</b>	
	<b>Phone</b>	

**Signature and Seal of the Tenderer:**

**Name in Block Letter:**

**Designation:**

**Full Address:**

**ANNEXURE – VII**

**FINANCIAL BID (option-1)**

S. No.	Particulars	Total Premium per family
01	Premium for coverage of Rs.5.00 Lakh per family for a period of one year	
	Taxes/Charges (if any): _____%	
<b>Total premium per family in figures (Including taxes /charges)</b>		
<b>Total premium per family in words</b>		

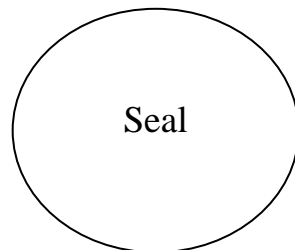
S. No.	Additional Coverage, if required. (In case of Institute Employees who are interested to take additional Sum Insured with own payment)	Total Premium per family excluding taxes/charges	Taxes/Charges (if any):
01	Premium for additional coverage of Rs.1.00 Lakh per family for a period of one year		_____%
02	Premium for additional coverage of Rs.2.00 Lakh per family for a period of one year		
03	Premium for additional coverage of Rs.3.00 Lakh per family for a period of one year		
04	Premium for additional coverage of Rs.4.00 Lakh per family for a period of one year		
05	Premium for additional coverage of Rs.5.00 Lakh per family for a period of one year		

**Note:**

- Institute reserve the right to increase the coverage over and above the coverage of 05 Lakh as applicable.
- All terms & conditions as stated in the Tender Document.
- Conditional bids are not acceptable.
- Bids submitted in the above format is only acceptable

**Date:**

**Place:**



**Authorized Signatory:**

**Name:**

**Designation:**

**Contact No.:**

**ANNEXURE – VII**

**FINANCIAL BID (option-2)**

<b>S. No.</b>	<b>Particulars</b>	<b>Total Premium per family</b>
01	Premium for coverage of Rs.7.00 Lakh per family for a period of one year	
	Taxes/Charges (if any): _____%	
	<b>Total premium per family in figures (Including taxes /charges)</b>	
	<b>Total premium per family in words</b>	

<b>S. No.</b>	<b>Additional Coverage, if required. (In case of Institute Employees who are interested to take additional Sum Insured with own payment)</b>	<b>Total Premium per family excluding taxes/charges</b>	<b>Taxes/Charges (if any):</b>
01	Premium for additional coverage of Rs.1.00 Lakh per family for a period of one year		_____ %
02	Premium for additional coverage of Rs.2.00 Lakh per family for a period of one year		
03	Premium for additional coverage of Rs.3.00 Lakh per family for a period of one year		
04	Premium for additional coverage of Rs.4.00 Lakh per family for a period of one year		
05	Premium for additional coverage of Rs.5.00 Lakh per family for a period of one year		
06	Premium for additional coverage of Rs.6.00 Lakh per family for a period of one year		
07	Premium for additional coverage of Rs.7.00 Lakh per family for a period of one year		

**Note:**

- Institute reserve the right to increase the coverage over and above the coverage of 07 Lakh as applicable.
- All terms & conditions as stated in the Tender Document.
- Conditional bids are not acceptable.
- Bids submitted in the above format is only acceptable

**Date:**

**Place:**

**Authorized Signatory:**

**Name:**

**Designation:**

**Contact No.:**

## CLAIM RATIO

Appendix-3

YEAR	2015-16	2016-17	2017-18 (As on 8 Aug 2018)
First Time Premium (Rs.) - Without Tax	2041422	1913654	4092266
Endorsement Premium (Rs.)	25906	153371	60494
Deletion Premium (Rs.)	43562	4442	30113
Total Premium (Rs.)	2023766	2062583	4122647
Claim Amount (Rs.)	3329907	3650022	3032631
Claim Ratio (%) - Without Tax	164.54	176.96	73.56



70	MOTHER	FEMALE	04-Dec-16	06-Dec-16	Approved	29089	26789	Certain infectious and parasitic diseases	Arthropod-borne viral fevers and viral haemorrhagic fevers	Other mosquito-borne viral fevers	Chikungunya virus disease	A92.0	PABEXHS HOSPITAL	AHMEDABAD	GUJARAT	Cashless	65
71	FATHER	MALE	06-Dec-16	07-Dec-16	Approved	20000	20000	Diseases of the eye and adnexa	Disorders of lens	Senile cataract	Senile cataract	H25	DR. P. S. HARDIA ADVANCED EYE SURGERY & RESEARCH INSTITUTE	INDORE	MADHYA PRADESH	Reimbursement	74
72	MOTHER	FEMALE	30-Nov-16	01-Dec-16	Approved	15800	15800	Diseases of the eye and adnexa	Disorders of lens	Other cataract	Cataract, unspecified	H26.9	SWAMY EYE HOSPITAL	VIZIANAGARAM	ANDHRA PRADESH	Reimbursement	66
73	FATHER	MALE	13-Dec-16	14-Dec-16	Approved	20000	20000	Diseases of the eye and adnexa	Disorders of lens	Senile cataract	Senile cataract	H25	DR. P. S. HARDIA ADVANCED EYE SURGERY & RESEARCH INSTITUTE	INDORE	MADHYA PRADESH	Reimbursement	74
74	MOTHER	FEMALE	19-Dec-16	30-Dec-16	Approved	20057	20057	Diseases of the nervous system	Nerve, nerve root and plexus disorders	Mononeuropathies of upper limb	Carpal tunnel syndrome	G56.0	SWASTHYA SADAN HOSPITAL	RAJKOT	GUJARAT	Reimbursement	63
75	MOTHER	FEMALE	30-Nov-16	05-Dec-16	Approved	4568	4568	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Fracture of shoulder and upper arm	Fracture of shaft of humerus	S42.3	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Reimbursement	68
76	EMPLOYEE	MALE	25-Dec-16	27-Dec-16	Approved	175208	147832	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Dislocation, sprain and strain of joints and ligaments of shoulder girdle	Dislocation of shoulder joint	S43.0	INDIAN SPINAL INJURIES CENTRE	DELHI	DELHI	Cashless	34
77	EMPLOYEE	MALE	17-Nov-16	20-Nov-16	Approved	4065	4065	Certain infectious and parasitic diseases	Arthropod-borne viral fevers and viral haemorrhagic fevers	Dengue fever (classical dengue)	Dengue fever (classical dengue)	A86	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Reimbursement	45
78	WIFE	FEMALE	09-Jul-16	10-Jul-16	Approved	20921	20921	Diseases of the genitourinary system	Noninflammatory disorders of female genital tract	Female infertility	Female infertility	N97	JARWALA WOMENS HOSPITAL	AHMEDABAD	GUJARAT	Reimbursement	29
79	MOTHER	FEMALE	30-Nov-16	05-Dec-16	Approved	3358	3358	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Fracture of shoulder and upper arm	Fracture of shaft of humerus	S42.3	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Reimbursement	68
80	MOTHER	FEMALE	30-Nov-16	05-Dec-16	Approved	3498	3498	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Fracture of shoulder and upper arm	Fracture of shaft of humerus	S42.3	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Reimbursement	68
81	WIFE	FEMALE	18-Oct-16	24-Oct-16	Approved	13120	12261	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	O83	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	30
82	MOTHER	FEMALE	01-Nov-16	04-Nov-16	Approved	6567	6217	Injury, poisoning and certain other consequences of external causes	Injuries to the elbow and forearm	Fracture of forearm	Fracture of lower end of both ulna and radius	S52.6	PEERLESS HOSPITALS	KOLKATA	WEST BENGAL	Reimbursement	60
83	MOTHER	FEMALE	30-Nov-16	05-Dec-16	Approved	1000	600	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Fracture of shoulder and upper arm	Fracture of shaft of humerus	S42.3	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Reimbursement	68
84	MOTHER	FEMALE	30-Nov-16	05-Dec-16	Approved	1368	1368	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Fracture of shoulder and upper arm	Fracture of shaft of humerus	S42.3	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Reimbursement	68
85	MOTHER	FEMALE	30-Nov-16	05-Dec-16	Approved	10000	10000	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Fracture of shoulder and upper arm	Fracture of shaft of humerus	S42.3	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Reimbursement	68
86	EMPLOYEE	MALE	25-Dec-16	27-Dec-16	Approved	40133	38133	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Dislocation, sprain and strain of joints and ligaments of shoulder girdle	Dislocation of shoulder joint	S43.0	INDIAN SPINAL INJURIES CENTRE	DELHI	DELHI	Reimbursement	34
87	WIFE	FEMALE	14-Sep-16	16-Sep-16	Approved	3800	3300	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	O83	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	34



**CLAIM DUMP 2016-17 (As on 8 Aug 2018)**

Sr No.	Relation	Patient Gender	Admission Date	Discharge Date	Claim Status	Claim Amt	Amount	1st Level ICD Group	2nd Level ICD Group	3rd Level ICD Group	DISEASE	ICD CODE	Hospital Name	Hospital City	Hospital State	CLAIM TYPE	Age
1	WIFE	FEMALE	10-Jan-2017	13-Jan-2017	Approved	107571	67900	Diseases of the digestive system	Disorders of gallbladder, biliary tract and pancreas	Cholelithiasis	Cholelithiasis	K80	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	29
2	DAUGHTER	FEMALE	17-Jan-2017	26-Jan-2017	Approved	308525	300000	Congenital malformations, deformations and chromosomal abnormalities	Congenital malformations of the circulatory system	Congenital malformations of cardiac septa	Atrial septal defect	Q21.1	KOKILABEN DHIRUBHAI AMBANI HOSPITAL & MEDICAL INSTITUTE	MUMBAI	MAHARASHTRA	Cashless	3
3	WIFE	FEMALE	18-Jan-2017	20-Jan-2017	Approved	38850	38850	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	O83	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	30
4	EMPLOYEE	FEMALE	18-Jan-2017	20-Jan-2017	Approved	19372	18349	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	Symptoms and signs involving the digestive system and abdomen	Abdominal and pelvic pain	Abdominal and pelvic pain	R10	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	32
5	DAUGHTER	FEMALE	23-Jan-2017	25-Jan-2017	Approved	12940	11172	Certain conditions originating in the perinatal period	Haemorrhagic and haematological disorders of fetus and newborn	Neonatal jaundice from other and unspecified causes	Neonatal jaundice associated with preterm delivery	P59.0	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	1
6	FATHER	MALE	27-Jan-2017	11-Feb-2017	Approved	54839	54139	Diseases of the circulatory system	Cerebrovascular diseases	Cerebral infarction	Cerebral infarction	I63	TELLICHEPPI CO-OPERATIVE HOSPITAL	THALASSERY	KERALA	Cashless	80
7	FATHER	MALE	10-Feb-2017	10-Feb-2017	Approved	24000	24000	Diseases of the eye and adnexa	Disorders of lens	Senile cataract	Senile cataract	H25	RAJAS EYE & RETINA RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	65
8	Employee	Male	17-Feb-2017	21-Feb-2017	Approved	18717	18614	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	Symptoms and signs involving the digestive system and abdomen	Unspecified jaundice	Unspecified jaundice	R17	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	44
9	MOTHER	FEMALE	3-Mar-2017	3-Mar-2017	Approved	44000	43696	Diseases of the eye and adnexa	Disorders of lens	Other cataract	Cataract, unspecified	H26.9	INSIGHT EYE CARE LASER CENTRE	MUMBAI	MAHARASHTRA	Reimbursement	64
10	WIFE	FEMALE	24-Jan-2017	26-Jan-2017	Approved	21835	21335	Pregnancy, childbirth and the puerperium	Other maternal disorders predominantly related to pregnancy	Haemorrhage in early pregnancy	Haemorrhage in early pregnancy	O20	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	32
11	WIFE	FEMALE	21-Mar-2017	23-Mar-2017	Approved	86595	86184	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Fracture of shoulder and upper arm	Fracture of upper end of humerus	S42.2	MEDANTA INDORE (A UNIT OF GLOBAL HEALTH PVT. LTD.)	INDORE	MADHYA PRADESH	Cashless	48
12	FATHER	MALE	14-Feb-2017	17-Feb-2017	Rejection	30381	0	Diseases of the digestive system	Other diseases of intestines	Fissure and fistula of anal and rectal regions	Anal fistula	K60.3	RAJDHANI CLINIC & NURSING HOME	JAIPUR	RAJASTHAN	Reimbursement	63
13	DAUGHTER	FEMALE	27-Mar-2017	30-Mar-2017	Approved	22215	22115	Certain infectious and parasitic diseases	Intestinal infectious diseases	Typhoid and paratyphoid fevers	Typhoid fever	A01.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	22
14	FATHER	MALE	16-Mar-2017	20-Mar-2017	Approved	46225	46225	Diseases of the circulatory system	Cerebrovascular diseases	Stroke, not specified as haemorrhage or infarction	Stroke, not specified as haemorrhage or infarction	I64	PRIME CARE NURSING HOME PVT. LTD.	CHENNAI	TAMIL NADU	Reimbursement	87
15	WIFE	FEMALE	20-Apr-2017	25-Apr-2017	Approved	52260	42000	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	O83	BOMBAY HOSPITAL	INDORE	MADHYA PRADESH	Cashless	27
16	WIFE	FEMALE	11-Apr-2017	12-Apr-2017	Approved	50491	45545	Diseases of the genitourinary system	Noninflammatory disorders of female genital tract	Other abnormal uterine and vaginal bleeding	Abnormal uterine and vaginal bleeding, unspecified	N93.9	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	42
17	Employee	Male	10-Feb-2017	12-Feb-2017	Approved	6950	6750	Certain infectious and parasitic diseases	Viral hepatitis	Unspecified viral hepatitis	Unspecified viral hepatitis	B19	NEW MINESH HOSPITAL	INDORE	MADHYA PRADESH	Reimbursement	44
18	WIFE	FEMALE	18-Jan-2017	20-Jan-2017	Rejection	10350	0	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	O83	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	30
19	EMPLOYEE	FEMALE	11-Apr-2017	3-May-2017	Approved	137638	131917	Pregnancy, childbirth and the puerperium	Complications of labour and delivery	Preterm labour and delivery	Preterm labour without delivery	O60.0	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	33
20	EMPLOYEE	FEMALE	14-Apr-2017	3-May-2017	Approved	126846	117150	Diseases of the respiratory system	Other respiratory diseases principally affecting the interstitium	Adult respiratory distress syndrome	Adult respiratory distress syndrome	J80	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	33
21	SON	MALE	19-Apr-2017	26-Apr-2017	Approved	44629	41064	Diseases of the nervous system	Epileptic and paroxysmal disorders	Epilepsy	Grand mal seizures, unspecified (with or without petit mal)	G40.6	BOMBAY HOSPITAL	INDORE	MADHYA PRADESH	Cashless	71
22	FATHER	MALE	3-May-2017	4-May-2017	Approved	67688	67688	Diseases of the genitourinary system	Diseases of male genital organs	Hyperplasia of prostate	Hyperplasia of prostate	N40	SANVED MEDICARE	AHMEDABAD	GUJARAT	Cashless	1
23	FATHER	MALE	14-Feb-2017	17-Feb-2017	Approved	30381	29711	Diseases of the digestive system	Other diseases of intestines	Fissure and fistula of anal and rectal regions	Anal fistula	K60.3	RAJDHANI CLINIC & NURSING HOME	JAIPUR	RAJASTHAN	Reimbursement	59
24	WIFE	FEMALE	21-Mar-2017	23-Mar-2017	Approved	3985	3985	Injury, poisoning and certain other consequences of external causes	Injuries to the shoulder and upper arm	Fracture of shoulder and upper arm	Fracture of upper end of humerus	S42.2	MEDANTA INDORE (A UNIT OF GLOBAL HEALTH PVT. LTD.)	INDORE	MADHYA PRADESH	Reimbursement	48
25	EMPLOYEE	FEMALE	20-May-2017	24-May-2017	Approved	55500	53900	Pregnancy, childbirth and the puerperium	Delivery	Single delivery by caesarean section	Single delivery by caesarean section	O82	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	32
26	WIFE	FEMALE	20-May-2017	23-May-2017	Approved	40268	36157	Pregnancy, childbirth and the puerperium	Maternal care related to the fetus and amniotic cavity and possible delivery problems	Maternal care for known or suspected fetal abnormality and damage	Maternal care for known or suspected fetal abnormality and damage (O35)	O35	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	28
27	WIFE	FEMALE	20-Apr-2017	25-Apr-2017	Approved	19702	9442	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	O83	BOMBAY HOSPITAL	INDORE	MADHYA PRADESH	Reimbursement	27
28	FATHER	MALE	16-Mar-2017	20-Mar-2017	Approved	18240	18240	Diseases of the circulatory system	Cerebrovascular diseases	Stroke, not specified as haemorrhage or infarction	Stroke, not specified as haemorrhage or infarction	I64	PRIME CARE NURSING HOME PVT. LTD.	CHENNAI	TAMIL NADU	Reimbursement	87
29	Employee	Male	13-Jun-2017	17-Jun-2017	Approved	20484	20134	Certain infectious and parasitic diseases	Viral hepatitis	Other acute viral hepatitis	Acute viral hepatitis, unspecified	B17.9	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	44
30	SON	MALE	13-Jun-2017	20-Jun-2017	Approved	22244	19963	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	General symptoms and signs	Fever of other and unknown origin	Fever of other and unknown origin	R50	RAJAGIRI HOSPITAL	ALUVA	KERALA	Cashless	6
31	SON-II	MALE	13-Jun-2017	20-Jun-2017	Approved	20199	18536	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	General symptoms and signs	Fever of other and unknown origin	Fever of other and unknown origin	R50	RAJAGIRI HOSPITAL	ALUVA	KERALA	Cashless	4
32	EMPLOYEE	FEMALE	20-May-2017	24-May-2017	Rejection	1000	0	Pregnancy, childbirth and the puerperium	Delivery	Single delivery by caesarean section	Single delivery by caesarean section	O82	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	32
33	WIFE	FEMALE	3-May-2017	6-May-2017	Approved	73411	69196	Pregnancy, childbirth and the puerperium	Delivery	Single delivery by caesarean section	Single delivery by caesarean section, unspecified	O82.9	SHANTI GOPAL HOSPITAL	GHAZIABAD	UTTAR PRADESH	Reimbursement	22
34	SON	MALE	3-May-2017	28-May-2017	Approved	414396	395180	Certain conditions originating in the perinatal period	Infections specific to the perinatal period	Bacterial sepsis of newborn	Bacterial sepsis of newborn	P36	FORTIS HOSPITAL - NOIDA	NOIDA	UTTAR PRADESH	Reimbursement	1
35	Son	Male	21-May-2017	24-May-2017	Approved	3214	2355	Certain conditions originating in the perinatal period	Disorders related to length of gestation and fetal growth	Slow fetal growth and fetal malnutrition	Light for gestational age	P05.0	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	1
36	EMPLOYEE	MALE	22-Jun-2017	25-Jun-2017	Approved	24390	20690	Certain infectious and parasitic diseases	Intestinal infectious diseases	Typhoid and paratyphoid fevers	Typhoid fever	A01.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	29
37	WIFE	FEMALE	24-Jun-2017	26-Jun-2017	Approved	32046	31946	Pregnancy, childbirth and the puerperium	Delivery	Single delivery by caesarean section	Single delivery by caesarean section	O82	ADITYA NURSING HOME	INDORE	MADHYA PRADESH	Cashless	31
38	EMPLOYEE	MALE	1-Jul-2017	4-Jul-2017	Approved	62247	61767	Diseases of the circulatory system	Diseases of veins, lymphatic vessels and lymph nodes, not elsewhere classified	Varicose veins of other sites	Scrotal varices(I86.1)	I86.1	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	31
39	WIFE	FEMALE	7-Jul-2017	10-Jul-2017	Approved	65045	55001	Diseases of the musculoskeletal system and connective tissue	Dorsopathies; Deforming dorsopathies	Cervical disc disorders	Cervical disc disorder with myelopathy (G99.2*)	M50.0	CONVENIENT HOSPITALS LTD.	INDORE	MADHYA PRADESH	Cashless	41
40	FATHER	MALE	10-Jul-2017	11-Jul-2017	Approved	25700	25000	Diseases of the eye and adnexa	Disorders of lens	Other cataract	Cataract, unspecified	H26.9	M.M JOSHI EYE INSTITUTE	DHARWAD	KARNATAKA	Reimbursement	69
41	WIFE	FEMALE	15-Jul-2017	17-Jul-2017	Approved	20244	19994	Diseases of the nervous system	Demyelinating diseases of the central nervous system	Other demyelinating diseases of central nervous system	Acute transverse myelitis in demyelinating disease of central nervous system	G37.3	CONVENIENT HOSPITALS LTD.	INDORE	MADHYA PRADESH	Cashless	41
42	WIFE	FEMALE	20-Apr-2017	25-Apr-2017	Rejection	2499	0	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	O83	BOMBAY HOSPITAL	INDORE	MADHYA PRADESH	Reimbursement	27
43	EMPLOYEE	FEMALE	21-Jul-2017	22-Jul-2017	Approved	16598	11917	Certain infectious and parasitic diseases	Intestinal infectious diseases	Other gastroenteritis and colitis of infectious origin	Other unspecified gastroenteritis and colitis of infectious origin	A09.0	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	64
44	SON-II	MALE	4-Jun-2017	6-Jun-2017	Approved	13142	12154	Diseases of the digestive system	Diseases of oesophagus, stomach and duodenum	Gastritis, unspecified	Gastritis, unspecified	K29.7	RAJAGIRI HOSPITAL	ALUVA	KERALA	Reimbursement	4
45	WIFE	FEMALE	20-Jul-2017	21-Jul-2017	Approved	5001	5001	Pregnancy, childbirth and the puerperium	Other maternal disorders predominantly related to pregnancy	Maternal care for other conditions predominantly related to pregnancy	Maternal care for other conditions predominantly related to pregnancy	O26	JARIWALA WOMENS HOSPITAL	AHMEDABAD	GUJARAT	Reimbursement	29
46	SON	MALE	11-Aug-2017	18-Aug-2017	Approved	40074	40074	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	General symptoms and signs	Fever of other and unknown origin	Fever with chills	R50.0	BHANDARI HOSPITAL AND RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	5
47	WIFE	FEMALE	19-Aug-2017	22-Aug-2017	Approved	51293	38850	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	O83	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	31
48	WIFE	FEMALE	12-Jul-2017	15-Jul-2017	Approved	31507	30767	Pregnancy, childbirth and the puerperium	Delivery	Single delivery by caesarean section	Delivery by caesarean section, unspecified	O82.9	VEERMANI INSTITUTE OF GASTROENTEROLOGY & UROLOGY	KHARGONE	MADHYA PRADESH	Reimbursement	38
49	WIFE	FEMALE	25-Jul-2017	29-Jul-2017	Approved	42320	42320	Pregnancy, childbirth and the puerperium	Delivery	Single delivery by caesarean section	Delivery by caesarean section, unspecified	O82.9	RAJENDRANAGAR HOSPITAL	LUCKNOW	UTTAR PRADESH	Reimbursement	32
50	WIFE	FEMALE	31-Aug-2017	7-Sep-2017	Approved	44710	44710	Pregnancy, childbirth and the puerperium	Delivery	Single delivery by caesarean section	Delivery by caesarean section, unspecified	O82.9	SRI SRINIVASA HOSPITAL (A UNIT OF MARTHALA HOSPITALS PVT LTD)	HYDERABAD	TELANGANA	Reimbursement	24
51	WIFE	FEMALE	24-Aug-2017	25-Aug-2017	Approved	55620	54505	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Assisted single delivery, unspecified	O83.9	JARIWALA WOMENS HOSPITAL	AHMEDABAD	GUJARAT	Reimbursement	29

52	Employee	Male	2-Sep-2017	11-Sep-2017	Approved	92147	92047	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	Symptoms and signs involving the digestive system and abdomen	Unspecified jaundice	Unspecified jaundice	R17	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	44
53	WIFE	FEMALE	19-Aug-2017	22-Aug-2017	Recommended for Rejection	12841	0	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	083	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	31
54	WIFE	FEMALE	21-Sep-2017	25-Sep-2017	Approved	50000	50000	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	083	BOMBAY HOSPITAL	INDORE	MADHYA PRADESH	Cashless	31
55	EMPLOYEE	MALE	14-Sep-2017	18-Sep-2017	Approved	21553	21453	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	General symptoms and signs	Fever of other and unknown origin	Fever with chills	R50.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	29
56	DAUGHTER	FEMALE	29-Aug-2017	31-Aug-2017	Approved	34475	34205	Certain conditions originating in the perinatal period	Haemorrhagic and haematological disorders of fetus and newborn	Neonatal jaundice from other and unspecified causes	Neonatal jaundice, unspecified	P59.9	AMARDEEP MULTISPECIALITY CHILDREN HOSPITAL & RESEARCH CENTRE	AHMEDABAD	GUJARAT	Reimbursement	1
57	Employee	Male	1-Oct-2017	7-Oct-2017	Approved	63529	63429	Diseases of the digestive system	Diseases of liver	Liver disorders in diseases classified elsewhere	Liver disorders in diseases classified elsewhere	K77	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	44
58	EMPLOYEE	MALE	3-Oct-2017	5-Oct-2017	Approved	16053	14953	Injury, poisoning and certain other consequences of external causes	Injuries to the knee and lower leg	Injury of muscle and tendon at lower leg level	Injury of muscle(s) and tendon(s) of anterior muscle group at lower leg level	S86.2	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	33
59	WIFE	FEMALE	3-Oct-2017	5-Oct-2017	Approved	36058	34958	Injury, poisoning and certain other consequences of external causes	Injuries to the head	Superficial injury of head	Superficial injury of head	S00	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	31
60	MOTHER	FEMALE	27-Oct-2017	31-Oct-2017	Approved	36952	36607	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	General symptoms and signs	Fever of other and unknown origin	Fever, unspecified	R50.9	APOLLO RAJSHREE HOSPITALS PVT. LTD.	INDORE	MADHYA PRADESH	Cashless	57
61	DAUGHTER	FEMALE	29-Oct-2017	1-Nov-2017	Approved	23873	23463	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	General symptoms and signs	fever of other and unknown origin	fever, unspecified	R50.9	APOLLO RAJSHREE HOSPITALS PVT. LTD.	INDORE	MADHYA PRADESH	Cashless	11
62	EMPLOYEE	FEMALE	31-Oct-2017	2-Nov-2017	Approved	21580	21475	Certain infectious and parasitic diseases	Intestinal infectious diseases	Typhoid and paratyphoid fevers	Typhoid fever	A01.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	38
63	SON	MALE	4-Sep-2017	6-Sep-2017	Recommended for Rejection	5667	0	Certain conditions originating in the perinatal period	Haemorrhagic and haematological disorders of fetus and newborn	Neonatal jaundice due to other excessive haemolysis	Neonatal jaundice due to infection	P58.2	Sri Balaji Nursing Home	MIRYALGUDA	ANDHRA PRADESH	Reimbursement	1
64	Employee	Male	2-Nov-2017	4-Nov-2017	Approved	27732	27632	Diseases of the digestive system	Diseases of liver	Liver disorders in diseases classified elsewhere	Liver disorders in diseases classified elsewhere	K77	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	44
65	WIFE	FEMALE	3-Nov-2017	6-Nov-2017	Approved	84205	71741	Pregnancy, childbirth and the puerperium	Delivery	Single delivery by caesarean section	Delivery by caesarean section, unspecified	082.9	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	34
66	SON	MALE	19-Aug-2017	22-Aug-2017	Recommended for Rejection	3754	0	Pregnancy, childbirth and the puerperium	Delivery	Other assisted single delivery	Other assisted single delivery	083	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	1
67	MOTHER	FEMALE	3-Oct-2017	5-Oct-2017	Approved	24582	24252	Diseases of the respiratory system	Other diseases of upper respiratory tract	Other disorders of nose and nasal sinuses	Deviated nasal septum	J34.2	Ramakrishna ENT Hospital	KRISHNA	ANDHRA PRADESH	Reimbursement	46
68	SON	MALE	20-Nov-2017	30-Nov-2017	Approved	73195	59205	Diseases of the respiratory system	Lung diseases due to external agents	Pneumonitis due to solids and liquids	Pneumonitis due to other solids and liquids	J69.8	ARIHANT HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	1
69	WIFE	FEMALE	17-Oct-2017	22-Oct-2017	Approved	79557	74270	Pregnancy, childbirth and the puerperium	Delivery	Single delivery by caesarean section	Delivery by elective caesarean section	082.0	SUCHIRAYU HEALTHCARE SOLUTIONS LTD.	HUBLI	KARNATAKA	Reimbursement	30
70	WIFE	FEMALE	4-Dec-2017	9-Dec-2017	Approved	80746	70000	Diseases of the digestive system	Diseases of appendix	Acute appendicitis	Acute appendicitis	K35	(CHL HOSPITAL) CONVENIENT HOSPITALS LTD.	INDORE	MADHYA PRADESH	Cashless	42
71	MOTHER	FEMALE	3-Oct-2017	5-Oct-2017	Approved	1775	1775	Diseases of the respiratory system	Other diseases of upper respiratory tract	Other disorders of nose and nasal sinuses	Deviated nasal septum	J34.2	Ramakrishna ENT Hospital	KRISHNA	ANDHRA PRADESH	Reimbursement	46
72	EMPLOYEE	MALE	8-Dec-2017	14-Dec-2017	Approved	501189	500000	Diseases of the nervous system	Cerebral palsy and other paralytic syndromes	Hemiplegia	Hemiplegia	G81	APOLLO RAJSHREE HOSPITALS PVT. LTD.	INDORE	MADHYA PRADESH	Cashless	50
73	EMPLOYEE	MALE	12-Nov-2017	13-Nov-2017	Approved	50621	49577	Injury, poisoning and certain other consequences of external causes	Injuries to the elbow and forearm	Fracture of forearm	Fracture of lower end of both ulna and radius	S52.6	MMF - RATNA MEMORIAL HOSPITAL	PUNE	MAHARASHTRA	Reimbursement	57
74	WIFE	FEMALE	3-Nov-2017	6-Nov-2017	Recommended for Rejection	4461	0	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	Symptoms and signs involving the digestive system and abdomen	Unspecified jaundice	Unspecified jaundice	R17	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	34
75	DAUGHTER-II	FEMALE	10-Nov-2017	13-Dec-2017	Approved	2792	2792	External causes of morbidity and mortality	Accidents: Other external causes of accidental injury: Exposure to animate mechanical forces	Bitten or struck by dog	Bitten or struck by dog	W54	BHANDARI HOSPITAL AND RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	8
76	SON	MALE	15-Dec-2017	15-Dec-2017	Recommended for Rejection	12520	0	Diseases of the respiratory system	Other acute lower respiratory infections	Unspecified acute lower respiratory infection	Unspecified acute lower respiratory infection	J22	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Reimbursement	2

**CLAIM DUMP 2017-18 (As on 8 Aug 2018)**

Sr No.	Relation	Patient Gender	Admission Date	Discharge Date	Claim Status	Claim Amt	Amount	1st Level ICD Group	2nd Level ICD Group	3rd Level ICD Group	DISEASE	ICD CODE	Hospital Name	Hospital City	Hospital State	CLAIM TYPE	Age	
1	Employee	Male	3-Jan-2018	5-Jan-2018	Approved	26405	26253	Injury, poisoning and certain other consequences of external causes	Injuries to the knee and lower leg	Injury of muscle and tendon at lower leg level	Injury of unspecified muscle and tendon at lower leg level	S86.9	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	44	
2	WIFE	FEMALE	3-Jan-2018	8-Jan-2018	Approved	57231	52321	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified	Symptoms and signs involving the circulatory and respiratory systems	Pain in throat and chest	Chest pain, unspecified	R07.4	(CHI HOSPITAL) CONVENIENT HOSPITALS LTD.	INDORE	MADHYA PRADESH	Cashless	42	
3	WIFE	FEMALE	6-Jan-2018	7-Jan-2018	Approved	44000	44000	Diseases of the genitourinary system		Urolithiasis	Calculus of kidney and ureter	N62.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	46	
4	Employee	Male	11-Jan-2018	16-Jan-2018	Approved	34621	33321	Diseases of the blood and blood-forming organs and certain disorders involving the immune mechanism		Aplastic and other anaemias	Anaemia, unspecified	D64.9	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	44	
5	WIFE	FEMALE	30-Jan-2018	3-Feb-2018	Approved	54350	54350	Diseases of the digestive system		Hernia	Umbilical hernia without obstruction or gangrene	K42.9	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	46	
6	WIFE	FEMALE	9-Feb-2018	11-Feb-2018	Approved	35673	32016	Injury, poisoning and certain other consequences of external causes		Injuries to the abdomen, lower back, lumbar spine and pelvis	Injuries to the abdomen, lower back and pelvis	S31	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	46	
7	FATHER	MALE	12-Feb-2018	17-Feb-2018	Approved	277306	277306	Diseases of the musculoskeletal system and connective tissue		Arthropathies: Inflammatory polyarthropathies	Other arthritis	M13.0	APOLLO RAJSHREE HOSPITALS PVT. LTD.	INDORE	MADHYA PRADESH	Cashless	74	
8	EMPLOYEE	FEMALE	28-Jan-2018	1-Feb-2018	Approved	13514	12071	Pregnancy, childbirth and the puerperium		Delivery	Other assisted single delivery	O83.9	DAYAL MULTI SPECIALITY HOSPITAL	INDORE	MADHYA PRADESH	Reimbursement	28	
9	MOTHER	FEMALE	13-Jan-2018	13-Jan-2018	Approved	22165	22165	Diseases of the circulatory system		Ischaemic heart diseases	Chronic ischaemic heart disease	I25.4	SURANA SETHA HOSPITAL AND RESEARCH	MUMBAI	MARHARASHTRA	Reimbursement	77	
10	MOTHER	FEMALE	27-Jan-2018	28-Jan-2018	Approved	245378	177689	Diseases of the circulatory system		Ischaemic heart diseases	Acute myocardial infarction	I21	SURANA SETHA HOSPITAL AND RESEARCH	MUMBAI	MARHARASHTRA	Reimbursement	77	
11	DAUGHTER	FEMALE	4-Mar-2018	8-Mar-2018	Recommended for Rejection	39065	0	Diseases of the genitourinary system		Glomerular diseases	Nephrotic syndrome	N04	SHAKUNTALA DEVI HOSPITAL & RESEARCH	MHOW	MADHYA PRADESH	Reimbursement	14	
12	WIFE	FEMALE	28-Feb-2018	8-Mar-2018	Approved	114395	114395	Diseases of the respiratory system		Other diseases of pleura	Pleural effusion, not elsewhere classified	J90	CHRISTIAN MEDICAL COLLEGE	VELLORE	TAMIL NADU	Reimbursement	62	
13	MOTHER	FEMALE	21-Mar-2018	21-Mar-2018	Approved	24000	24000	Diseases of the eye and adnexa		Disorders of lens	Senile cataract	H25	SWAMY EYE HOSPITAL	VIZIANAGARAM	ANDHRA PRADESH	Cashless	46	
14	FATHER	MALE	21-Mar-2018	23-Mar-2018	Approved	43810	43309	Diseases of the respiratory system		Other respiratory diseases principally affecting the interstitium	Other interstitial pulmonary diseases	J84.8	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	73	
15	FATHER	MALE	24-Mar-2018	28-Mar-2018	Approved	83616	83402	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified		Symptoms and signs involving the circulatory and respiratory systems	Chest pain, unspecified	R07.4	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	73	
16	FATHER	MALE	30-Mar-2018	3-Apr-2018	Approved	317557	315817	Diseases of the circulatory system		Ischaemic heart diseases	Acute myocardial infarction	I21	OLYMPUS HOSPITAL	YADODARA	GUJARAT	Reimbursement	65	
17	FATHER	MALE	7-Apr-2018	9-Apr-2018	Approved	56878	56878	Diseases of the digestive system		Hernia	Bilateral inguinal hernia, without obstruction or gangrene	K40.2	APPLE HOSPITAL	MHOW	MADHYA PRADESH	Cashless	56	
18	EMPLOYEE	MALE	7-Apr-2018	9-Apr-2018	Approved	27134	24379	Diseases of the digestive system		Diseases of oral cavity, salivary glands and jaws	Diseases of salivary gland, unspecified	K11.9	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	39	
19	EMPLOYEE	MALE	20-Apr-2018	20-Apr-2018	Approved	26250	25750	Diseases of the circulatory system		Ischaemic heart diseases	Angina pectoris	I20	APOLLO HOSPITAL	BANGALORE SOUTH	KARNATAKA	Cashless	56	
20	FATHER	MALE	20-Apr-2018	26-Apr-2018	Approved	54235	50131	Endocrine, nutritional and metabolic diseases		Metabolic disorders	Other disorders of fluid, electrolyte and acid-base balance	H87.6	GEETANJALI MEDICAL COLLEGE & HOSPITAL-UDAIPUR	UDAIPUR	RAJASTHAN	Cashless	82	
21	MOTHER	FEMALE	20-Apr-2018	26-Apr-2018	Approved	113325	92630	Endocrine, nutritional and metabolic diseases		Metabolic disorders	Other disorders of fluid, electrolyte and acid-base balance	H87.1	MAX SUPER SPECIALITY HOSPITAL (A UNIT OF MAX HEALTHCARE INSTITUTE LTD.)	DEHRADUN	UTTARAKHAND	Cashless	75	
22	WIFE	FEMALE	14-May-2018	19-May-2018	Approved	215316	198162	Injury, poisoning and certain other consequences of external causes		Injuries to the knee and lower leg	Fracture of lower leg, including ankle	S82.30	SANCHETI INSTITUTE OF RESEARCH & REHABILITATION	PUNE	MARHARASHTRA	Cashless	27	
23	EMPLOYEE	FEMALE	15-May-2018	17-May-2018	Approved	24360	19950	Certain infectious and parasitic diseases		Viral hepatitis	Other acute viral hepatitis	B17.9	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	43	
24	MOTHER	FEMALE	19-May-2018	22-May-2018	Approved	68466	59179	Diseases of the genitourinary system		Noninflammatory disorders of female genital tract	Female genital prolapse	N81.4	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	73	
25	WIFE	FEMALE	18-May-2018	19-May-2018	Approved	43750	43750	Diseases of the digestive system		Diseases of appendix	Acute appendicitis	K35	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	37	
26	MOTHER	FEMALE	23-May-2018	25-May-2018	Approved	20621	18856	Diseases of the respiratory system		Acute upper respiratory infections	Other acute upper respiratory infections of multiple and unspecified sites	J06.8	BHANDARI HOSPITAL AND RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	57	
27	MOTHER	FEMALE	25-May-2018	7-Jun-2018	In Process	116706	94840	Diseases of the musculoskeletal system and connective tissue		Dorsopathies: Deforming dorsopathies	Dorsalgia	M54.5	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60	
28	EMPLOYEE	FEMALE	26-May-2018	27-May-2018	Query	57658	0	Diseases of the digestive system		Disorders of gallbladder, biliary tract and pancreas	Cholelithiasis	K80	KANPUR MEDICAL CENTRE PVT LTD	KANPUR	UTTAR PRADESH	Reimbursement	38	
29	FATHER	MALE	24-Mar-2018	28-Mar-2018	Approved	8787	8787	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified		Symptoms and signs involving the circulatory and respiratory systems	Pain in throat and chest	R07.4	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Reimbursement	71	
30	FATHER	MALE	2-Jun-2018	6-Jun-2018	Approved	64256	55250	Diseases of the genitourinary system		Other diseases of urinary system	Urinary tract infection, site not specified	N39.0	NIDHI HOSPITAL	AHMEDABAD	GUJARAT	Cashless	73	
31	EMPLOYEE	MALE	6-Jun-2018	10-Jun-2018	Approved	117416	70000	Diseases of the digestive system		Disorders of gallbladder, biliary tract and pancreas	Cholelithiasis	K80.2	APPLE HOSPITAL	MHOW	MADHYA PRADESH	Cashless	42	
32	WIFE	FEMALE	7-Jun-2018	8-Jun-2018	Approved	38850	38850	Pregnancy, childbirth and the puerperium		Delivery	Other assisted single delivery	O83	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	26	
33	EMPLOYEE	MALE	9-Jun-2018	13-Jun-2018	Approved	135571	109025	Diseases of the musculoskeletal system and connective tissue		Other disorders of the musculoskeletal system and connective tissue	Biomechanical lesions, not elsewhere classified	M99.53	GLOBAL SNG HOSPITAL	INDORE	MADHYA PRADESH	Cashless	43	
34	MOTHER	FEMALE	10-Jun-2018	12-Jun-2018	Approved	17668	15766	Malignant neoplasms, stated or presumed to be primary, of lymphoid, haematopoietic and related tissue		Multiple myeloma and malignant plasma cell neoplasms	Multiple myeloma	C90.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60	
35	FATHER	MALE	7-Apr-2018	9-Apr-2018	Approved	7324	7324	Diseases of the digestive system		Hernia	Inguinal hernia	K40.2	APPLE INDORE HOSPITAL	INDORE	MADHYA PRADESH	Reimbursement	60	
36	MOTHER	FEMALE	18-Jun-2018	19-Jun-2018	Approved	14400	12096	Neoplasms		Multiple myeloma and malignant plasma cell neoplasms	Multiple myeloma	C90.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60	
37	MOTHER	FEMALE	22-Jun-2018	26-Jun-2018	Approved	36471	33217	Diseases of the digestive system		Noninfective enteritis and colitis	Other noninfective gastroenteritis and colitis	K52	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60	
38	WIFE	FEMALE	28-Jun-2018	30-Jun-2018	Approved	50000	50000	Pregnancy, childbirth and the puerperium		Delivery	Single delivery by caesarean section	O82	CHOITRAM HOSPITAL & RESEARCH CENTRE	INDORE	MADHYA PRADESH	Cashless	31	
39	FATHER	MALE	20-Apr-2018	26-Apr-2018	Approved	9595	8570	Endocrine, nutritional and metabolic diseases		Metabolic disorders	Other disorders of fluid, electrolyte and acid-base balance	H87.6	GEETANJALI MEDICAL COLLEGE & HOSPITAL-UDAIPUR	UDAIPUR	RAJASTHAN	Reimbursement	82	
40	FATHER	MALE	30-Jun-2018	30-Jun-2018	Approved	29400	29400	Diseases of the eye and adnexa		Disorders of lens	Senile cataract	H25	L V PRASAD EYE HOSPITAL	HYDERABAD	TELANGANA	Cashless	57	
41	MOTHER	FEMALE	2-Jul-2018	4-Jul-2018	Approved	18267	15127	Malignant neoplasms, stated or presumed to be primary, of lymphoid, haematopoietic and related tissue		Multiple myeloma and malignant plasma cell neoplasms	Multiple myeloma	C90.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60	
42	FATHER	MALE	28-Jun-2018	2-Jul-2018	In Process	5035	0	Diseases of the genitourinary system		Other disorders of urinary system	Urinary tract infection, site not specified	N39.0	PT. B. D. SHARMA POST GRADUATE INSTITUTE OF MEDICAL SCIENCE	ROHTAK	HARYANA	Reimbursement	64	
43	EMPLOYEE	MALE	3-Jul-2018	4-Jul-2018	Approved	15880	14430	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified		Symptoms and signs involving the circulatory and respiratory systems	Pain in throat and chest	R07.4	(CHI HOSPITAL) CONVENIENT HOSPITALS LTD.	INDORE	MADHYA PRADESH	Cashless	54	
44	WIFE	FEMALE	3-Jul-2018	5-Jul-2018	Approved	89447	50000	Pregnancy, childbirth and the puerperium		Delivery	Other assisted single delivery	O83	APOLLO CRADLE JUBILEE HILLS	HYDERABAD	TELANGANA	Cashless	28	
45	MOTHER	FEMALE	10-Jul-2018	11-Jul-2018	Approved	18830	14893	Morphology of neoplasms		Multiple myeloma	Multiple myeloma	M9732/3	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60	
46	EMPLOYEE	MALE	13-Jul-2018	18-Jul-2018	In Process	299050	298000	Diseases of the circulatory system		Ischaemic heart diseases	Chronic ischaemic heart disease	I25	NARAYANA HRIDALAYA	BANGALORE SOUTH	KARNATAKA	Cashless	54	
47	MOTHER	FEMALE	17-Jul-2018	18-Jul-2018	In Process	12294	10914	Neoplasms		Malignant neoplasms, stated or presumed to be primary, of lymphoid, haematopoietic and related tissue	Multiple myeloma and malignant plasma cell neoplasms	Multiple myeloma	C90.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60
48	Wife	FEMALE	20-Jul-2018	23-Jul-2018	In Process	105000	105000	Pregnancy, childbirth and the puerperium		Delivery	Single delivery by caesarean section	O82	APOLLO CRADLE(A UNIT OF APOLLO SPECIALITY HOSPITALS PVT LTD)	DELHI	DELHI	Cashless	30	
49	MOTHER	FEMALE	24-Jul-2018	25-Jul-2018	In Process	9775	7699	Neoplasms		Multiple myeloma and malignant plasma cell neoplasms	Multiple myeloma	C90.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60	
50	MOTHER	FEMALE	31-Jul-2018		PreAuth Issued	26000	7646	Neoplasms		Multiple myeloma and malignant plasma cell related tissue	Multiple myeloma	C90.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60	
51	EMPLOYEE	MALE	6-Aug-2018		PreAuth Issued	24000	17122	Diseases of the nervous system		Epilepsy	Grand mal seizures, unspecified (with or without petit mal)	G40.6	KARUNA HOSPITAL	DELHI	DELHI	Cashless	50	
52	MOTHER	FEMALE	7-Aug-2018		PreAuth Issued	27500	25000	Neoplasms		Multiple myeloma and malignant plasma cell neoplasms	Multiple myeloma	C90.0	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Cashless	60	
53	EMPLOYEE	MALE	19-Jul-2018	23-Jul-2018	In Process	2942	2942	Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified		Symptoms and signs involving the digestive system and abdomen	Nausea and vomiting	R11	TRIVENI HOSPITAL & TRAUMA CENTRE	MHOW	MADHYA PRADESH	Reimbursement	42	
54	MOTHER	FEMALE	19-May-2018	22-May-2018	In Process	2353	2353	Diseases of the genitourinary system		Female genital prolapse	Uterovaginal prolapse, unspecified	N81.4	Neema Hospital (P) Ltd.	INDORE	MADHYA PRADESH	Reimbursement	73	



## UNITED INDIA INSURANCE COMPANY LIMITED

UNITED INDIA INSURANCE CO. LTD., DIVISIONAL OFFICE NO.2, BLOCK-3, 5TH FLOOR, IDA BUILDING, 7, RACE COURSE ROAD, INDORE .

INDORE - 452003 MADHYA PRADESH

PH: (731) 4040121 FAX: (731) 2534920 EMAIL:

TAILOR MADE GROUP HEALTH POLICY  
POLICY NO.: 1903002817P115150553

( DUPLICATE )

PERIOD OF INSURANCE  
FROM 00:00 Hrs on 28/12/2017  
To Midnight on 27/12/2018

Insured

**MS INDIAN INSTITUTE OF MANAGEMENT INDORE**

PIGDAMBEDR, RAU, INDORE, MADHYA PRADESH DIST. : INDORE, MADHYA PRADESH

INDORE  
MADHYA PRADESH  
452001

Agent Name : **REKHA PARIKH**  
Agent Code : **AGI0037788**  
Mobile/Landline Number/Email : **9425064644**  
: **[rekhaparekh@yahoo.com](mailto:rekhaparekh@yahoo.com)**

LET US JOIN THE FIGHT AGAINST CORRUPTION.  
PLEASE TAKE THE PLEDGE AT <https://pledge.cvc.nic.in>

For any Information, Service Requests and Grievances please write to [190300@uiic.co.in](mailto:190300@uiic.co.in)

For ID Cards & Claim Intimations Please contact the TPA mentioned in the Policy document.



**TAILOR MADE GROUP HEALTH POLICY  
Schedule**

<b>Policy No.</b>	1903002817P115150553		<b>Previous Policy No.</b>	1903002816P113556107	
<b>Insured Detail</b>	<b>Name/ID</b>	MS INDIAN INSTITUTE OF MANAGEMENT INDORE/1156702219			
	<b>Tel. (O)</b>		<b>Tel. (R)</b>		<b>Fax</b>
	<b>E-Mail</b>				
<b>Period of Insurance</b>	<b>Business/Occupation</b>	None			
	<b>From</b>	<b>00:00</b>	<b>Hours of</b>	<b>28/12/2017</b>	<b>To Midnight of 27/12/2018</b>

<b>Coinsurance</b>	UIIC 190300 : 100%
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<b>No. of Employees</b>	210	<b>No. of Lives</b>	772
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**Coverage Details:-**

<b>Cover Group</b>	<b>Sum Insured (₹)</b>	<b>Premium (₹)</b>
Hospitalization	105,000,000.00	1,582,423.81
Maternity Benefit	105,000,000.00	158,242.38
Buffer Sum Insured	2,000,000.00	2,351,600.00
<b>Total Sum Insured</b>	<b>212,000,000.00</b>	<b>Premium 4,092,266.19</b>

**Insured Details**

As Per Annexure Attached.

<b>Premium:</b>	₹	4,092,266.00
<b>CGST(9%):</b>	₹	368,304.00
<b>SGST(9%):</b>	₹	368,304.00
<b>Stamp Duty:</b>	₹	1.00
<b>Total:</b>	₹	4,828,874.00
<b>Receipt Number :</b>	10119030017115498359	
<b>Receipt Date:</b>	23/01/2018	
<b>Development Officer Code/ Agent Code:</b>	12732 / AGI0037788	
S.C. ASAWA / REKHA PARIKH		

<b>Underwriter Remarks</b>	ALL THE TERMS & CONDITION OF TENDER NO.-IIMI/2017-18/23 DATED-23/11/2017 IS ACCEPTED.ALL THE CLAIMS WILL BE PAYBLE IN ACCORDANCE OF THE TENDER ATTACHED HEREWITH.
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This Schedule and the attached policy shall be read together as one contract and any word or expression to which a specific meaning has been attached in any part of this Policy or of the Schedule shall bear the same meaning wherever it may appear.

<b>Customer GST No.:</b>	23AAAJI0057R1Z3	<b>Office GST No.:</b>	23AAACU5552C1ZR
<b>SAC Code:</b>	9971	<b>Invoice No. &amp; Date:</b>	2817I115150553 & 23/01/2018
<b>Amount Subject to Reverse Charges-NIL</b>			

**Anti Money Laundering Clause:** -In the event of a claim under the policy exceeding ₹ 1 lakh or a claim for refund of premium exceeding ₹ 1 lakh, the insured will comply with the provisions of AML policy of the company. The AML policy is available in all our operating offices as well as Company's web site.

Date of Proposal and Declaration: 28/12/2017

IN WITNESS WHEREOF, this policy has been signed at DO 2 INDORE 190300 on this 23rd day of January 2018

**For and On behalf of**

**United India Insurance Co. Ltd.**

Affix Policy  
Stamp here.

**Authorized Signatory**

**Underwritten By - MAR33030 ( DO UNDERWRITER )**

**Details of TPA**

Please contact the following TPA for Issue of Identity Cards, Cashless Approvals & Claims Settlement.

<b>Name of TPA</b>	MEDSAVE HEALTH INSURANCE TPA LIMITED			
<b>Address</b>	F-701A, LADO SARAI, MEHRAULI, NEW DELHI - 110030			
<b>Toll Free number</b>	1800111142			
<b>Contact Details</b>	<b>For General Enquiries</b>	<b>For Cashless approval</b>	<b>For Claim intimation</b>	<b>For Grievances</b>
<b>Telephone Numbers</b>	9312215883	9313029503	9650048255	9971977399
<b>Email IDs</b>	<a href="mailto:callcenter@medsave.in">callcenter@medsave.in</a>	<a href="mailto:cashless@medsave.in">cashless@medsave.in</a>	<a href="mailto:atul@medsave.in">atul@medsave.in</a>	<a href="mailto:s.aravamuthan@medsave.in">s.aravamuthan@medsave.in</a>