

भारतीय प्रबंध संस्थान इंदौर
INDIAN INSTITUTE OF MANAGEMENT INDORE

प्रबंध शिखर, राऊ-पीथमपुर रोड, इंदौर - 453 556
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निविदा क्रमांक Tender No: IIMI/2017-18/02



दिनांक/ Date: April 21, 2017

NOTICE INVITING TENDER FOR SUPPLY OF HOME LINEN ITEMS

(E-PROCUREMENT MODE ONLY)

भारतीय प्रबंध संस्थान इंदौर (आईआईएम इंदौर) दो बोली प्रणालियों में निम्नलिखित मदों के लिए ऑनलाइन बोली (ई- टेंडर) आमंत्रित करता है।

Indian Institute of Management Indore (IIM Indore) invites online bids (e-tender) in two bids systems for the following:

निविदा का संक्षिप्त विवरण Brief Details of Tender:

मद का विवरण Item Description	निविदा की अनुमानित कीमत Estimated Cost of Tender (Rs.)	अग्रिम जमा EMD (Rs.)
Supply of Woolen Blanket - 70 Nos.	4,62,500/-	10,000/-
Supply of Towel - 150 Nos.		
Supply of Pillow Cover - 300 Nos.		
Supply of Bed Sheet - 300 Nos.		

निविदा दस्तावेज <http://eprocure.gov.in/eprocure/app> से डाउनलोड किया जा सकता है और केवल इसी पोर्टल के माध्यम से जमा किये जाने की अंतिम तिथि और समय तक प्रस्तुत किया जाना चाहिए।

The Tender Document can be downloaded from Central Public Procurement (CPP) Portal <http://eprocure.gov.in/eprocure/app> and bid is to be submitted online only through the same portal up to the last date and time of submission of tender.

निविदा की महत्वपूर्ण तिथियाँ Critical Dates of Tender:

क्रमांक S. No.	विवरण Particulars	दिनांक Date	समय Time
01	निविदा के ऑनलाइन प्रकाशन / डाउनलोड की तिथि एवं समय Date & Time of Online Publication/Download of Tender	21-04-2017	1730 Hrs.
02	बोली जमा करने की प्रारंभ तिथि एवं समय Bid Submission Start Date & Time	21-04-2017	1730 Hrs.
03	बोली जमा करने की अंतिम तिथि एवं समय Bid Submission Close Date & Time	08-05-2017	1500 Hrs.
04	नमूने एवं मूल अग्रिम जमा राशि को जमा करने की अंतिम तिथि एवं समय Closing date & time for Submission of Samples and Original EMD	08-05-2017	1500 Hrs.
05	तकनीकी बोलियों का खोला जाना Opening of Technical Bids	09-05-2017	1500 Hrs.

विषय सूची
TABLE OF CONTENTS

S.No.	Description	Page no.
01	आईआईएम इंदौर के बारे में ABOUT IIM INDORE	3
02	तकनीकी विनिर्देश TECHNICAL SPECIFICATION	3
03	बयाना जमा विवरण EARNEST MONEY DEPOSIT DETAILS	3
04	अ. म. द. पात्रता मानदंड एवं तकनीकी मानदंड OI D, ELIGIBILITY CRITERIA & TECHNICAL CRITERIA	4
05	वित्तीय बोली विवरण FINANCIAL BID DETAILS	5
06	समय सारणी TIME SCHEDULE	5
07	निविदा की उपलब्धता AVAILABILITY OF TENDER	5
08	बोली वैधता BID VALIDITY PERIOD	5
09	बोली प्रस्तुत करना BID SUBMISSION	5-7
10	बोली का खोला जाना BID OPENING	7
11	बोली का मूल्यांकन BID EVALUATION	7
12	भुगतान की शर्तें PAYMENT TERMS	7
13	गुणवत्ता और मात्रा की वारंटी WARRANTY OF QUALITY AND QUANTITY	8
14	हर्जाना परिसमापन LIQUIDATED DAMAGES	8
15	कार्य निष्पादन सुरक्षा विवरण PERFORMANCE SECURITY DETAILS	8
16	वितरण कार्यक्रम DELIVERY SCHEDULE	9
17	नियम और शर्तें TERMS AND CONDITIONS	9-10
18	अनुलग्नक-I ANNEXURE – I	11
19	अनुलग्नक-II ANNEXURE – II	12
20	अनुलग्नक-III ANNEXURE – III	13
21	अनुलग्नक-IV ANNEXURE – IV	14
22	अनुलग्नक-V ANNEXURE – V	15
23	अनुलग्नक-VI ANNEXURE – VI	16
24	अनुलग्नक-VII ANNEXURE – VII	17
25	अनुलग्नक-VIII ANNEXURE – VIII	18
26	अनुलग्नक-IX ANNEXURE – IX	19

1. ABOUT IIM INDORE

Indian Institute of Management Indore (IIM Indore) is an Autonomous Institute under Ministry of Human Resource Development, Govt. of India.

2. TECHNICAL SPECIFICATION

Schedule of Requirement:

S. No.	Item Name	Size	Quality	Quantity
1.	Woolen Blanket (Raymond Meghdoot or Equivalent)	140cm x 240cm	As Per Sample*	70 Nos.
2.	White Bath Towel	75cm x 150cm	As Per Sample*	150 Nos.
3.	White Cotton Pillow Cover	46cm x 69cm	As Per Sample*	300 Nos.
4.	White Cotton Bed Sheet	150cm x 229cm	As Per Sample*	300 Nos.

* The samples of woolen blanket, bath towel, pillow cover and bed sheet are available in the stores & purchase office of the institute and the same can be inspected before submission of the bid. One sample of each items are required to submit with the EMD, as stated in Para No. 9.3 of this document.

3. EARNEST MONEY DEPOSIT DETAILS

- a) **EMD of Rs. 10,000/- (Rupees Twenty Thousand only)** in the form of Demand Draft/Banker's Cheque from Nationalized/scheduled bank in favour of Indian Institute of Management Indore, payable at Indore, should be submitted. The EMD should be valid for at least 90 days.
- b) The firms registered with DGS&D / National Small Industries Corporation (NSIC) for **all these items only**, are exempted from EMD. However, they have to enclose valid self-attested registration certificate(s) alongwith the tender to this effect.
- c) EMD of all unsuccessful bidders will be returned after finalization of the tender. EMD of the successful bidder will be returned only after receipt of Security Deposit towards Performance Guarantee as per Sl. No. 15 (a).
- d) In case of successful tenderer, the EMD may be adjusted towards the Performance Security deposit on request.
- e) The amount of EMD is liable to be forfeited, if the tenderer withdraws from the offer after submission of the tender or after the acceptance of the offer and fails to remit the Performance Security Deposit.
- f) No interest will be paid on the EMD / Performance Security deposited / remitted.
- g) The details pertaining to EMD are to be filled as per Annexure-I.

4. OID, ELIGIBILITY CRITERIA & TECHNICAL CRITERIA

4.1 OID (Other Important Documents)

OID viz. Firm Incorporation Certificate, PAN details, TIN/CST/ST etc. details are to be provided.

4.2 Eligibility Criteria

- a) The Bidder should give Self declaration certificate for acceptance of all terms & conditions of tender documents. A duly completed certificate to this effect is to be submitted as per the Annexure-II.
- b) The firm should be neither blacklisted by any Government Dept., nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India. A duly completed certificate to this effect is to be submitted as per Annexure-III.
- c) The company should attach list of Purchase Order / Work Order and successful completion certificate where the similar type of work executed during the 7 years from the date of publication of tender as detailed below
 - (I) Three similar works of 40% of the estimated cost **OR**
 - (II) Two similar works of 50% of the estimated cost **OR**
 - (III) One similar work 80% of the estimated cost

The details of the same along with supporting document are to be submitted as per the Annexure-IV.

- d) The Annual Turnover should be at least 30% of the estimated cost during each of the previous three financial years (2012-13 to 2014-15) or (2013-14 to 2015-16). Copies of duly signed profit & loss accounts / CA Certificate are to be submitted as per the Annexure-V.
- e) The firm should supply the sample of each items duly sealed and signed as per the existing sample provided by IIM Indore. Duly completed undertaking to this effect is to be submitted as per the Annexure-VI.

4.3 Technical Criteria

Bidders should comply the specification of the tendered item in all respect, No deviations are acceptable. The detailed format is attached at Annexure-VIII. The bidder is to complete the same in all respect and submit accordingly.

5. FINANCIAL BID DETAILS

Financial bid i.e. BOQ given with tender to be uploaded after filling all relevant information. The priced BOQ should be uploaded strictly as per the Annexure-IX failing which the offer is liable for rejection. Kindly quote your offer on FOR IIM INDORE (inclusive of all taxes and charges).

Vendor should quote prices in BOQ only, offers indicating rates anywhere else shall be liable for rejection.

6. TIME SCHEDULE

S. No.	Particulars	Date	Time
a.	Date of Online Publication of Tender	21-04-17	1730 Hrs.
b.	Bid Submission Start Date	21-04-17	1730 Hrs.
c.	Bid Submission Close Date	08-05-17	1500 Hrs.
d.	Closing date & time for Submission of Samples, original EMD along with Annexure-I	08-05-17	1500 Hrs.
e.	Opening of Technical Bids	09-05-17	1500 Hrs.

7. AVAILABILITY OF TENDER

The tender document can be downloaded from <http://eprocure.gov.in/eprocure/app> and be submitted only through the same website.

8. BID VALIDITY PERIOD

The bid will remain valid for 90 days from the date of opening as prescribed by IIM Indore. A bid valid for a shorter period shall be rejected, being non-responsive.

9. BID SUBMISSION

9.1 Instruction to Bidder

Bidders are required to enrol on the e-Procurement module of the **Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>)** by clicking on the link "**Online Bidder Enrolment**" on the CPP Portal. **The registration is completely free of charge.**

Possession of a valid Class II/III DSC in the form of smart card / e-token is a prerequisite for registration and participating in the bid submission activities. DSCs can be obtained from the authorised certifying agencies recognized by CCA India (e.g. Sify/TCS/nCode/eMudhra etc).

Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.

The Bidders are required to log in to the site through the secured log-in by entering their respective user ID / password and the password of the DSC.

The CPP portal also has user manuals with detailed guidelines on enrollment and participation in the online bidding process. The user manuals can be downloaded for reference.

Any queries related to process of online bid submission or queries related to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The **Toll Free** contact numbers for the helpdesk are 1800 3070 2232, 7878007972 and 7878007973.

9.2 Online Bid Submission Procedure

OID: The file should be saved in a PDF version and should comprise of the following items:

1. Packet-1: Duly Completed Scanned PDF of PAN Card.
2. Packet-2: Duly Completed Scanned PDF of Registration Certificate Details.
3. Packet-3: Duly Completed Scanned PDF of Sales Tax/VAT.

Cover-1: The file should be saved in a PDF version and should comprise of the following items:

1. Packet-1: Duly Completed Scanned PDF copy of Annexure-I with copy of DD or Banker's Cheque for EMD.
2. Packet-2: Duly Completed Scanned PDF copy of Annexure-II.
3. Packet-3: Duly Completed Scanned PDF copy of Annexure-III.
4. Packet-4: Duly Completed Scanned PDF copy of Annexure-IV with supporting Documents.
5. Packet-5: Duly Completed Scanned PDF copy of Annexure-V with supporting Documents.
6. Packet-6: Duly Completed Scanned PDF copy of Annexure-VI.
7. Packet-7: Duly Completed Scanned PDF copy of Annexure-VII.
8. Packet-8: Duly Completed Scanned PDF copy of Annexure-VIII.

Cover-2: The BOQ should be downloaded from the website and should comprise of the following items.

1. Packet-1: Financial Bid in PDF version Filled with all relevant information as per Annexure-IX.

9.3 Offline Submission of Samples & EMD

It is also required to submit Samples of each items duly sealed and signed EMD along with duly completed Annexure-I in original in a sealed envelope superscripted “**Notice Inviting Tender for Supply of Home Linen Items**” at the following address on or before 08/05/17 at 1500 hrs.

Stores & Purchase Office
First Floor, Administrative Block
Indian Institute of Management Indore
Prabandh Shikhar, Rau-Pithampur Road
Indore-453 556 (M.P), India
Phone: 0731-2439631-34
Email: stores@iimidr.ac.in

10. BID OPENING

- a) Technical Bids will be opened on 09/05/17 at 1500 Hrs.
- b) Financial Bids of the eligible bidders will be opened on a later date. The date and time for opening of Financial Bids will be announced later.
- c) **Bids should be summarily rejected, if tender is submitted other than through online or Samples and original EMD are not submitted within stipulated date / time.**

11. BID EVALUATION

Based on results of the Technical evaluation, IIM Indore evaluates the Commercial Bid of those Bidders who qualify in the Technical evaluation. The Commercial Bid with the lowest price will be the highest evaluated bid.

12. PAYMENT TERMS

No advance payment will be made in any case. Bills in Duplicate should be sent and the payment shall be released generally within 30 days, only after it is ensured that the items / quality of the items supplied are to the entire satisfaction of IIM Indore. If any item is found defective, or not of the desired quality etc., the same should be replaced by the firm(s) immediately for which no extra payment shall be made.

13. WARRANTY OF QUALITY AND QUANTITY

- a) The awardee shall give warranty that all items are as per specification(s), conforming to the specified design and there are no defects in the process of manufacturing, packaging, transportation and delivery.
- b) Upon receipt of notice from IIM Indore for defective material, the firm shall **within 15 days** of receipt of the notice, replace the defective material, free of cost at the destination. The firm shall take over the defective material at the time of their replacement. No claim whatsoever shall lie on IIM Indore for the replaced goods thereafter. If the firm fails to replace the defective goods within a reasonable period, IIM Indore may proceed to take such remedial actions as may be necessary, at the company's risk and expense.

14. LIQUIDATED DAMAGES

In case of delay in supply / replacement by the stipulated date, IIM Indore reserves the right of imposing penalty @ 0.5 % per week on the overall value of the balance supply order subject to maximum 10 % of the total cost of supply order.

15. PERFORMANCE SECURITY DETAILS

- a) The successful tenderer will have to deposit the performance security **valid for 15 Months** in the form of TDR/FDR/Bank Guarantee @10% of the total value of order (if greater than 2.5 lakh) at the earliest from the date of issue of the award letter. No interest will be paid by IIM Indore on the deposit.
- b) Performance Security will be refunded to the supplier, after it duly performs and completes the contract/warranty period in all respect.
- c) Performance Security will be forfeited if the firm fails to perform/abide by any of the terms or conditions of the contract.
- d) In case, the firm fails to supply the required goods/items within specified delivery period, the same goods/items will be procured from open market and the difference of cost, if any, will be recovered from Performance Security or from pending bill(s) of the defaulting firm or from both in case the recoverable amount exceeds the amount of Performance Security.
- e) In case of non-receipt of Security Deposit within the stipulated time, EMD will be converted into Security Deposit and the balance amount will be recovered from the bill submitted for the payment.

16. DELIVERY SCHEDULE

The successful bidder should Supply the respective ordered item **within 30 days** at IIM Indore from the receipt of the purchase order. In case of any damage found, the item(s) should be replaced **within 15 days** at IIM Indore. The bidder has to make own arrangement for unloading of the items.

17. TERMS AND CONDITIONS

17.1 Termination for Insolvency

The IIM Indore may at any time terminate the Contract by giving a written notice to the awarding firm, without compensation to the firm, if the firm becomes bankrupt or otherwise insolvent as declared by the competent Court, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the department.

The courts of Indore alone will have the jurisdiction to try any matter, dispute or reference between the parties arising out of this purchase. It is specifically agreed that no court outside and other than Indore Court shall have jurisdiction in the matter

17.2 Force Majeure

- a) Should any force majeure circumstances arise, each of the contracting parties be excused for the non-fulfillment or for the delayed fulfillment of any of its contractual obligations, if the affected party within 15 days of its occurrence informs in a written form the other party.
- b) Force Majeure shall mean fire, flood, natural disaster or other acts such as war, turmoil, sabotage, explosions, epidemics, quarantine restriction, strikes, and lockouts i.e. beyond the control of either party.

17.3. Arbitration

In the event of any dispute or difference arising under this supply, the Director, IIM Indore or his nominee is the arbitrator and the decision of the arbitration will be binding on both parties.

17.4. Other Conditions

- a) The bidder has to upload the relevant & readable files only as indicated in the tender documents. In case of any irrelevant or non-readable files, the bid may be rejected.

- b) IIM Indore reserves the right to accept or reject any or all the tenders in part or in full or may cancel the tender, without assigning any reason thereof.
- c) IIM Indore reserves the right to relax / amend / withdraw any of the terms and conditions contained in the Tender Document without assigning any reason thereof. Any inquiry after submission of the quotation will not be entertained.
- d) IIM Indore reserves the right to modify/change/delete/add any further terms and conditions prior to issue of purchase order.
- e) IIM Indore reserves the right to place repeat order upto 100% of the quantities within a period of 12 months from the date of successful completion of purchase order at the same rates and terms subject to the condition that there is no downward trend in prices.
- f) In case the bidders/successful bidder(s) are found in breach of any condition(s) at any stage of the tender, Earnest Money/Performance Security shall be forfeited.
- g) Conditional tenders will not be considered in any case.
- h) In case of doubt in material, the expenditure on testing of equipment will be borne by the tenderer.
- i) IIM Indore shall not be responsible for any postal delay, non-receipt or non-delivery of the Samples, EMD.
- j) Vendor is required to visit the Stores & Purchase Department for checking the samples and submit their samples in an envelope within stipulated date & time along with EMD as mentioned in clause no. 9.3. Non submission of Samples will lead to cancelation of participation in tender process.**
- k) IIM Indore reserves the right to place the order to overall lowest bidder or split the order to more than one bidder at the respective lowest price.**
- l) IIM Indore may issue corrigendum to tender documents before due date of Submission of bid. The bidder is required to read the tender documents in conjunction with the corrigendum, if any, issued by IIM Indore. The bidder is not supposed to modify the tender document.**

ANNEXURE – I

To
The Stores & Purchase Officer
Indian Institute of Management
Prabandh Shikhar,
Rau – Pithampur Road
Indore

Sub: - EMD Details.

Ref : - Tender No. IIMI/2017-18/02 dated 21/04/2017
(Supply of Home Linen Items)

Dear Sir,

The following DD in favour of IIM Indore are enclosed herewith towards EMD

Detail of DD	Amount	DD No. & Date	Bank Name
EMD	Rs. 10,000/-		

Thanking you

Yours faithfully,

(Authorized Signatory with Seal)

ANNEXURE – II

To
The Stores & Purchase Officer
Indian Institute of Management
Prabandh Shikhar,
Rau – Pithampur Road
Indore

Sub: - Self Declaration Certificate

Ref : - Tender No. IIMI/2017-18/02 dated 21/04/2017
(Supply of Home Linen Items)

Dear Sir,

With reference to the above, I am/ We are offering our competitive bids for Supply of Home Linen Items, I / We hereby reconfirm and declare that I / We have carefully read, understood & complying the above referred tender document including instructions, terms & conditions, specifications, schedule of quantities and all the contents stated therein.

I / We also confirm that the rates quoted by me / us are inclusive of all taxes, duties etc., applicable as on date and are FOR IIM Indore, and free delivery, unloading at IIM Indore Campus, Prabandh Shikhar, Rau, Indore.

Thanking you

Yours faithfully,

(Authorized Signatory with Seal)

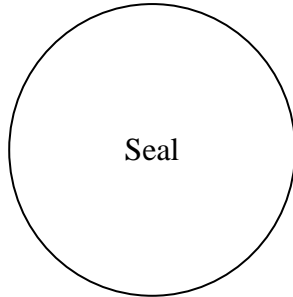
ANNEXURE – III

**CERTIFICATE
(to be provided on letter head of the firm)**

I hereby certify that the above firm neither blacklisted by any Central/State Government/Public Undertaking/Institute nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India.

I also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

Date:



Place:

Authorized Signatory

Name:

Designation:

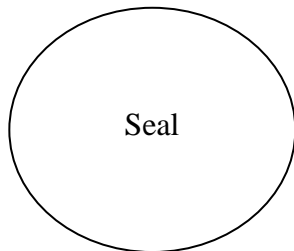
Contact No.:

ANNEXURE – IV

Work Order Details:

S. No.	Evaluation Criteria	Name of the Client	Order No. & Date	Amount	Remark
	List of Purchase Order / Work Order along with work completion certificate where the similar type of Work executed by you during the 7 years from the date of publication of tender				
1	Three similar works of 40% of the estimated value OR	1.			Supporting documents are to be attached along with the Annexure-IV
		2.			
		3.			
2	Two similar works of 50% of the estimated value OR	1.			
		2.			
3	One similar work of 80% of the estimated value	1.			

Date:



Place:

Authorized Signatory

Name:

Designation:

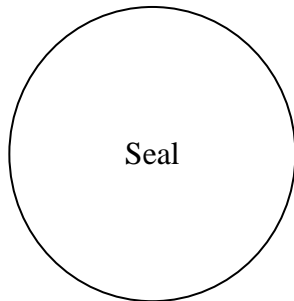
Contact No.:

ANNEXURE – V

Annual Turnover Details:

Evaluation Criteria			Remark
Bidder's Annual Turnover for last three financial years 2012 to 2015 OR 2013 to 2016	Financial Year	Turnover in Rs.	-
	2015-16		Supporting Documents are to be attached along with the Annexure-V
	2014-15		
	2013-14		
	2012-13		

Date:



Place:

Authorized Signatory:

Name:

Designation:

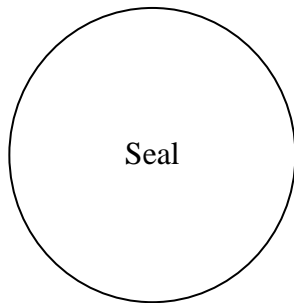
Contact No.:

ANNEXURE – VI

**Sample Inspection Certificate
(to be provided on letter head of the firm)**

With reference to your Tender No. IIMI/2017-18/02 dated 21/04/2017 for Supply of Home Linen Items, I _____ hereby certify that I have inspected the sample of Woolen Blanket, Bath Towel, Pillow Cover and Bed Sheet at IIM Indore on ____/____/____ and the bid is submitted for the items of the same quality / specification.

Date:



Place:

Authorized Signatory:

Name:

Designation:

Contact No.:

ANNEXURE –VII

STATUTORY DOCUMENTS

Name of the Party		
Date of Incorporation / Establishment		
PAN Number		
Sales / Service Tax Registration Number		
Registered Office Address (For Future Communication)		
Authorized Signatory Details	Name	
	Designation	
	Email	
	Phone	
Details of Contact other than Authorized Signatory	Name	
	Designation	
	Email	
	Phone	

Signature and Seal of the Tenderer:

Name in Block Letter:

Designation:

Contact no.:

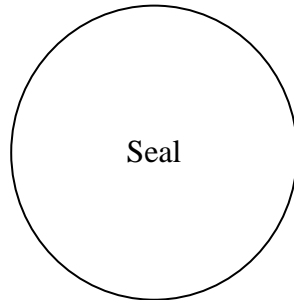
Date:

ANNEXURE – VIII

TECHNICAL BID

S. No.	Item Name	Size	Quality	Quantity	Complied (Yes / No)	Make & Model (If Any)	Warranty
1.	Woolen Blanket (Raymond Meghdoot or Equivalent)	140cm x 240cm	As Per Sample	70 Nos.			
2.	White Bath Towel	75cm x 150cm	As Per Sample	150 Nos.			
3.	White Cotton Pillow Cover	46cm x 69cm	As Per Sample	300 Nos.			
4.	White Cotton Bed Sheet	150cm x 229cm	As Per Sample	300 Nos.			

Date:



Place:

Authorized Signatory:

Name:

Designation:

Contact No.:

ANNEXURE – IX**FINANCIAL BID**

S. No.	Item Name	Size	Quantity (A)	Rate (Inclusive of all taxes & charges exclusive of VAT) (B)	Vat Percentage	Vat Amount (C)	Rate (Inclusive of all taxes & Charges) (D) = (B + C)	Total Amount (A x D)
1.	Woolen Blanket (Raymond Meghdoot or Equivalent) (As per S. No. 1 of Technical Bid)	140cm x 240cm	70 Nos.		%			
2.	White Bath Towel (As per S. No. 2 of Technical Bid)	75cm x 150cm	150 Nos.		%			
3.	White Cotton Pillow Cover (As per S. No. 3 of Technical Bid)	46cm x 69cm	300 Nos.		%			
4.	White Cotton Bed Sheet (As per S. No. 4 of Technical Bid)	150cm x 229cm	300 Nos.		%			

Date:

Authorized Signatory:

Name:

Designation:

Contact No

Place:

