Executive Fellow Programme in Management

Name: Dhirendra Singh

Area: Strategic Management

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Educational Qualification

MBA (2009-10) from IIM Indore B.E. Mechanical (1998-2002) from NIT Raipur (the erstwhile GEC Raipur)

Work experience (16 years)

I. Banking and Financial Services Industry

Extensive experience in product and sales management as well as business and technology transformation. Have launched multiple industry first offerings and also played pivotal role in setting up new business line for one of my employers

- **Feb 2017 Present**: Working as Product Head Consumer Loans for Mahindra and Mahindra Financial Services Limited. Have also contributed significantly towards digital transformation of the company and its subsidiaries.
- **August 2016 February 2017:** Handled product management responsibilities for business banking and mortgage businesses at Standard Chartered Bank
- August 2010 August 2016: Handled product management, sales management and digital transformation responsibilities for mortgage business at ICICI Bank. Also managed contact centre technology transformation for the bank.

II. IT Industry

Global experience of research and development of software products and solutions for market leaders

- October 2007 August 2009: Research and development of contact centre software at Avaya India
- October 2003 September 2007: Research and development of solid modeling computeraided design software for SolidWorks Inc. and Dassault Systèmes at Geometric Software Solutions Company Limited