

भारतीय प्रबंध संस्थान इंदौर

INDIAN INSTITUTE OF MANAGEMENT INDORE

प्रबंध शिखर, राऊ-पीथमपुर रोड, इंदौर - 453 556

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Tender No: IIMI/2018-19/33



Date: December 28, 2018

NOTICE INVITING TENDER FOR WI-FI IMPLEMENTATION (PHASE-II) AT IIM INDORE CAMPUS

(E-PROCUREMENT MODE ONLY)

भारतीय प्रबंध संस्थान इंदौर (आईआईएम इंदौर) दो बोली प्रणालियों में निम्नलिखित मदों के लिए प्रतिष्ठित ओईएम / अधिकृत वितरकों / अधिकृत विक्रेताओं से ऑनलाइन बोली (ई- टेंडर) आमंत्रित करता है। Indian Institute of Management Indore (IIM Indore) invites online bids (e-tender) in two bids systems from reputed OEM / authorized distributors / authorized dealers for the following:

निविदा का संक्षिप्त विवरण Brief Details of Tender:

सेवा का विवरण Work Description	निविदा की अनुमानित कीमत Estimated Cost of Tender	अग्रिम जमा EMD	निविदा फीस सभी टैक्स मिलाकर Tender Fee (Inclusive of all taxes)
Wi-Fi Implementation (Phase II) at IIM Indore Campus	₹49,00,000/-	₹1,00,000/-	₹1,500/-

निविदा दस्तावेज <http://eprocure.gov.in/eprocure/app> से डाउनलोड किया जा सकता है और केवल इसी पोर्टल के माध्यम से ऑनलाइन जमा किये जाने की अंतिम तिथि और समय तक प्रस्तुत किया जाना चाहिए। The Tender Document can be downloaded from Central Public Procurement (CPP) Portal <http://eprocure.gov.in/eprocure/app> and bid is to be submitted online only through the same portal up to the last date and time of submission of tender.

निविदा की महत्वपूर्ण तिथियाँ Critical Dates of Tender:

क्रमांक S. No.	विवरण Particulars	दिनांक Date	समय Time
01	निविदा के ऑनलाइन प्रकाशन / डाउनलोड की तिथि एवं समय Date & Time of Online Publication/Download of Tender	28-12-2018	1730 Hrs.
02	बोली जमा करने की प्रारंभ तिथि एवं समय Bid Submission Start Date & Time	28-12-2018	1730 Hrs.
03	बोली जमा करने की अंतिम तिथि एवं समय Bid Submission Close Date & Time	16-01-2019	1500 Hrs.
04	अग्रिम जमा राशि और निविदा शुल्क जमा करने की अंतिम तिथि एवं समय Closing date & time for Submission of EMD & Tender Fee	16-01-2019	1500 Hrs.
05	तकनीकी बोलियों का खोला जाना Opening of Technical Bids	17-01-2019	1500 Hrs.

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1. ABOUT IIM INDORE

Indian Institute of Management Indore (IIM Indore) is an Autonomous Institute under Ministry of Human Resource Development, Govt. of India.

2. SCOPE OF WORK

Supply, Installation, testing and commissioning of the following items at IIM Indore Campus.

Line Number	Make	Part Number	Description	Qty
1.0	Cisco	AIR-AP1852E-D-K9	802.11ac Wave 2; 4x4:4SS; Ext Ant; D Reg Dom	60
1.1	Cisco	CON-SNT-AIRAP18D	SNTC-8X5XNBD 802.11ac Wave 2; 4x4:4SS; Ext Ant; D Reg	60
1.2	Cisco	AIR-AP-T-RAIL-R	Ceiling Grid Clip for Aironet APs - Recessed Mount (Default)	60
1.3	Cisco	SW1850-CAPWAP-K9	Cisco Aironet 1850 Series CAPWAP Software Image	60
1.4	Cisco	AIR-AP-BRACKET-1	802.11n AP Low Profile Mounting Bracket (Default)	60
1.5	Cisco	AIR-ANT2535SDW-R	2.4 GHz 3dBi/5 GHz 5dBi Low Profile Antenna, White, RP-TNC	240
2.0	Cisco	AIR-AP1562E-D-K9	802.11ac W2 Low-Profile Outdoor AP, External Ant, D Reg Dom.	15
2.1	Cisco	CON-SNT-AIRAP152	SNTC-8X5XNBD 802.11ac W2 Low-Prof	15
2.2	Cisco	SWAP1560-MESH-K9	Cisco 1560 Series Unified Mesh Mode Software	15
2.3	Cisco	AIR-ACC1530-PMK1	Standard Pole/Wall Mount Kit for AP1530/1560 Series	15
2.4	Cisco	AIR-ANT2547VG-N	2.4 GHz 4dBi/5 GHz 7dBi Dual Band Omni Ant., Gray, N conn.	30
3.0	Cisco	WS-C2960X-24PD-L	Catalyst 2960-X 24 GigE PoE 370W, 2 x 10G SFP+, LAN Base	5
3.1	Cisco	CON-SNT-WSC604DL	SNTC-8X5XNBD Catalyst 2960-X 24 G	5
3.2	Cisco	PWR-CLP	Power Retainer Clip For 3560-C, 2960-C and 2960-L Switches	5
3.3	Cisco	CAB-ACSA	AC Power Cord (South Africa), C13, BS 546, 1.8m	5
4.0	Cisco	WS-C2960CX-8PC-L	Cisco Catalyst 2960-CX 8 Port PoE, LAN Base	5
4.1	Cisco	CON-SNT-WSC28PCL	SNTC-8X5XNBD Cisco Catalyst 2960-CX 8 Port PoE, LAN Base	5

4.2	Cisco	CAB-TA-IN	India AC Type A Power Cable	5
4.3	Cisco	CMPCT-CBLE-GRD	Cable Guard for the 3560-CX and 2960-CX Compact Switches	5
4.4	Cisco	PWR-CLP	Power Retainer Clip For 3560-C, 2960-C and 2960-L Switches	5
5.0	Cisco	RCKMNT-19-CMPCT=	19in RackMount for Catalyst 3560,2960,ME-3400 Compact Switch	10
6.0	Cisco	CAB-CONSOLE-USB	Console Cable 6ft with USB Type A and mini-B	2
7.0	Cisco	GLC-SX-MMD=	1000 Base-SX SFP transceiver module MMF 850 nm DOM	10
8.0	Cisco	AIR-PWRINJ-60RGD2=	Power injectors for outdoor AP AIR-AP1562E-D-K9	15
8.1	Cisco	AIR-PWRINJ6=	Power injectors for indoor AP AIR-AP1852E-D-K9	5

IIM Indore has campus wide state-of-the-art information technology tools that are designed to meet the computing and communication needs of the Institute. IIM Indore has a network of more than 4000 Nodes. This network has 10 Gigabit fiber backbone connectivity to all the building and blocks. All the hostels, Faculty Blocks, Administrative Block, Classrooms, MDP, Library, Seminar Hall, Sports Complex etc. are connected through fiber backbone. Every hostel room has a dedicated LAN connection. The Network has two number of Cisco core switch 6807 XL in HA mode, Cisco 3850 distribution switches and Cisco 2960 edge switches to provide network connectivity to users. Cisco Wi-Fi controller 5520 to cater the Wi-Fi services in the campus. Institute has 1 GBPS internet link from NIC under the National Knowledge Network project and 450 MBPS from BSNL. The above mentioned items will be installed to extend the Wi-Fi coverage area in the campus.

The Wi-Fi access points, switches and other required items will be installed at following locations of IIM Indore campus.

Location	Existing* AP (Indoor/Outdoor)	Indoor AP to be installed	Outdoor AP to be installed
SR01	2	2	
SR02	2	2	
SR03	2	2	
SR04	2	2	
SR05	2	2	
SR06	2	2	
SR07	2	2	
SR08	2	2	
SR09	2	2	1
SR10	2	2	
SR11	3	2	
SR12	3	2	
SR13	3	2	1

SR14	3	2	
SR15	3	2	
SR16	3	2	
SR17	3	2	
SR18	3	2	
ER1	7	2	
ER2	6	2	1
ER3	3	1	
FPM	3	1	
Faculty Qtrs Type 5 (Including flats)	6	-	6
D Block - 101	-	2	
D Block - 103	-	2	
E Block - 101	-	2	
E Block -103	-	2	
H Block - 101	-	2	
H Block - 103	-	2	
SRC Block	1	1	1
Sports Complex - Computer Lab##	1	1	
New Placement Office##	-	1	
New faculty offices - Block J##	-	1	
Finance Lab (volleyball court side)	-	1	1
Library	3	-	1
Gate No. 1	-	-	1
Visiting faculty building	1	-	1
Standby		1	1
	Total	60	15

Note – *All the mentioned existing outdoor/Indoor APs may be re-positioned or relocated in the same building/block to provide maximum coverage area.

Under Construction

1. Supply, installation, testing and commissioning of Wi-Fi AP (Indoor and outdoor), network switches and other required items.
2. The tenderer has to complete the entire work on turnkey basis.
3. The existing Wi-Fi access points would be re-located / re-positioned in the same building to maximize the Wi-Fi coverage area.
4. If any type cable or cabling work is required to support installation/functioning of all device(s) then vendor has to complete all the required cabling work (including cable) at his own cost.
5. The cabling must be properly pulled, terminated tested and labeled as requested by IIMI. Cabling solution must include trunks, pipes, cable trays, patch panel, casing, patch cord etc. Supply of all cable (including fiber/cat6 patch cords etc.), cable

laying accessories including PVC pipes/channels, supporting structures, clamps, identification tags, cable route markers etc. which are required for laying of cables.

6. Any minor civil works such as chipping / cutting of floors for making grooves, making holes/opening through walls, ceiling or floors, drilling of holes through steel structures and frames, grouting of frames, hooks on walls/ceiling etc. required for execution of work. After erection, surface shall be made good by plastering / painting to their original shape and finish.
7. Tenderer must supply, install and configure whatever is required to ensure proper functioning of all the supplied hardware and software. Whether mentioned in the NIT or not and whether mention in his quotation or not in order to Guaranty the proper function of the delivered items as mentioned in the NIT. It will be completely sole and full responsibility of the tenderer. All the supplied items has to be integrate with existing network and system by the tenderer.
8. The materials shall be moved to the respective place of work within the campus by the bidder.
9. All the offered equipment must be properly labeled as required by IIM Indore. The Delivered items must be tested and commissioned as per OEM delivered procedures before handing over the project completion.
10. Any hardware equipment's or software's required for implementing those testing and commissioning procedures is the sole and full responsibilities of the Vendor.
11. The Tenderer should be ready to meet the tender conditions with respect to all activity like supply, installation, commissioning, operation, functioning and testing of all the Wi-Fi access points and switches etc. The tenderer will also integrate them with the existing network and systems.
12. The tenderer will be responsible to relocate and reposition the existing Wi-Fi access points to provide better coverage area.
13. The bidder shall be responsible for supply, installation, configuration, Integration, maintenance and operationalization of the supplied items as per IIMI requirement. The tenderer will also responsible for functioning and testing of offered devices as per the NIT requirements.
14. The tenderer has to submit the documentation with network drawings/configuration etc. of all the supplied and configured items to IIM Indore.
15. The tenderer must provide the Test certificates from the OEM and warranty cards for each and every items to be supplied.
16. Tenderer shall be responsible for providing the licenses required for the function of all the delivered items.

17. The tenderer must have highly qualified engineers with qualifications in the WLAN field and experience working with university campuses. Installation must be performed by an OEM certified engineer to ensure proper installation.

Note - Interested tenderer may visit the campus with prior appointment with IT Department (itdept@iimidr.ac.in ,0731-2439641/640) to understand the full requirement of the tender.

3. TENDER FEE & EARNEST MONEY DEPOSIT DETAILS

- a) **Tender Fee of ₹1,500/- (Rupees One Thousand Five Hundred only)** inclusive of all taxes should be submitted through NEFT or RTGS or Bank Transfer or Direct Credit in favour of Indian Institute of Management Indore.
- b) **EMD of ₹1,00,000/- (Rupees One Lakh only)** should be submitted through NEFT or RTGS or Bank Transfer or Direct Credit in favour of Indian Institute of Management Indore.
- c) Micro and Small Enterprises (MSEs) firms as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or the firms registered with the Central Purchase Organisation or the concerned Ministry or Department or Startups as recognized by Department of Industrial Policy & Promotion (DIPP) for **all these items only**, are exempted from Tender fee/EMD. However, they have to enclose valid self-attested registration certificate(s) alongwith the tender to this effect.
- d) **The bidders who seeks exemption from Tender fee/EMD as per clause no. 3(c) above, if they withdraw or modify their bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the period of three years or as decided by the competent authority from being eligible to submit bids for contracts with the entity that invited the bids.**
- e) EMD of all unsuccessful bidders will be returned after finalization of the tender. EMD of the successful bidder will be returned only after receipt of Security Deposit towards Performance Guarantee as per Sl. No. 15 (a) and its verification from the concerned issuing authority.
- f) In case of successful tenderer, the EMD may be adjusted towards the Performance Security deposit on request.
- g) The amount of EMD is liable to be forfeited, if the tenderer withdraws from the offer after submission of the tender or after the acceptance of the offer and fails to remit the Performance Security Deposit.
- h) No interest will be paid on the EMD / Performance Security deposited / remitted.

4. ELIGIBILITY CRITERIA:

4.1 OID (Other Important Documents)

OID viz. Firm Incorporation Certificate, PAN details, GST details are to be provided.

4.2 Statutory Documents:

- a) The Bidder should give self-declaration certificate for acceptance of all terms & conditions of tender documents. A duly completed certificate to this effect is to be submitted as per the Annexure-I.
- b) The firm should be neither blacklisted by any Government Dept., nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India. A duly completed certificate to this effect is to be submitted as per Annexure-II.
- c) The company should attach list of Purchase Order / Work Order where the similar* type of work executed during the 5 years from the date of publication of tender as detailed below
 - (I) Three similar works of 40% of the estimated cost **OR**
 - (II) Two similar works of 50% of the estimated cost **OR**
 - (III) One similar work 80% of the estimated cost

The details of the same along with supporting document w.r.t. **satisfactory execution of work from clients** are to be submitted as per the Annexure-III.

*Similar project means supply, installation and commissioning of active component of LAN or Supply, installation and commissioning of controller based Wi-Fi network. Supply and/or installation of just the passive components of LAN/Wi-Fi will not be considered.

- d) Out of above similar projects at least one single order should be of Network size ≥ 1000 nodes where vendor has supplied Wi-Fi controllers, layer2/3 network switches and Wi-Fi APs). Project completion certificate with all details is to be attached.
- e) Vendor should have **OEM's authorization Certificate** to participate in this tender. Authorization letter from OEM clearly mentioning the vendors name is to be attached.
- f) The bidder should assure that the OEM should also provide Hardware and software support for the next 5 years from the date of installation for all the proposed items to be supplied for this tender. A duly completed certificate from the OEM to this effect is to be submitted.
- g) The Annual Turnover should be at least 80% of the estimated cost during each of the previous three financial years (2014-15 to 2016-17) or (2015-16 to 2017-18).

Copies of duly signed trading and profit & loss accounts / CA Certificate are to be submitted as per the Annexure-IV

4.3 Technical Criteria

Bidders should comply the scope of work in all respect, No deviations are acceptable. The detailed format is attached at Annexure-V. The bidder is to complete the same in all respect and submit accordingly.

5. FINANCIAL BID DETAILS

Financial bid i.e. BOQ given with tender to be uploaded after filling all relevant information. The priced BOQ should be uploaded strictly as per the Annexure-VII failing which the offer is liable for rejection. Kindly quote your offer on FOR IIM INDORE (inclusive of all taxes and charges).

Vendor should quote prices in BOQ only, offers indicating rates anywhere else shall be liable for rejection.

6. TIME SCHEDULE

S. No.	Particulars	Date	Time
01	Date of Online Publication/Download of Tender	28-12-2018	1730 Hrs.
02	Bid Submission Start Date	28-12-2018	1730 Hrs.
03	Bid Submission Close Date	16-01-2019	1500 Hrs.
04	Closing Date & Time for Submission of EMD & Tender Fee	16-01-2019	1500 Hrs.
05	Opening of Technical Bids	17-01-2019	1500 Hrs.
06	Opening of Financial Bids	To be intimated later	

7. AVAILABILITY OF TENDER

The tender document can be downloaded from <http://eprocure.gov.in/eprocure/app> and Institute website <https://www.iimidr.ac.in/tenders/> and be submitted only through <http://eprocure.gov.in/eprocure/app>.

8. BID VALIDITY PERIOD

The bid will remain valid for 120 days from the date of opening as prescribed by IIM Indore. A bid valid for a shorter period shall be rejected, being non-responsive.

9. BID SUBMISSION

9.1 Instruction to Bidder

Bidders are required to enrol on the e-Procurement module of the **Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>)** by clicking on the link "Online Bidder Enrolment" on the CPP Portal. **The registration is completely free of charge.**

Possession of a valid Class II/III DSC in the form of smart card / e-token is a prerequisite for registration and participating in the bid submission activities. DSCs can be obtained from the authorised certifying agencies recognized by CCA India (e.g. Sify/TCS/nCode/eMudhra etc).

Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.

The Bidders are required to log in to the site through the secured log-in by entering their respective user ID / password and the password of the DSC.

The CPP portal also has user manuals with detailed guidelines on enrollment and participation in the online bidding process. The user manuals can be downloaded for reference.

Any queries related to process of online bid submission or queries related to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The **Toll Free** contact numbers for the helpdesk are 1800 3070 2232, 7878007972 and 7878007973.

9.2 Online Bid Submission Procedure

OID: The file should be saved in a PDF version and should comprise of the following items:

1. Packet-1: Duly Completed Scanned PDF of PAN Card.
2. Packet-2: Duly Completed Scanned PDF of Registration Certificate Details.
3. Packet-3: Duly Completed Scanned PDF of GSTIN.

Cover-1: The file should be saved in a PDF version and should comprise of the following items:

1. Packet-1: Duly Completed Scanned PDF copy of Annexure-I with transaction details for Tender Fee & EMD.
2. Packet-2 : Duly Completed Scanned PDF copy of Annexure-II
3. Packet-3: Duly Completed Scanned PDF copy of Annexure-III with supporting Documents.
4. Packet-4: Duly Completed Scanned PDF copy as mentioned in clause 4.2 (d).
5. Packet-5: Duly Completed Scanned PDF copy as mentioned in clause 4.2 (e).
6. Packet-6: Duly Completed Scanned PDF copy as mentioned in clause 4.2 (f).
7. Packet-7: Duly Completed Scanned PDF copy of Annexure-IV with supporting Documents.

8. Packet-8: Duly Completed Scanned PDF copy of Annexure-V.
9. Packet-9: Duly Completed Scanned PDF copy of Annexure-VI.

Cover-2: The BOQ should be downloaded from the website and should comprise of the following items.

1. Packet-1: Financial Bid as per Annexure-VII in PDF version Filled with all relevant information.

9.3 Online Submission of Tender Fee & Earnest Money Deposit (EMD)

It is also required to submit Tender Fee & EMD through NEFT or RTGS or Bank Transfer or Direct Credit at the following account before 16-01-2019 at 1500 hrs.

Name of beneficiary: Indian Institute of Management Indore

Address: Rau-Pithampur Road, Indore-453556, M.P.

Account No.: 53018623445

Name of the Bank: State Bank of India

Branch Address: IIM Indore Campus

IFSC Code: SBIN0030525

10. BID OPENING

- a) Technical Bids will be opened 17-01-2019 at 1500 Hrs.
- b) Financial Bids of the eligible bidders will be opened on a later date. The date and time for opening of Financial Bids will be announced later.
- a) **Bids should be summarily rejected, if tender is submitted other than through online or original EMD & tender fee are not submitted within stipulated date / time.**

11. BID EVALUATION

Based on results of the Technical evaluation IIM Indore evaluates the Commercial Bid of those Bidders who qualify in the Technical evaluation. The Commercial Bid with the lowest price will be the highest evaluated bid.

12. PAYMENT TERMS

- a) No advance payment will be made in any case. Bills in Duplicate should be sent and the payment shall be released generally within 30 days, only after it is ensured that the items / quality of the items supplied are to the entire satisfaction of IIM Indore and completed the entire work within the stipulated delivery schedule. If any item is found defective, or not of the desired quality etc., the same should be replaced by the firm(s) immediately for which no extra payment shall be made.

- b) No part payment will be made against the part supply. In case of the undelivered items till due date of supply and installation, the penalty of 10% of the cost of undelivered item will be imposed and deducted from the bill of the item supplied or recovered from the security deposit.

13. WARRANTY OF QUALITY AND QUANTITY

- a) The tenderer shall give warranty for all the supplied items (**36 month onsite warranty**), conforming to the specified design and there are no defects in the process of manufacturing, packaging, transportation, delivery and installation.
- b) The Vendor has to warrant that the Goods supplied under this NIT are new, genuine, unused, of the most recent or current models and that they incorporate all recent improvements in design and materials unless provided otherwise in the Contract. This warranty shall remain valid for a period of a minimum 36 months (with onsite service support) after the Goods or any portion thereof as the case may be, have been delivered, installed, commissioned and date of acceptance by IIM Indore.
- c) IIM Indore shall promptly notify the vendor in writing/email/telephonically of any claims arising under this warranty. Upon receipt of such notice, the vendor shall, within 24 hours and with all reasonable time, repair or replace the defective Goods or parts thereof, without cost to IIM Indore. If the Vendor, having been notified, fails to remedy the defect(s) within the period specified in above, IIM Indore may proceed to take such remedial action as may be necessary, at the vendor's risk and expenses and without prejudice to any other rights which the Purchaser may have against the Supplier under the Contract.

14. LIQUIDATED DAMAGES

In case of delay in supply/replacement by the stipulated date, IIM Indore reserves the right of imposing penalty @0.5% per week on the value of the undelivered items subject to maximum 10% of the cost of undelivered items.

15. PERFORMANCE SECURITY DETAILS

- a) The successful tenderer will have to deposit the performance security valid for 39 Months in the form of DD/TDR/FDR/Bank Guarantee @ 10% of the total value of order at the earliest. No interest will be paid by IIM Indore on the deposit. Proforma of Bank Guarantee is placed at Appendix-A.
- b) Performance Security will be refunded to the supplier, after it duly performs and completes the contract/warranty period in all respect.
- c) Performance Security will be forfeited if the firm fails to perform/abide by any of the terms or conditions of the contract.

- d) In case, the firm fails to provide the required services within specified delivery period, the same services will be obtained from open market and the difference of cost, if any, will be recovered from Performance Security or from pending bill(s) of the defaulting firm or from both in case the recoverable amount exceeds the amount of Performance Security.
- e) In case of non-receipt of Security Deposit within the stipulated time, EMD will be converted into Security Deposit and the balance amount will be recovered from the bill submitted for the payment.

16. SUPPLY, INSTALLATION, TESTING & COMMISSIONING SCHEDULE

The successful bidder should complete the work **within 90 days** at IIM Indore from the date of issue of the order. In case of any damage found, the item(s) should be replaced **within 15 days** at IIM Indore. The bidder has to make its own arrangement regarding unloading, transportation and shifting of the items.

17. TERMS AND CONDITIONS

17.1 Termination for Insolvency

The IIM Indore may at any time terminate the Contract by giving a written notice to the awarding firm, without compensation to the firm, if the firm becomes bankrupt or otherwise insolvent as declared by the competent Court, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the department.

The courts of Indore alone will have the jurisdiction to try any matter, dispute or reference between the parties arising out of this purchase. It is specifically agreed that no court outside and other than Indore Court shall have jurisdiction in the matter

17.2 Force Majeure

- a) Should any force majeure circumstances arise, each of the contracting parties be excused for the non-fulfillment or for the delayed fulfillment of any of its contractual obligations, if the affected party within 15 days of its occurrence informs in a written form the other party.
- b) Force Majeure shall mean fire, flood, natural disaster or other acts such as war, turmoil, sabotage, explosions, epidemics, quarantine restriction, strikes, and lockouts i.e. beyond the control of either party.

17.3. Arbitration & Jurisdiction

- a) That in case of any dispute between party of first part and the party of other part arising out of or in relation to the agreement, the dispute shall be referred to

arbitration of a sole arbitrator to be appointed by the Director, IIM Indore. The award of the said arbitrator shall be binding on both parties.

- b) The courts at Indore shall have the exclusive jurisdiction to try all disputes, if any, arising out of this agreement between the parties.

17.4. Other Conditions

- a) The work shall be awarded to that party, whose rates are found genuine, lowest & capable to work at IIM Indore. The rates should be inclusive of all taxes. The Institute holds the right to reject any/all the bid(s) without assigning any reason.
- b) Canvassing in connection with the tenders is strictly prohibited and tenders submitted by the tenderers who resort to canvassing will be liable to rejection. Any bribe, commission or advantage offered or promised by or on behalf of the tenderer to any officer or staff of IIM Indore shall block his/ her tender from being considered. Canvassing on the part or on behalf of the tenderer will also make his tender liable to rejection.
- a) In case the bidders/successful bidder(s) are found in breach of any condition(s) at any stage of the tender, Earnest Money/Performance Security shall be forfeited.
- b) The firm (s), whose contract has been terminated by IIM Indore due to unsatisfactory performance, will not be eligible to participate in this tender.
- c) **The bidder has to upload the relevant & readable files only as indicated in the tender documents. In case of any irrelevant or non-readable files, the bid may be rejected.**
- d) IIM Indore reserves the right to accept or reject any or all the tenders in part or in full or may cancel the tender, without assigning any reason thereof.
- e) IIM Indore reserves the right to relax / amend / withdraw any of the terms and conditions contained in the Tender Document without assigning any reason thereof. Any inquiry after submission of the quotation will not be entertained.
- f) IIM Indore reserves the right to modify/change/delete/add any further terms and conditions prior to issue of purchase order.
- g) IIM Indore reserves the right to increase / decrease upto 25% of the quantities prior to issue of purchase order.
- h) IIM Indore reserves the right to place repeat order upto 100% of the quantities within a period of 12 months from the date of successful completion of purchase order at the same rates and terms subject to the condition that there is no downward trend in prices.

- i) In case the bidders/successful bidder(s) are found in breach of any condition(s) at any stage of the tender, Earnest Money/Performance Security shall be forfeited.
- j) False declaration/documents will be in breach of the Code of Integrity under Rule 175(1) (i) (h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.
- k) Conditional tenders will not be considered in any case.
- l) In case of doubt in material, the expenditure on testing of equipment will be borne by the tenderer.
- m) Institute reserve the right to increase/decrease the order quantity at any period of times.
- n) IIM Indore shall not be responsible for any transaction delay i.e. non-receipt of the EMD & Tender Fee amount.
- o) Tender fees will not be refunded if the bidder does not submit the online bid on CPP portal by due date and time
- p) **IIM Indore may issue amendment/corrigendum to tender documents before due date of submission of bid. Any amendment/corrigendum to the tender document if any, issued by IIM Indore will be posted on CPP Portal. For the bidders, submitting bids on downloaded tender document, it is 'bidders' responsibility to check for any amendment/corrigendum on the website of IIM Indore or check for the same CPP Portal before submitting their duly completed bids.**

ANNEXURE – I

Undertaking

To
Officer (Stores and Purchase)
Indian Institute of Management Indore
Prabandh Shikhar,
Rau – Pithampur Road
Indore

Tender No. IIMI/2018-19/33 dated 28-12-2018
(Notice Inviting Tender for Wi-Fi Implementation (Phase II) at IIM Indore Campus)

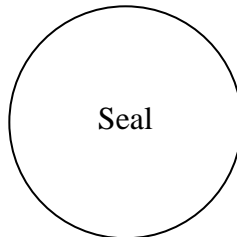
Sir,

1. I /we hereby submit our tender for providing manpower services at IIM Indore along with other required documents.
2. I/ We enclosed herewith the following in favour of Indian Institute of Management Indore towards EMD & Tender Fee.

Particular	Amount	Payment Details (UTR No.)	Payment Date
Tender Fee (Including Tax)	₹1,500/-		
EMD	₹1,00,000/-		

3. I / We hereby reconfirm and declare that I / We have carefully read, understood & complying the above referred tender document including instructions, terms & conditions, scope of work, schedule of quantities and all the contents stated therein. I / We also confirm that the rates quoted by me / us are inclusive of all taxes, duties etc., applicable as on date.
4. I /we have gone through all terms and conditions of the tender document before submitting the same.

Date:



Authorized Signatory

Name:

Place:

Designation:

Contact No.:

ANNEXURE – II

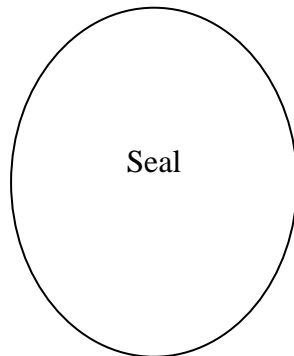
**CERTIFICATE
(to be provided on letter head of the firm)**

I hereby certify that the above firm neither blacklisted by any Central/State Government/Public Undertaking/Institute nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India.

I also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

Date:

Place:



Authorized Signatory

Name:

Designation:

Contact No.:

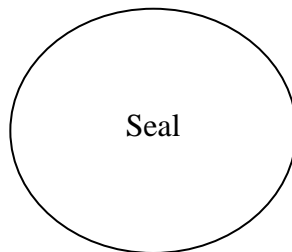
ANNEXURE – III

Work Order Details:

S. No.	Evaluation Criteria	Name of the Client	Order No. & Date	Amount
	List of Purchase Order / Work Order where the similar type of Work executed by you during the five years from the date of publication of tender			
1	Three similar works of 40% of the estimated value OR	1.		
		2.		
		3.		
2	Two similar works of 50% of the estimated value OR	1.		
		2.		
3	One similar work of 80% of the estimated	1.		

Note: Supporting documents (purchase order/work order and **satisfactory execution of work from clients) are to be attached along with the Annexure-III.**

Date:



Place:

Authorized Signatory

Name:

Designation:

Contact No.:

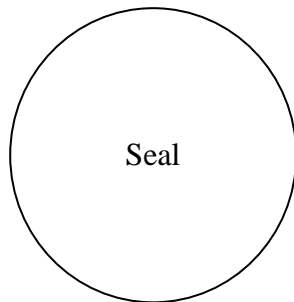
ANNEXURE – IV

Annual Turnover Details:

Evaluation Criteria		
Bidder's Annual Turnover for last three financial years 2014-15 to 2016-17 OR 2015-16 to 2017-18	Financial Year	Turnover in Rs.
	2017-18	
	2016-17	
	2015-16	
	2014-15	

Note: Supporting Documents (Copies of duly signed trading and profit & loss accounts / CA Certificate) are to be attached along with the Annexure-IV.

Date:



Place:

Authorized Signatory:

Name:

Designation:

Contact No.:

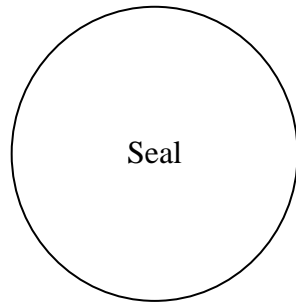
ANNEXURE – V

TECHNICAL BID

Supply, Installation, testing and commissioning of the following items at IIM Indore Campus. (Detailed scope of work as per clause no. 02)				Complied (Y/N)
Make	Part Number	Description	Qty	
Cisco	AIR-AP1852E-D-K9	802.11ac Wave 2; 4x4:4SS; Ext Ant; D Reg Dom	60	
Cisco	CON-SNT-AIRAP18D	SNTC-8X5XNBD 802.11ac Wave 2; 4x4:4SS; Ext Ant; D Reg	60	
Cisco	AIR-AP-T-RAIL-R	Ceiling Grid Clip for Aironet APs - Recessed Mount (Default)	60	
Cisco	SW1850-CAPWAP-K9	Cisco Aironet 1850 Series CAPWAP Software Image	60	
Cisco	AIR-AP-BRACKET-1	802.11n AP Low Profile Mounting Bracket (Default)	60	
Cisco	AIR-ANT2535SDW-R	2.4 GHz 3dBi/5 GHz 5dBi Low Profile Antenna, White, RP-TNC	240	
Cisco	AIR-AP1562E-D-K9	802.11ac W2 Low-Profile Outdoor AP, External Ant, D Reg Dom.	15	
Cisco	CON-SNT-AIRAP152	SNTC-8X5XNBD 802.11ac W2 Low-Prof	15	
Cisco	SWAP1560-MESH-K9	Cisco 1560 Series Unified Mesh Mode Software	15	
Cisco	AIR-ACC1530-PMK1	Standard Pole/Wall Mount Kit for AP1530/1560 Series	15	
Cisco	AIR-ANT2547VG-N	2.4 GHz 4dBi/5 GHz 7dBi Dual Band Omni Ant., Gray, N conn.	30	
Cisco	WS-C2960X-24PD-L	Catalyst 2960-X 24 GigE PoE 370W, 2 x 10G SFP+, LAN Base	5	
Cisco	CON-SNT-WSC604DL	SNTC-8X5XNBD Catalyst 2960-X 24 G	5	
Cisco	PWR-CLP	Power Retainer Clip For 3560-C, 2960-C and 2960-L Switches	5	
Cisco	CAB-ACSA	AC Power Cord (South Africa), C13, BS 546, 1.8m	5	
Cisco	WS-C2960CX-8PC-L	Cisco Catalyst 2960-CX 8 Port PoE, LAN Base	5	
Cisco	CON-SNT-WSC28PCL	SNTC-8X5XNBD Cisco Catalyst 2960-CX 8 Port PoE, LAN Base	5	
Cisco	CAB-TA-IN	India AC Type A Power Cable	5	
Cisco	CMPCT-CBLE-GRD	Cable Guard for the 3560-CX and 2960-CX Compact Switches	5	
Cisco	PWR-CLP	Power Retainer Clip For 3560-C, 2960-C and 2960-L Switches	5	
Cisco	RCKMNT-19-CMPCT=	19in RackMount for Catalyst 3560,2960,ME-3400 Compact Switch	10	

Cisco	CAB- CONSOLE- USB	Console Cable 6ft with USB Type A and mini-B	2	
Cisco	GLC-SX- MMD=	1000 Base-SX SFP transceiver module MMF 850 nm DOM	10	
Cisco	AIR-PWRINJ- 60RGD2=	Power injectors for outdoor AP AIR-AP1562E-D-K9	15	
Cisco	AIR- PWRINJ6=	Power injectors for indoor AP AIR-AP1852E-D-K9	5	

Date:



Place:

Authorized Signatory:

Name:

Designation:

Contact No.:

ANNEXURE –VI**COMPANY DETAILS**

Name of the Party		
Date of Incorporation / Establishment		
PAN Number		
GST Registration Number		
Bank Details	Account Number	
	IFS Code	
	Bank Name	
	Branch Name	
Office Address for Postal Communication		
Authorized Signatory Details	Name	
	Designation	
	Email	
	Phone	
Details of Contact other than Authorized Signatory	Name	
	Designation	
	Email	
	Phone	

Signature and Seal of the Tenderer:

Name in Block Letter:

Designation:

Contact no.

Date:

ANNEXURE –VII

FINANCIAL BID (BOQ)

Supply, Installation, Testing and Commissioning of the Following Items at IIM Indore Campus. (Detailed Scope of Work as per Clause No. 02)				Amount (Inclusive of all taxes and charges etc.)
Make	Part Number	Description	Qty.	
Cisco	AIR-AP1852E-D-K9	802.11ac Wave 2; 4x4:4SS; Ext Ant; D Reg Dom	60	
Cisco	CON-SNT-AIRAP18D	SNTC-8X5XNBD 802.11ac Wave 2; 4x4:4SS; Ext Ant; D Reg	60	
Cisco	AIR-AP-T-RAIL-R	Ceiling Grid Clip for Aironet APs - Recessed Mount (Default)	60	
Cisco	SW1850-CAPWAP-K9	Cisco Aironet 1850 Series CAPWAP Software Image	60	
Cisco	AIR-AP-BRACKET-1	802.11n AP Low Profile Mounting Bracket (Default)	60	
Cisco	AIR-ANT2535SDW-R	2.4 GHz 3dBi/5 GHz 5dBi Low Profile Antenna, White, RP-TNC	240	
Cisco	AIR-AP1562E-D-K9	802.11ac W2 Low-Profile Outdoor AP, External Ant, D Reg Dom.	15	
Cisco	CON-SNT-AIRAP152	SNTC-8X5XNBD 802.11ac W2 Low-Prof	15	
Cisco	SWAP1560-MESH-K9	Cisco 1560 Series Unified Mesh Mode Software	15	
Cisco	AIR-ACC1530-PMK1	Standard Pole/Wall Mount Kit for AP1530/1560 Series	15	
Cisco	AIR-ANT2547VG-N	2.4 GHz 4dBi/5 GHz 7dBi Dual Band Omni Ant., Gray, N conn.	30	
Cisco	WS-C2960X-24PD-L	Catalyst 2960-X 24 GigE PoE 370W, 2 x 10G SFP+, LAN Base	5	
Cisco	CON-SNT-WSC604DL	SNTC-8X5XNBD Catalyst 2960-X 24 G	5	
Cisco	PWR-CLP	Power Retainer Clip For 3560-C, 2960-C and 2960-L Switches	5	
Cisco	CAB-ACSA	AC Power Cord (South Africa), C13, BS 546, 1.8m	5	
Cisco	WS-C2960CX-8PC-L	Cisco Catalyst 2960-CX 8 Port PoE, LAN Base	5	
Cisco	CON-SNT-WSC28PCL	SNTC-8X5XNBD Cisco Catalyst 2960-CX 8 Port PoE, LAN Base	5	
Cisco	CAB-TA-IN	India AC Type A Power Cable	5	
Cisco	CMPCT-CBLE-GRD	Cable Guard for the 3560-CX and 2960-CX Compact Switches	5	

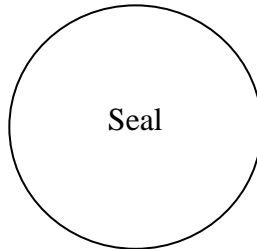
Cisco	PWR-CLP	Power Retainer Clip For 3560-C, 2960-C and 2960-L Switches	5	
Cisco	RCKMNT-19-CMPCT=	19in RackMount for Catalyst 3560,2960,ME-3400 Compact Switch	10	
Cisco	CAB-CONSOLE-USB	Console Cable 6ft with USB Type A and mini-B	2	
Cisco	GLC-SX-MMD=	1000 Base-SX SFP transceiver module MMF 850 nm DOM	10	
Cisco	AIR-PWRINJ-60RGD2=	Power injectors for outdoor AP AIR-AP1562E-D-K9	15	
Cisco	AIR-PWRINJ6=	Power injectors for indoor AP AIR-AP1852E-D-K9	5	
Total Amount (Inclusive of all taxes and charges etc.)				

Amount for in Words:

Date:

Authorized Signatory:

Place:



Name:

Designation:

Contact No.

APPENDIX-A

PERFORMANCE BANK GUARANTEE

To,
Indian Institute of Management Indore,
Prabandh Sikhar,
Rau Pithampur Road
Indore-453556

Order No.: [ORDER NO. WITH DATE]

Dear Sirs,

We refer to Order No. [ORDER NO. WITH DATE] issued by Indian Institute of Management Indore, having its Registered Office at Prabandh Sikhar, Rau Pithampur Road, Indore ("the Purchaser") to M/s. [VENDOR NAME] having its place of business at [FULL OFFICE ADDRESS WITH PINCODE] and Registered Office at [FULL OFFICE ADDRESS WITH PINCODE] ("the Supplier") concerning [ORDER NAME].

By this Guarantee we, the undersigned, [BANK NAME] having our branch at [BRANCH NAME WITH FULL ADDRESS & PIN CODE] (which expression shall include its successors, administrators, executors and assigns) organized under the laws of banking and having its Registered/Head Office at [FULL ADDRESS WITH PIN CODE] do hereby irrevocably guarantee payment to the Purchaser up to [RUPEES IN NUMBER] [(RUPEES IN WORD);]

We undertake to make payment under this Guarantee upon receipt by us of your first written demand signed by your duly authorized officer Owner declaring the Supplier to be in default under the Purchase Order and without cavil or argument any sum or sums within the above named limits, without your need to prove or show grounds or reasons for your demand and without the right of the Supplier to dispute or question such demand.

Our liability under this Guarantee shall be to pay to the Purchaser whichever is the lesser of the sum so requested or the amount then guaranteed hereunder in respect of any demand duly made hereunder prior to expiry of the Letter of Guarantee, without being entitled to inquire whether or not this payment is lawfully demanded.

This Guarantee shall remain in full force and shall be valid from the date of issue to [LAST DATE OF VALIDITY]

Our liability under this Guarantee shall become null and void immediately upon its expiry, whether it is returned or not, and no claim may be made hereunder after such expiry or after the aggregate of the sums paid by us to the Purchaser shall equal the sums guaranteed hereunder, whichever is the earlier.

We hereby agree that any part of the Contract may be amended, renewed, extended, modified, compromised, released or discharged by mutual agreement between you and the Supplier, and this security may be exchanged or surrendered without in any way impairing or affecting our liabilities hereunder without notices to us and without the necessity for any additional endorsement, consent or guarantee by us, provided, however, that the sum guaranteed shall not be increased or decreased.

“Notwithstanding anything contained herein:

1. Our liability under this Bank Guarantee shall not exceed [RUPEES IN NUMBER] [(RUPEES IN WORD);]
2. This Bank Guarantee shall be valid upto [LAST DATE OF VALIDITY].
3. We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only & only if we receive a written claim or demand on or before [LAST DATE OF VALIDITY].

For and on behalf of the Bank

[Signature of the authorised signatory(ies)]