EDPM 2025



Name: Ajay Kutty

Area: Marketing Management **Email**: ed25ajayk@iimidr.ac.in

Educational Qualification

- MBA [Sambalpur University]
- B.A (Economics Hons)-[Gangadhar Meher College, Sambalpur University]

Overall Experience- 22 years

Present Employment

Senior Partner Operations Manager-Amazon Prime Video

Previous Employments

- Operations Leader-Stripe India Pvt Ltd
- Vendor Manager-Google UK
- Global Operations Lead- Google India
- Assistant Vice President, Genpact India Pvt Ltd

Profile Summary

Senior operations leader with deep expertise in vendor strategy, scalable support operations, and organizational effectiveness. Successfully led multimillion-dollar initiatives, vendor transitions, and global service delivery teams. Now pivoting toward academia to explore the intersection of business practice and research. Passionate about translating industry challenges into actionable insights and teaching future leaders.

Achievements

- Led global Tier 2 ops for Stripe Connect across India & Mexico; managed vendors and vertical support
- Built scalable operations at Google, impacting 15M+ users
- Recognized as Top Ops Leader at Genpact for strategic transformation